

WELCOME TO RMCSD'S

NEW  
ONLINE BILL PAY  
WORKSHOP!



# Activating your account.



Step #1 – Go to [www.rmcsd.com](http://www.rmcsd.com).  
Click on Customer Service.



Services Provided ▾ **Customer Service ▾** Development ▾ District Info ▾ News and Update



# Step #2 – Click on “Pay A Utility Bill”.

## Then click on “Access Your Account”



Contact Us

[Services Provided](#) ▾ [Customer Service](#) ▾ [Development](#) ▾ [District Info](#) ▾ [News and Updates](#) ▾ [Board of Directors](#) ▾ [Join Our Team](#) ▾

### CUSTOMER SERVICE

[PAY A UTILITY BILL](#)

[SIGN-UP FOR  
ELECTRONIC BILLING](#)

[DELINQUENT  
ACCOUNTS](#)

[RATES](#)

[START, STOP, OR  
CHANGE MY SOLID  
WASTE COLLECTION  
SERVICE](#)

[REPORT A WATER  
LEAK/WATER WASTE](#)

[UPDATE MY VISITOR](#)

## Pay A Utility Bill

- Automatic Monthly Bank Draft from your Bank Account
- Online Credit Card Processing Company (\$4.50 Convenience Fee Applies)
- Telephone using a Credit Card Processing Company (\$4.50 Convenience Fee Applies)
- Check Mailed to P.O. Box 1050, Rancho Murieta, CA 95683
- Check Drop Boxes
  - Rancho Murieta Association
  - Murieta Village
  - RMCSD Office

**ACCESS YOUR  
ACCOUNT**

Access your account here

[READ MORE »](#)

# Register Your New Account



Once you get to the bill pay website, you will need to register your new account. Click on REGISTER.

Welcome to our online payments website!

**Available services**  
Utility Billing

**Welcome**  
Welcome to our online payment website. You can make a one-time payment, set up reoccurring payments, review two-years worth of data for your account and update payment methods!

Sign In / Register



## Register Your Account

---

Fill in the required fields and then click the REGISTER button.



### Register

**Email** required

**Password** required

**Confirm Password** required

**Name**

**Phone number**

Already have an account? [Login](#)



The website will send you an e-mail confirmation that will activate your account.



## Login

An email has been sent to [redacted]@yahoo.com regarding your account

utilitybilling@rmcsd.com

\*\*\*\*\*

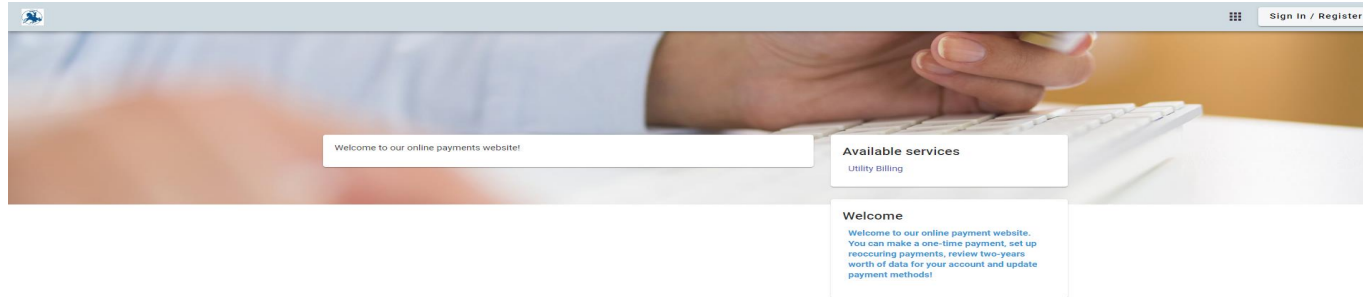
Login

[Forgot password?](#)

Don't have an account? [Register](#)



# You will receive an email from.....



noreply@municipalonlinepayments.com





Open that email and click the Activate Account button.

