



## Rancho Murieta Community Services District

15160 Jackson Road • P.O. Box 1050 Rancho Murieta, CA 95683 • 916-354-3700 • Fax 916-354-2082

Visit our website [www.rmcsd.com](http://www.rmcsd.com)

### IMPORTANT INFORMATION REGARDING WASTEWATER SERVICE RATE INCREASES

#### Rancho Murieta CSD Customers:

Rancho Murieta CSD is proposing to increase FY24-25 water, wastewater and solid waste rates.

The Board will discuss the factors requiring increases at a public hearing on May 15, 2024.

All are welcome.

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#### TO OUR RANCHO MURIETA CSD CUSTOMERS AND COMMUNITY MEMBERS,

The District Board of Directors and staff are working diligently to improve the District's overall financial management. Part of that effort includes finalizing audits and improving daily accounting to gain clearer understanding of the revenues and expenses for each service area.

Understanding those factors helps us determine the service rates needed to fully cover operational expenses, pay for critical maintenance, and pay contracted solid waste fees. The rates also play a role in growing reserves to cover future anticipated replacement of aging infrastructure.

We recognize that cost increases are difficult for consumers and have been very mindful of the impact even the smallest increase can have on fixed budgets. We have tried to balance that with the very real need to keep the water system intact, fully functional, and compliant with all regulations.

This wastewater service notice details the proposed rate increases for wastewater service.

***The actual rate increases may be less than but in no case more than the proposed rates provided in this notice.***

This notice is being sent 45 days ahead of the first reading of the FY24-25 budget (May 15, 2024) so you can evaluate the information. We appreciate your input and request that you submit any protests by the close of the public hearing on May 15, 2024.

Sincerely,

The Board of Directors  
of Rancho Murieta Community Services District

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*Serving the Community for over 30 years*

Board of Directors: Tim Maybee, President • Martin Pohll, Vice-President • Randy Jenco • Linda Butler • Martin Pohll • Stephen Booth  
General Manager • Mimi Morris

# HOW TO PARTICIPATE?

**Join us May 15, 2024, 5:00 p.m.**

**Public Rate Hearing (Board of Directors Meeting at the District Office)**

Under California state law, all property owners and customers of record may submit a written protest about proposed rate changes. Each protest must contain the property owner or customer name, address and rate they are protesting to be counted towards the protest. Protests may be submitted by mail or personal delivery until the close of the public hearing on May 15, 2024. Only one protest per parcel is permitted and all written protests will be verified. There is a 120-day statute of limitations for challenging any new, increased, or extended fee or charge.

### Comments or may be mailed to:

Rancho Murieta CSD Board Secretary

P.O. Box 1050, Rancho Murieta, CA 95683

For more info, call **(916) 354-3700** or email [PIO@rmcsd.com](mailto:PIO@rmcsd.com)

## FAQs

### WHY IS THE DISTRICT PROPOSING MORE RATE INCREASES?

The Grand Jury report ballparked a shortfall in the District's Reserves of over \$10 million. The District is raising rates to both cover current operating costs and make incremental steps toward building up an adequate reserve balance.

### WHEN DID THE MOST RECENT RATE INCREASE GO INTO EFFECT?

In FY23-24, water and wastewater rate increases were 10.6% and 17%, respectively.

### HOW DOES THE DISTRICT ACCURATELY FORECAST OPERATIONAL EXPENSES, MAINTENANCE AND REPAIRS, AND LONG-TERM CAPITAL IMPROVEMENTS NEEDS?

The District's ability to determine how much money is needed for operational expenses, maintenance and repairs and vital long-term capital improvements begins with a detailed budgeting process. Known and projected revenues are calculated. Known and expected expenses are compiled. All revenues and expenses are tracked according to each utility service or fund and even to the various sub funds.

Expenses throughout the year are charged against these budgeted line items and evaluated monthly to determine if District spending is in line with expected financial resources. This process is not too different from personal financial management in your own

homes.

Capital improvements are somewhat more complex because there are many different components, with varying expected life spans. A study is being completed which will capture all the components and provide their expected date of lost functionality along with a projected replacement cost. These costs are tabulated and evaluated by year to be able to ascertain how much money is needed in five years, in ten years, in twenty years, etc., to ensure that the operating system remains fully viable for the community. The Capital Improvement Plan will be funded largely from reserves.

