



**A Monthly Newsletter**

**November 2023**

**Serving the Community**

***“Your Independent Local Government Agency Providing Water, Wastewater, Drainage, Security and Solid Waste Services”***

***District Meeting Schedule For November 2023***

***All Meetings Will Be Held in Person***

**November 2, 2023**

6:00 p.m. IWMP Townhall @ RMCC

**November 7, 2023**

8:00 a.m.—Improvements  
10:00 a.m.—Finance

**November 8, 2023**

8:30—Communications

***Regular Board Meeting November 15, 2023 @ 5:00 p.m.***

***The public is invited to attend.***

*All meeting dates and times are subject to change. Check our website, [www.rmcsd.com](http://www.rmcsd.com) for any changes*

**MESSAGE FROM THE GENERAL MANAGER—NOVEMBER**

Dear Rancho Murieta Residents –

We have held multiple trainings on our new online billing system and hope the word is spreading that this is a convenient and informative way to see your usage and pay your bill. We are working on uploading a video of our training to our website so you can learn about the new system from the comfort of your own home.

We would also like to improve our ability to communicate directly with our customers. We don't currently have cell phone numbers and emails for many of you. We want to be able to share information and updates with you in a quick and non-intrusive manner and invite you to email the district at [pio@rmcsd](mailto:pio@rmcsd) with your account number and your email/cell phone so that we can communicate more directly.

I'm very pleased to announce that we will have a new staff person joining the District team on October 30<sup>th</sup>. Mark Matulich is our new Director of Finance and Administration. Mr. Matulich has had a 20-year career in accounting and auditing and will be a very qualified addition to the team. We hope to have the FY20-21 CSD audit finished very soon. We have two final items to resolve and then we will move on to the FY21-22 audit.

I'm also very pleased to remind everyone that our new system for credit card payments is currently operational and has smaller credit card fees than the old system. These two systems have similar names so just remember PAYMENTECH is the new and technically superior method and PAYMENTUS is on its way out. Please cancel any automatic payments you have established in PAYMENTUS before November 30<sup>th</sup>. All new credit card payments with PAYMENTECH may be made at: <https://www.municipalonlinepayments.com/ranchomurietacsvdca>.

You can avoid credit card fees altogether by signing up for Bank Draft/ACH payments through the new online billing system, or by calling us at 916-354-3700 for assistance.

Please feel welcome to join your fellow residents at 6:00 p.m. on November 2<sup>nd</sup> for the Integrated Water Master Plan Town Hall at the Rancho Murieta Country Club. More info on the Town Hall is on page 4.

Thank you for taking the time to read this message.  
Best wishes,

Mimi Morris  
General Manager

**EXPECTING GUESTS BEHIND THE GATES THIS HOLIDAY?**

**Be sure to call in your guests!** It is important that you notify the District Security Gate Officers if you expect service personnel or guests at your home in order to avoid delays and traffic congestion. North Gate: 916-354-3742. South Gate: 916-354-3743. You can register guests yourself at [www.gateaccess.net](http://www.gateaccess.net). Using [www.gateaccess.net](http://www.gateaccess.net) you can then send your guests the electronic Fastpass that will get your guests through the gate even faster. The Fastpass is only available at the North Gate.

## EXTRA GREEN WASTE PICK UP

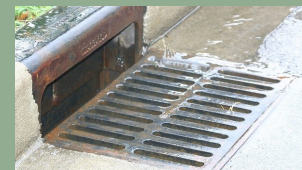
Remember Cal-Waste will pick up EXTRA GREEN WASTE in **November, December, January and February!**

Place green waste in a plastic bag next to your regular green container on your green waste pick up day!



## KEEP GUTTERS, DRAIN INLETS & STORM DRAINS CLEAR

During the autumn & winter months, roof gutters and drain inlets can be easily covered and clogged with leaves and other debris, causing property and street flooding. You can help prevent this problem by keeping leaves and other debris away from the storm drain inlets in your yard and neighborhood.



