



August 2021

Serving the Community

“Your Independent Local Government Agency Providing Water, Wastewater, Drainage, Security, and Solid Waste Services”

District Meeting Schedule For August 2021

August 3, 2021

Communication & Technology @ 8:30 a.m.
Security @ 10:00 a.m.

August 5, 2021

Personnel (TIME CHANGE) @ 7:00 a.m.
Improvements @ 8:00 a.m.
Finance @ 10:00 a.m.

August 18, 2021

District Board Meeting @ 5:00 p.m.

The public is invited to attend.

All meeting dates and times are subject to change. Be sure to check our website, www.rmcsd.com for any changes

BE SURE TO LIKE US ON FACEBOOK!

EMERGENCY FIRE HYDRANT BREAK AND DISRUPTION OF WATER DELIVERY

On 6/24/2021 at about 1:00 am, the Operator on Call received a call from the water treatment plant Water Supervisory Control and Data Acquisition (SCADA) reporting a high chlorine level. When the Operator arrived both plants had shut down due to low chlorine. After arriving, it was found there was no processed water running to the chlorine feed system and both tanks were starting to drain. The operator found no water flowing through the process line at the back-flow device. He then called the acting Director of Operations, who is familiar with back-flow devices, and another operator to assist.

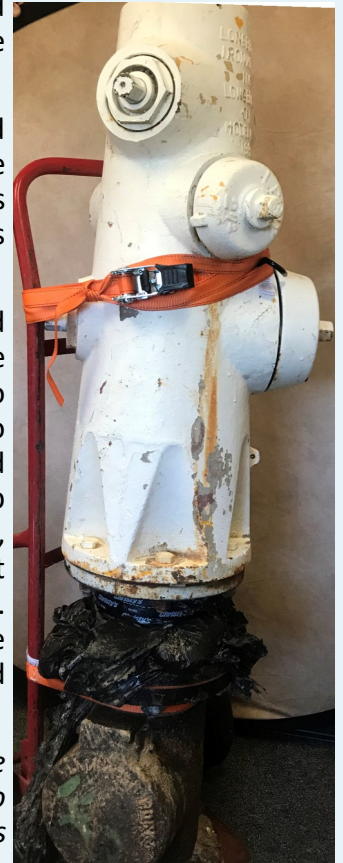
At 7:45 a.m. a CodeRED was sent to residents informing them the water would be shut off and should return around 11:30 a.m. Soon after, a resident came by the water treatment plant and told staff that a fire hydrant by Lake Clementia was broken off and water was running out. It was discovered that the hydrant had been broken off below the check valve, thus causing the Rio Oso tank to shut off due to low pressure. By 12:15 p.m., even though water had been restored, residents who received water from the Rio Oso tanks received a Boil Water Notice, which remained in effect until late in the afternoon on June 26, after the quality of the water could be guaranteed safe.

CSD’s Security Department released an Informational Bulletin on June 25, requesting information to help in the apprehension of the suspected 2013-2016 Ford Fusion whose parts were found at the scene of the broken hydrant.

Approximately 5 million gallons of treated water flowed from the fire hydrant into the Clementia Reservoir, (the Communities emergency drinking water) which was less than 50 feet from the Hydrant. This equals about 1.5 days worth of water produced in the hottest summer months.

Security Staff reviewed extensive video footage and interviewed residents who had vehicles matching the description of the suspected Ford Fusion in an effort to find the responsible party. In total, the damage and loss to the District is estimated to be between \$23,000 and \$28,000. A break came in the case with an anonymous tip after a \$1,000 reward was offered by General Manager, Tom Hennig, on July 8th. On July 14th, the District identified the driver, who acknowledged responsibility. We are working with our legal counsel and the responsible individual’s insurance company to resolve this matter and gain full restitution.

We want to thank the community members who have assisted our Security staff in resolving this matter. We also want to recognize Sgt. Rick Tompkins for his tireless focus and efforts in solving this case.



FIRE HYDRANT

GM CORNER

Voluntary Water Reductions

The Regional Water Authority unanimously adopted a resolution urging it's members to take actions to voluntarily reduce water use by a minimum of 15%. This follows Governor Newsom's July 8th Executive Order that expanded the drought to 50 of the 58 counties in CA and asked residents to reduce water use by 15%. Rancho Murieta CSD Board voted unanimously on July 21 to adopt these same voluntary water conservation measures. Here are some tips to reduce your water usage:

Try reducing lawn watering times by two minutes, but remember to take steps to protect your trees. Your lawn can survive with less water than your trees, so remember to give them a good drink! ***This action saves 80 gallons of water per day!*** **Water plants early in the morning to reduce evaporation—saves 50 gallons of water each time you water.** **Begin the transition to a beautiful low-water garden by removing half of your lawn this summer.**

Information about how to implement these actions, additional water-saving tips and a continuously updated map with watering guidelines for each agency are available at BeWaterSmart.info.

