



A Monthly Newsletter

May 2024

Serving the Community

“Your Independent Local Government Agency Providing Water, Wastewater, Drainage, Security and Solid Waste Services”

District Meeting Schedule For May 2024

*All Meetings Will Be Held in Person at District HQ
The public is invited to attend.*

May 2, 2024

9 a.m.

Communications

May 7, 2024

8 a.m.

Improvements

May 14, 2024

9 a.m.

Finance

May 15, 2024

5:00 p.m.

Regular Board Meeting

May 30, 2024

6:00 p.m.

**IWMP Town Hall
At Country Club**

All meeting dates and times are subject to change.

*Check our website,
www.rmcsd.com for any changes*

RANCHO MURIETA CSD
INTEGRATED WATER MASTER PLAN

GET INVOLVED!



Join District Board Members, Staff, and the Integrated Water Master Plan consulting team at a Town Hall to learn about and provide input to the community’s Integrated Water Master Plan.

The District is planning additional public engagement opportunities as the Master Plan is developed.

The District’s water supply and demand along with the projected impacts of climate change on the supply will be reviewed.

INTEGRATED WATER MASTER PLAN

TOWN HALL MEETING

Thursday, May 30, 2024, 6:00 p.m. – 9:00 p.m.

Murieta Room, Rancho Murieta Country Club

(Call 916-354-3700 for directions)

Visit <https://www.ranchomurietacsd.com/water-master-plan> to find additional project information and ongoing updates, including responses to public questions.

Email your questions or comments to the District at masterplan@rmcsd.com



DISTRICT STAFF SPOTLIGHT

Accounting Technician, Shelby Gonzalez is competing in local cutting shows. Cutting is an equestrian competition that is like a dance between the horse, rider, and cow with the goal of keeping the cow from returning to the herd. Competitors are judged on the horse's ability to anticipate the cow's moves and keep it under control.

Shelby started riding cutting horses when she was 15, and has been in love with it ever since. Shelby is looking forward to this year's show season with "Bond" and District Staff are looking forward to cheering Shelby on.



PAYMENT SCHEDULING

A tip for those who use Online Banking to pay their CSD bill. We recommend scheduling payments by the 15th of each month. This allows the bank to process your check request, mail the check, and for the check to arrive at the District by the 25th of the month. This will help ensure ample time for your payment to be applied to your account before the new statement prints for the following month. Thank you for all your help!

APRIL 17, 2024 BOARD MEETING HIGHLIGHTS

- Approved 4:00 p.m. Start Time
- Received Integrated Water Master Plan Presentation
- Directed vote on three items for Parks Committee; Reimbursement; Residence East Unit 1 Trail May; Topographical Survey—Escuela Park Site
- Reviewed FY24-25 Draft Budget—Instructed Staff to present Balanced Budget Scenario at May 15 Board Meeting
- Adopted Resolution R2024-03 Calling for General Election
- Approved contract with NMI Industrial for Safety Improvements to Granlees Dam

APRIL COMMITTEE MEETING HIGHLIGHTS

IMPROVEMENTS COMMITTEE

- Discussed CIP Matrix
- Discussed Bid Results for Granlees Raw Water Intake Improvements

COMMUNICATIONS COMMITTEE

- Discussed Tentative Integrated Water Master Plan Meeting Schedule

FINANCE COMMITTEE

- Received Financial Report
- Discussed Draft Budget and Scenarios for Rate Increases

Board of Directors

Tim Maybee
President
tmaybee@rmcsd.com

Randy Jenco
Vice President
rjenco@rmcsd.com

Linda Butler
Director
lbutler@rmcsd.com

Martin Pohll
Director
mpohll@rmcsd.com

Stephen Booth
Director
sbooth@rmcsd.com



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BUSINESS HOURS

Monday - Thursday
8:00 a.m. to 5:30 p.m.
Friday
8:00 a.m. to 12:00

Mimi Morris
General Manager
mmorris@rmcsd.com

Mark Matulich
Director of Finance
and Administration
mmatulich@rmcsd.com

Michael Fritschi
Director of Operations
mfritschi@rmcsd.com

Amelia Wilder
District Secretary
awilder@rmcsd.com

Travis Bohannon
Chief Plant Operator
tbohannon@rmcsd.com

Ron Greenfield
Utilities Supervisor
rgreenfield@rmcsd.com

FISCAL YEAR 2024-2025 BUDGET HEARING SCHEDULED

The District must approve a 2024-25 operating budget before the new fiscal year begins on July 1, 2024. A budget hearing is scheduled for May 15, 2024, as part of the regular meeting of the Board. The budget development includes consideration of service rate increases to fully cover operating expenses and future infrastructure needs.