### PROPOSED 24-25 INCREASES WASTEWATER/RECYCLED WATER

Current Rate FY 2024-25		Proposed FY 2024-25		Increase
Base Charge (w/o reserve contribution)	54.12	Base Charge (w/o reserve contribution)	59.53	10%
Reserve Contribution	14.00	Reserve Contribution	14.00	0%
<b>Total Base Charge</b>	<b>68.12</b>	<b>Total Base Charge</b>	<b>73.53</b>	<b>7.93%</b>

#### Sample Bill

\$ 59.53	Base
\$ 14.00	Reserve Contribution
<b>\$ 73.53</b>	<b>TOTAL</b>

***The actual rate increases may be less than but in no case more than the proposed rates provided in this notice.***



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### IMPORTANT INFORMATION REGARDING WATER SERVICE RATE INCREASES

#### Rancho Murieta CSD Customers:

Rancho Murieta CSD is proposing to increase FY24-25 water, wastewater and solid waste rates.

The Board will discuss the factors requiring increases at a public hearing on May 15, 2024.

All are welcome.

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#### TO OUR RANCHO MURIETA CSD CUSTOMERS AND COMMUNITY MEMBERS,

The District Board of Directors and staff are working diligently to improve the District's overall financial management. Part of that effort includes finalizing audits and improving daily accounting to gain clearer understanding of the revenues and expenses for each service area.

Understanding those factors helps us determine the service rates needed to fully cover operational expenses, pay for critical maintenance, and pay contracted solid waste fees. The rates also play a role in growing reserves to cover future anticipated replacement of aging infrastructure.

We recognize that cost increases are difficult for consumers and have been very mindful of the impact even the smallest increase can have on fixed budgets. We have tried to balance that with the very real need to keep the water system intact, fully functional, and compliant with all regulations.

This water service notice details the proposed rate increases for water service.

***The actual rate increases may be less than but in no case more than the proposed rates provided in this notice.***

This notice is being sent 45 days ahead of the first reading of the FY24-25 budget (May 15, 2024) so you can evaluate the information. We appreciate your input and request that you submit any protests by the close of the public hearing on May 15, 2024.

Sincerely,

The Board of Directors  
of Rancho Murieta Community Services District

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# HOW TO PARTICIPATE?

Join us May 15, 2024, 5:00 p.m.

Public Rate Hearing (Board of Directors Meeting at the District Office)

Under California state law, all property owners and customers of record may submit a written protest about proposed rate changes. Each protest must contain the property owner or customer name, address and rate they are protesting to be counted towards the protest. Protests may be submitted by mail or personal delivery until the close of the public hearing on May 15, 2024. Only one protest per parcel is permitted and all written protests will be verified. There is a 120-day statute of limitations for challenging any new, increased, or extended fee or charge.

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Rancho Murieta CSD Board Secretary

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## FAQs

### WHY IS THE DISTRICT PROPOSING MORE RATE INCREASES?

The Grand Jury report ballparked a shortfall in the District's Reserves of over \$10 million. The District is raising rates to both cover current operating costs and make incremental steps toward building up an adequate reserve balance.

### WHEN DID THE MOST RECENT RATE INCREASE GO INTO EFFECT?

In FY23-24, water and wastewater rate increases were 10.6% and 17%, respectively.

### HOW DOES THE DISTRICT ACCURATELY FORECAST OPERATIONAL EXPENSES, MAINTENANCE AND REPAIRS, AND LONG-TERM CAPITAL IMPROVEMENTS NEEDS?

The District's ability to determine how much money is needed for operational expenses, maintenance and repairs and vital long-term capital improvements begins with a detailed budgeting process. Known and projected revenues are calculated. Known and expected expenses are compiled. All revenues and expenses are tracked according to each utility service or fund and even to the various sub funds.

Expenses throughout the year are charged against these budgeted line items and evaluated monthly to determine if District spending is in line with expected financial resources. This process is not too different from personal financial management in your own homes.

Capital improvements are somewhat more complex because there are many different

components, with varying expected life spans. A study is being completed which will capture all the components and provide their expected date of lost functionality along with a projected replacement cost. These costs are tabulated and evaluated by year to be able to ascertain how much money is needed in five years, in ten years, in twenty years, etc., to ensure that the operating system remains fully viable for the community. The Capital Improvement Plan will be funded largely from reserves.