Employee Spotlight – Security Sergeant — Rick Tompkins

Rick Tompkins has been with the District since May of 2008, when he started as a Patrol Officer. He was promoted to Security Sergeant two years ago. The biggest change he has noticed in his 13 years with CSD is the growth of the Community, and the dynamics of the population changing, with more families with children moving in lately. Not surprisingly, if Rick wasn't working in Rancho Murieta, he would like to be conducting investigations with a law enforcement agency. He led the recent investigation which led to the identification of the person who hit the fire hydrant June 24, by the Clementia Reservoir. When he's not protecting the Community, Rick loves fishing, hunting, camping and riding his motorcycle.



DID YOU INCUR EXPENSES DUE TO THE BOIL WATER NOTICE ISSUED JUNE 24, 2021?

If so, you may be entitled to a reimbursement. Please complete the form located on our website by August 2, 2021 to be considered for a reimbursement. Someone from Rancho Murieta Community Services District will be in contact with you to discuss potential repayment.

WE'RE HIRING!

The District currently has openings for Gate and Patrol Officer, Accounting Manager and Accountant! Please visit our website at <https://www.ranchomurietacsd.com/employment-opportunities> for more information! The District is a great place to work, with great benefits, a positive team work environment, flexible schedules, and right around the corner from where you live!

Development Update

MG – Legacy Villas & Suites (lot 7) - Construction for the installation of the waste water collection system has begun. Completion of this project will end at the end of 2022 or early 2023.

Rancho Murieta North— The project provided deposit funds to allow continued review of the project's water and sewer plans. Drainage plans had already been through a first review with comments and plan mark-ups provided back to the project.

Residences Of Murieta Hills East — The Developers addressed the Board on July 21 and discussed their preferred solutions for drainage, recycled water, sewer and water: Conditions for both East and West projects can be viewed: <http://www2.agendanet.saccounty.net/BoardOfSupervisors/Meetings/ViewMeeting?id=3572&doctype=1>

Detailed Updates can be found on our website:
<https://www.ranchomurietacsd.com/development-projects>

Board of Directors

Tim Maybee
President
tmaybee@rmcsd.com

Randy Jenco
Vice President
rjenco@rmcsd.com

Linda Butler
Director
lbutler@rmcsd.com

John Merchant
Director
jmerchant@rmcsd.com

Martin Pohl
Director
mpohl@rmcsd.com



A Monthly Newsletter

August 2021

Serving the Community

BUSINESS HOURS

Monday - Friday
8:00 a.m. to 12:00 noon
& 1:00 p.m. to 5:00 p.m.
Closed for Lunch -
12:00 p.m. to 1:00 p.m.

DISTRICT STAFF

Tom Hennig

General Manager
thennig@rmcsd.com

Paula O'Keefe

Director of Administration
pokeefe@rmcsd.com

Amelia Wilder

District Secretary
awilder@rmcsd.com

Accounting Manager
Recruiting

Accountant
Recruiting

Security Supervisor
Recruiting

Tina Talamantes
Security Administration
ttalamantes@rmcsd.com

Ron Greenfield
Acting Director of
Operations
rgreenfield@rmcsd.com

Travis Bohannon
Chief Plant Operator
tbohannon@rmcsd.com

July 21, 2021 BOARD MEETING HIGHLIGHTS

- Discussed Fire Hydrant-Boil Water Notice
- Discussed SB129 (State Budget Act) and \$1.3 Million State Allocation for Capital Improvement Projects
- Reviewed Status of Residences East Development
- Voted to Request A Voluntary 15% Reduction in Water Use

July 2021 COMMITTEE MEETING HIGHLIGHTS

Improvements Committee

- Discussed East and West Dissolved Air Flootation (DAF) System
- Discussed Boil Water Incident
- Discussed SB129 (State Budget Act) and \$1.3 Million State Allocation
- Discussed Notification for Chlorine Shortages
- Received Update on Director of Operations Vacancy
- Residents East and West with Developers Bob Keil and John Sullivan

Security Committee

- Reviewed Security Opinion Poll Timeline
- Received update on Security Supervisor Recruitment
- Discussed Security Vehicle Replacement

Finance Committee

- Discussed Chart of Accounts
- Discussed Reserve Policy Parameters
- Discussed SB129 (State Budget Act) and \$1.3 Million State Allocation
- Discussed Security Opinion Poll

Communications & Technology Committee

- Received Update on NextDoor Posts
- Received Update on Cyber Security
- Received Update on Water Emergency Communications

REBATES

To assist in conservation, the District is offering several rebates and free conservation handouts; information is available at the District office and our website <https://www.ranchohurietacsd.com/rebates>.