Rancho Murieta Community Services District

# New Account Registration

Welcome to Municipal Online Services! You're receiving this email because you registered an account online. If you did not request this account, please disregard this email.

To activate your account please click the button below:

Activate Account

9/8/2023 11:44:23 AM

Note: Activation link expires in 24 hours, please log in again to receive a new activation email.

[Municipal Online Services - Login](#)



Enter your fifteen (15) digit account number and the dollar amount of your last payment. If you don't have this information, you can call our office at 916-354-3700.

The screenshot shows a web interface for 'Utility Billing'. On the left is a navigation menu with items: Home, Manage accounts, Account detail, Transactions, Notification history, Service requests, and Contact preferences. The main content area is titled 'Add account' and contains a form with the heading 'Let's find your account'. The form has two input fields: 'Account Number\*' and 'Last Payment Amount\*'. Below the first field is a note: 'Please include all dashes. For example: 101-010101010-101'. At the bottom of the form are 'Cancel' and 'Add account' buttons. To the right of the form are two informational boxes: 'Announcement' with office hours (Monday through Thursday, 8:00am to 5:30pm) and 'Contact us' with the phone number 916-354-3700 and a 'Contact us' button. Two large red arrows point from the left towards the 'Account Number\*' and 'Last Payment Amount\*' input fields.

# Success!



Account 001000100000000 was successfully added.

- Manage accounts
- Account detail
- Transactions
- Notification history
- Service requests
- Contact preferences

RMCC

Your current balance is **\$0.00**  
Due 9/25/2023

Pay now

### Last payment



\$0.00 paid  
Thank you!

[All transactions](#)

### Current bill

Active



\$0.00 billed 8/25/2023  
Due 9/25/2023

[View bill](#)

Pay bills



Enroll in auto pay



Schedule payment

### Announcement



Office Hours are Monday  
through Thursday from  
8:00am to 5:30pm.

### Contact us



916-354-3700

Contact us



*This is the DASHBOARD where you can make reoccurring payments or a one-time payment with your credit card.*

Welcome back

RMCC

Your current balance is **\$0.00**

Due 9/25/2023

Pay now



Pay bills



Enroll in auto pay



Schedule payment

### Last payment



\$0.00 paid  
Thank you!

[All transactions](#)

### Current bill

Active



\$0.00 billed 8/25/2023  
Due 9/25/2023

[View bill](#)

### Announcement



Office Hours are Monday  
through Thursday from  
8:00am to 5:30pm.

### Contact us



916-354-3700

Contact us

# Autopay with your credit card. \$4.00/ transaction



Utility Billing

Home

Manage accounts

Account detail

Transactions

Consumption

Notification history

Service requests

Contact preferences

### Enroll in auto pay

unpaid, will result in disconnection of service.

**LAKE CLEMENTIA** 001-008903400-000

**Payment day**  
I want my payment to draft on this day every month

Payment day

**Payment Method**

Card number

MM YYYY

Cardholder name

Address

Billing ZIP code Security code

8:00am to 5:30pm.

**Contact us**  
916-354-3700


Contact us

Cancel Enroll now

# One Time Payment with your credit card

\$4.00 convenience fee



☰  Utility Billing


← Make a Payment

001-090013600-000 15141 BRILLAR CT	Due 9/25/2023	Balance \$0.00	<input type="text" value="Payment amount"/>
---------------------------------------	------------------	-------------------	---


Please enter an amount greater than or equal to \$0.01.

Subtotal	\$0.00
Credit Card Processing Fee	\$4.00
Total	\$4.00

### Announcement

 Office Hours are Monday through Thursday from 8:00am to 5:30pm.