## OCTOBER 18, 2023 SPECIAL BOARD MEETING HIGHLIGHTS

- Board adjourned to closed session

## OCTOBER 18, 2023 REGULAR BOARD MEETING HIGHLIGHTS

- Adopted Amended Resolution R2023-14 correcting the CIP# on the Resolution
- Approved Policy P2023-01 Claims Processing Policy
- Discussed Integrated Water Master Plan Town Hall planned for November 2, 2023

## OCTOBER 2023 COMMITTEE MEETING HIGHLIGHTS

### Improvements Committee

- Discussed Integrated Water Master Plan Town Hall, November 2, 2023
- Discussed SB170 Projects
- Discussed Electrical Work for Lost Lake
- Discussed Lift Station 3B Upgrade
- Discussed Drainage Ditch Maintenance

### Communications Committee

- Received update on Website and Social Media
- Discussed Developing a Comprehensive Communications Strategy

### Finance Committee

- Received Update on CSD FY2020-21 Audit
- Received FY23-24 1st Quarter Budget to Actual Report

### Security Committee—Canceled

## DEER CREEK/SCOTT ROAD CROSSING STREAM GAUGE

Here is the link to check the stream level of Deer Creek and Scott Road due to rains and possible flooding.

[http://www.sacflood.org/sensor.php?site\\_id=1133&device\\_id=7&view\\_id=1](http://www.sacflood.org/sensor.php?site_id=1133&device_id=7&view_id=1)



## Board of Directors

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tmaybee@rmcsd.com

Randy Jenco  
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Martin Pohll  
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mpohll@rmcsd.com

Stephen Booth  
Director  
sbooth@rmcsd.com



## A Monthly Newsletter

**October 2023**

**Serving the Community**

### BUSINESS HOURS

Monday - Thursday

8:00 a.m. to 5:30 p.m.

*Friday—Closed*

**Mimi Morris**  
General  
Manager

[mmorris@rmcsd.com](mailto:mmorris@rmcsd.com)

**(New Employee!)  
Mark Matulich**  
10/30/2023

**Director of Finance  
and Administration**  
[matulich@rmcsd.com](mailto:matulich@rmcsd.com)

**Michael Fritschi**  
Director  
of Operations  
[mfritschi@rmcsd.com](mailto:mfritschi@rmcsd.com)

**Kelly Benitez**  
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**Amelia Wilder**  
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**Travis Bohannon**  
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**Ron Greenfield**  
Utilities Supervisor  
[rgreenfield@rmcsd.com](mailto:rgreenfield@rmcsd.com)

### EVERYTHING ABOUT ORGANIC WASTE RECYCLING

*As part of our continued partnership with the Community of Rancho Murieta, Cal-Waste wants to share some information regarding solid waste with your community.*

In September 2016, Governor Brown signed into law Senate Bill 1383 (SB 1383), establishing methane emissions reduction targets in a statewide effort to reduce emissions of short-lived climate pollutants (SLCP).

To reduce emissions, SB 1383 focuses on diverting organic waste from landfills. The State found that organic waste makes up half of what goes in landfills and accounts for 20% of the States methane emissions.

SB 1383 requires communities across the state to maintain organic waste recycling programs. SB 1383's enforcement began January 1, 2023, in many communities across the State.

In last month's Rancho Murieta Pipeline the question, "How does that (Senate Bill 1383) affect residents of Rancho Murieta" was addressed.

- All residents must have organic waste service, a green organic waste cart.
- Organic waste must be separated from trash and recycling into the new green organic waste cart.
- Organic waste carts must be serviced on a weekly basis.
- A sample of carts must be audited to determine the success of the organic waste recycling program each year. (You may see Cal-Waste contamination auditors check carts put out for curbside collection.)

The Cal-Waste team surveyed a sample size of carts by flipping cart lids and visually inspecting the contents in the carts. Those that had contamination in a cart (i.e., recycling in a trash cart, food waste in a recycling cart) had yellow tags attached to their carts to provide education on the correct cart for disposal. Those whose carts passed inspection had green stickers placed on the lids of carts.