- **Toilet Rebate:** You can receive a rebate of up to \$100 when you purchase and install a water efficient toilet.
- **Water Pressure Reducing Valve:** You can receive a rebate of up to \$100 when you purchase and install a water pressure reducing valve.
- **Weather-Based Sprinkler Controller:** You can receive a rebate of up to \$100 when you purchase and install a weather-based sprinkler controller.
- **Rotator Head Sprinkler:** You can receive a rebate of up to \$50 when you purchase and install a rotator head sprinkler system.
- **Drip System:** You can receive a rebate of up to \$50 when you purchase and install a drip system.
- **Hot Water Recirculation Pump Rebate:** You can receive up to a \$100 rebate when you purchase and install a Comfort System UP 15-10 S17P TLC Hot Water Circulation System or equivalent.

Here is a link to SMUD's rebate page.

<https://www.smud.org/en/Rebates-and-Savings-Tips>

Seeking Resident Partnership for Community Safety

As the summer temperatures continue to increase, so are the number of issues that our community is facing with Security. The CSD is seeking increased partnership with and assistance from the residents in helping to protect our community. Rancho Murieta's beauty and tranquility are part of what draws residents here and it is our hope that all residents will want to do their part in keeping it that way.

The major Security events that have occurred since December of 2020 include a vehicle and porta potty landing in Calero Reservoir, theft of golf carts and subsequent vandalism with them and most recently, the destruction of a fire hydrant which resulted in lost water pressure and a boil water requirement for a portion of the neighborhood. Additionally, cases of speeding, running stop signs and driving of carts by underage drivers are occurring at a very high frequency.

We are asking residents to please do their part and work with the CSD Security team to keep these and other activities under control.

What does that mean for you?

- On the Back Reservoirs recognize that this area is our Watershed. When activities cause destruction to the reservoirs, it causes destruction to our water, our most precious resource. Please use an abundance of care and caution when utilizing this beautiful resource and do not occupy these areas at night.
- Commit to driving the speed limit (in automobiles and carts) and stopping at stop signs.
- Do not allow under-age drivers to drive your golf carts.
- Use respect when interacting with the CSD Security team. They are there to enforce the HOA rules that make this community a desirable place to live.
- Report suspicious activities, including underage cart drivers to the CSD Security team at 916-354-3743.

It is our hope that your participation in partnering with the CSD we can minimize the employment of preventative measures such as speed bumps, increased fines, use of gates preventing access to the back areas, adding additional Security infrastructure and increasing charges for services.

SB129 STATE BUDGET ALLOCATION

On April 27th, at the request of Assemblymember Kenneth Cooley, the District submitted a request for funding in the amount of \$1,273,700 to fund three CIPs:

- Water Treatment Plant Chlorine Gas to Bleach Conversion, in the amount of \$352,940
- Granlees Diversion Intake Site Restrictions, in the amount of \$170,760
- Tertiary Reclamation Plan-Permanent Chlorine Contact Chamber, in the amount of \$750,000

On June 30, District staff received a call from Assemblymember Cooley informing us of an appropriation in the amount of \$1.3 million to complete these projects.

Our District was very fortunate to have Assemblymember Cooley think of us and our needs when asked to provide projects for this special round of funding. Only a few Special Districts were awarded funding for projects in the California FY 2021-22 budget, and we are very grateful for the Assemblyman for his efforts in securing the funds for our projects. We are still waiting to receive the funds.

Staff are planning to invite Assemblymember Cooley to the August Board meeting to recognize his support of the District's infrastructure needs.

HOW TO CONTACT THE DISTRICT

Visit us on the web at www.rmcsd.com!

*The District's Administration Office is located at: 15160 Jackson Road, Rancho Murieta

*Our mailing address is: P.O. Box 1050, Rancho Murieta, CA 95683; Main Office: 916-354-3700

*South Gate: 916-354-3743 *Contact the South Gate for after-hours water problems.*