### Contact us

 916-354-3700



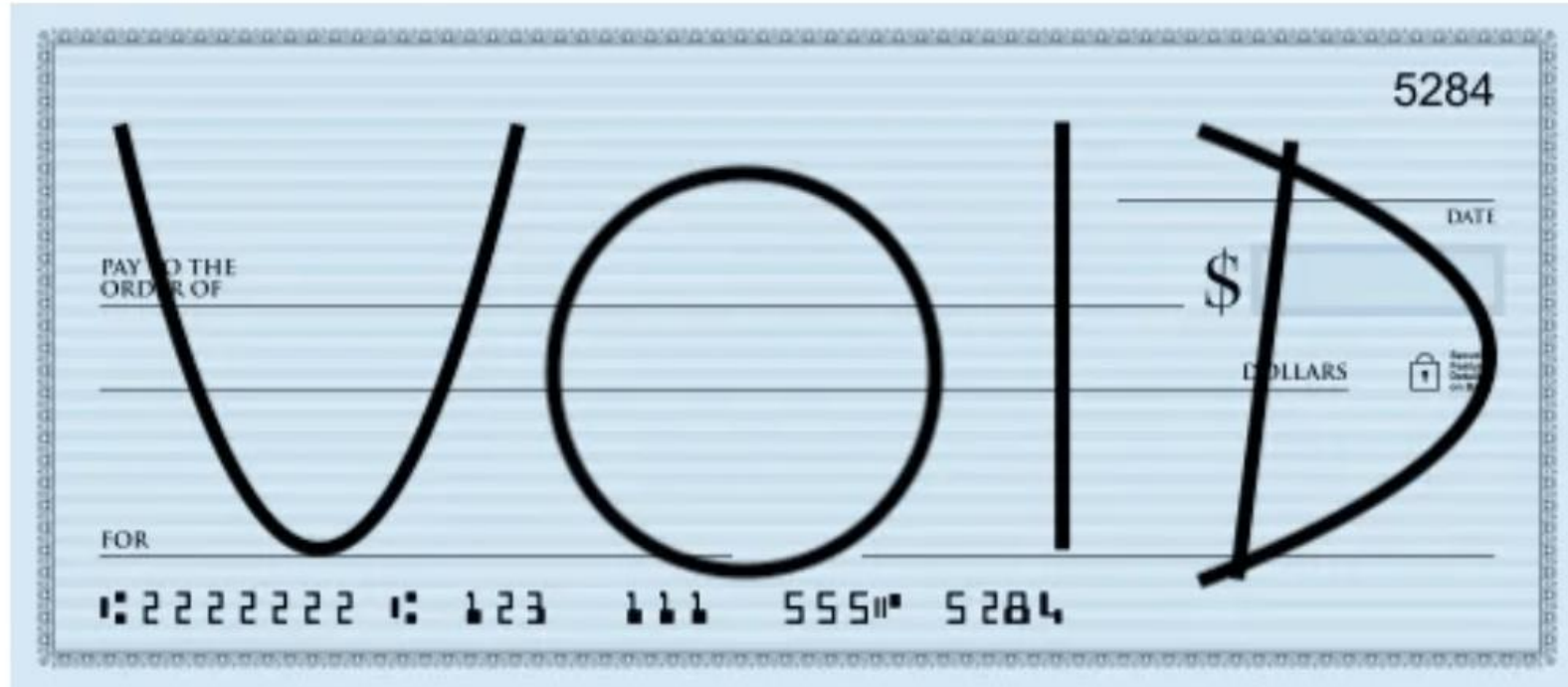
**If you would like to avoid paying the \$4.00 convenience fee when paying with a credit card....**

**You can pay by BANK DRAFT. Bring us a voided check. We will pull the balance due on the 15<sup>th</sup> of each month.**

**There is no cost for the Bank Draft service.**



# Bank Draft \$0.00





**If you pay by credit card or bank draft, you can use this website to;**

- **Monitor your account and add additional accounts.**
- **Get notifications when payments are due, when payments are received and get reminders if desired.**
- **You can also monitor your consumption for up to two years.**

Thank you for  
attending our  
workshop!

You call call our team  
M- T, 8:00 AM – 5:30 PM.

916-354-3700