[Proposition 218 Notices](#) sent out last month capped projected service rate increases for residential customers at 13.81% outside of the gates and 15.39% behind the gates. Proposed rates could be reduced during the budget hearing, but not increased.

You can protest the rate increase. Written protests must be received at the District prior to the close of the May 15, 2024 public hearing. Protests must contain your name and a description of the property in which you are the owner of record or tenant (customer of record). A street address and/or the assessor's parcel number are sufficient descriptions.

Email protest letters will not be accepted.

Send your comments to Rancho Murieta Community Services District, C/O Board Secretary P.O. Box 1050, Rancho Murieta, California 95683.

NOTICE OF DISTRICT ELECTION

If you are interested in becoming a member of the Board of Directors of the Rancho Murieta Community Services District and are a registered voter within the District, you may obtain the paperwork from the Sacramento County Voter Registration and Elections Office at 7000 65th Street, Suite A, Sacramento, or on their website at <https://elections.saccounty.net/CampaignServices/Pages/Election-Documents.aspx> . The filing period is July 15, 2024 through August 14, 2024.

***Office closed Monday, May 27th
in observance of Memorial Day***

RESERVOIR LEVELS

Water is vital to this community. The primary District water right allows pumping from the Cosumnes River between November 1st and May 31st, as flows allow. The flow at Michigan Bar must be 70 cubic feet per second, and the water must be free from debris. https://waterdata.usgs.gov/ca/nwis/uv/?site_no=11335000

As of April 10, 2024 the District continues to pump from the river to fill the Reservoirs. Without the stoplogs, the reservoirs are very close to completely full:

- Calero is 99% full
- Chesbro is 99% full
- Clementia is 100% full

MESSAGE FROM THE GENERAL MANAGER

May 2024

Dear Rancho Murieta Residents –

I want to revisit the topic of the inconsistent timing of our statements. As I shared in January, our release of statements is often delayed due to issues with meter readings. There have been hundreds of problematic meter reads. We believe we have successfully identified and diagnosed these problems some of which go back over a year and implemented a plan to resolve the issues causing the problematic reads.

Communication challenges between the new billing system and some meters is one meter read problem that led to using estimated usage data. Upon correction of the issue, the actual water usage is clear from the meter read and the process of correcting bills for the underestimated usage, often over many months, has led to unfortunate sticker shock. Those impacted by this specific issue will receive additional correspondence with their bill explaining the issue and providing payment options to spread out previously underbilled amounts so there is not a dramatic one-time increase to their monthly bill.

Part of the effort to generate accurate statements is to reflect the latest payment information from all customers. Capturing all the payments in advance of generating statements is very important to both customers and the District as it is frustrating to receive statements that don't correctly reflect payments.

To address this issue, the District is making some minor adjustments regarding the statement preparation and release date. As of this month, statements will be released on the 1st of the month. For your payment to be reflected in that statement, your payment must be received by the 25th of the month. The easiest way to achieve consistent payment timing is by signing up for the online billing system and automatic bank draft payments. Automatic or electronic payment also helps keep District costs down. Customer Service staff is ready to assist you in transitioning to electronic payments at any time.

Cost reduction is a natural segue to our proposed 24-25 operating budget. The board and staff recognize that cost increases are difficult for consumers and have been very mindful of the impact even the smallest increase can have on fixed budgets. We have tried to determine the service rates needed to fully cover operational expenses, pay for critical maintenance, and pay contracted solid waste fees. The rates also play a role in growing reserves to cover future anticipated replacement of aging infrastructure. Staff presented an initial draft of increases that would be needed to cover the gap between revenues and expenses for three service areas: water, wastewater, and solid waste. These gaps can be covered in a few ways: through the increase of service fees, the application of the property tax revenue stream, or reduction in service.

Join us for the budget hearing on May 15th to weigh in on these topics.

Thank you for taking the time to read this message.

Best wishes, Mimi Morris, General Manager

HOW TO CONTACT THE DISTRICT

Visit us on the web at www.rmcsd.com!

- *The District's Administration Office is located at: 15160 Jackson Road, Rancho Murieta
- *Our mailing address is: P.O. Box 1050, Rancho Murieta, CA 95683; Main Office: 916-354-3700
- *South Gate: 916-354-3743 **Contact the South Gate for after-hours water problems.**