Cart audits will be performed on an annual basis going forward to ensure compliance with Senate Bill 1383. The audit is only a sample size of Rancho Murieta CSD residents to give the state an idea how the Residential Organics Program is performing.

If you have questions about the route audit process, please email them to [CustomerService@Cal- Waste.com](mailto:CustomerService@Cal-Waste.com).

### Changes to Credit Card Payments

The **Paymentus System** for Credit Card Payments will be functional through **November 30, 2023**. Please stop any automatic payments you may have scheduled on Paymentus and update your payment method ASAP to avoid delays in your payment. You can pay with your credit card on our new credit card bill-pay website at:

<https://www.municipalonlinepayments.com/ranchomurietaacsvdca>.

The convenience fee is \$4.00 per transaction up to \$1,000. You can **save yourself up to \$48** per year if you switch to bank draft instead of paying by credit card . To get set up for bank draft payments, **come to the District office with a voided check** and our customer service representatives will help you get set up. Questions? Call us at 916-354-3700.



## KEEP HOLIDAY F.O.G. OUT OF YOUR KITCHEN SINK

Turkey Day is just around the corner and Rancho Murieta Community Services District encourages you to keep your sink **fat-free** this holiday season.

Throughout the year, especially during the holidays, people pour the by-products of cooking down the sink drain. Fats, oils and grease (F.O.G.) can coat and clog pipes which can cause sewer lines to back up into homes. That could mean costly clean-up and repair costs.

F.O.G. can also cause blockages further down sewer lines. And that can result in overflows or sewage back-ups into yards or streets, creating a public health risk.

Oil making its way to wastewater treatment plants can disrupt the treatment process and increase the need for maintenance.

To prevent these problems, the District encourages you to dispose of your leftover F.O.G. properly. Here are some suggestions that many of your neighbors may already be following:

- Do not put fats, oil, grease or greasy food down the garbage disposal.
- Place small amounts of fat, oil, and grease in a brown paper bag and dispose of it in your organic waste container.
- Turkey fryers leave a large amount of oil. Rancho Murieta residents can call Cal-Waste Customer Service (916-354-4154) to request a 1-gallon container for disposal of used cooking oil, and separately, used motor oil. Cooking oil and motor oil cannot be collected in the same container. (In the instance that a resident would like a container for both cooking oil and motor oil, they would receive two containers.) The container will be dropped off on the day of waste collection. Residents can then fill the container at their leisure and set at the curb when the container is full on their next collection day.
- If you are soaking a greasy pan, first pour off grease into a container. Then place paper towels over the drain basket to catch grease and food as you pour the soaking water down the drain.



## FILLING THE RESERVOIRS

The Cosumnes River is the source of water for the Community. The District diverts water into all three storage reservoirs (Calero, Chesbro, Clementia) for the Water Treatment Plants to process into drinking water for community use.

Diversion from the river starts no sooner than November 1<sup>st</sup>, if flow levels are high enough. Typically river flow from the first storms is allowed to pass by, flushing out the river system of sediment and possible contaminants washed in from roadways and agricultural areas. Our goal is to pump the cleanest water possible while being able to fill our reservoirs to maximum capacity each year. We can pump until May 30<sup>th</sup>.

For more detail go to our website here:

<https://www.ranchomurietacsd.com/water-system-overview>

View **Cosumnes River** flows at the **Michigan Bar** gauging station on the web here: [https://waterdata.usgs.gov/ca/nwis/uv/?site\\_no=11335000](https://waterdata.usgs.gov/ca/nwis/uv/?site_no=11335000)



**The District Administration Office will be closed  
November 22, 23 & 24, 2023 for the Thanksgiving Holiday.**

## HOW TO CONTACT THE DISTRICT

Visit us on the web at [www.rmcsd.com](http://www.rmcsd.com)!

\*The District's Administration Office is located at: 15160 Jackson Road, Rancho Murieta

\*Our mailing address is: P.O. Box 1050, Rancho Murieta, CA 95683; Main Office: 916-354-3700

\*South Gate: 916-354-3743 *Contact the South Gate for after-hours water problems.*