### PROPOSED 24-25 INCREASES WATER

#### Sample Bill

Current Rate FY 2023-24		Proposed Maximum Rate FY 2024-25		Proposed Maximum Rate Increase
Base Charge (w/o reserve contribution)	42.84	Base Charge (w/o reserve contribution)	52.26	22%
Reserve Contribution	14.00	Reserve Contribution	14.00	0%
<b>Total Base Charge</b>	<b>56.84</b>	<b>Total Base Charge</b>	<b>66.26</b>	<b>16.57%</b>
Debt Service Charge	6.00	Debt Service Charge	6.00	0%
Usage Charge (per CF)	.0217	Usage Charge (per CF)	.0326	50%

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House	Mobile and Villa
\$ 52.26	\$52.26 Base
\$ 14.00	\$14.00 Reserve Contribution
\$ 47.88	\$16.81 Usage
<b>\$ 114.14</b>	<b>\$ 83.07 TOTAL</b>



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# IMPORTANT INFORMATION REGARDING SOLID WASTE SERVICE RATE INCREASES

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This Solid Waste service notice details the proposed rate increases for Solid Waste service. ***The actual rate increases may be less than but in no case more than the proposed rates provided in this notice.***

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## WHEN DID THE MOST RECENT RATE INCREASE GO INTO EFFECT?

In FY23-24, water and wastewater rate increases were 10.6% and 17%, respectively.

In FY23-24, solid waste collection was raised by 24%.

## HOW DOES THE DISTRICT ACCURATELY FORECAST OPERATIONAL EXPENSES, MAINTENANCE AND REPAIRS, AND LONG-TERM CAPITAL IMPROVEMENTS NEEDS?

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for the community. The Capital Improvement Plan will be funded largely from reserves.

## WHAT DRIVES SOLID WASTE RATE INCREASES?

The Cal-Waste contract allows annual rate increases tied to the inflation index known as the Consumer Price Index (CPI).

The CSD charges a \$2.50 per month administrative fee and the monthly County surcharge is \$3.00.

## PROPOSED 24-25 INCREASES SOLID WASTE

Current Rate FY 2023-24		Propose d FY 2024-25		Increase
<b>Garbage Collection Services</b>		<b>Garbage Collection Services<sup>1</sup></b>		
35-Gallon Cart	30.76	38-Gallon Cart	32.25	4.85%
65-Gallon Cart	36.96	64-Gallon Cart	38.75	4.85%
95-Gallon Cart	59.33	96-Gallon Cart	62.21	4.85%
<b>Additional Garbage Cans</b>		<b>Additional Garbage Cans</b>		
35-Gallon Cart	9.46	38-Gallon Cart	9.92	4.86%
65-Gallon Cart	12.61	64-Gallon Cart	13.22	4.84%
95-Gallon Cart	28.98	96-Gallon Cart	30.39	4.87%
Additional Recycling Cart	7.80	Additional Recycling Cart	8.18	4.87%
Additional Green Waste Cart	7.80	Additional Green Waste Cart	8.18	4.87%
<b>Surcharges, Organic &amp; Admin Fees</b>		<b>Surcharges, Organic &amp; Admin Fees</b>		
Phased Organic Collection Rate	0	Final Phased Organic Collection Rate	3.50	100%
Sacramento County Surcharge	3.00	Sacramento County Surcharge	3.00	0%
District Admin/ Franchise Fee	2.00	District Admin/ Franchise Fee	2.50	25%

<sup>1</sup> Includes one bulky waste pickup

### Sample Bill with a 65 gallon cart:

\$38.75	Cart
\$3.50	Organic Collection Phase in SB1383
\$2.50	District Admin/Franchise Fee
<b>\$44.75</b>	<b>TOTAL</b>

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**SAMPLE BILL**  
**Proposed FY 24-25**

# **RANCHO MURIETA COMMUNITY SERVICES DISTRICT**

Average Monthly Customer Bill				
<b>Residential Metered Lot (Inside the gates)</b>				
	Current Monthly Rates	Proposed Monthly Rates	\$ Change	% Change
	July 1, 2023	July 1, 2024		
<b>Water</b>	<i>Average Usage in CF</i>			
	<b>1,471</b>	<b>1,471</b>		
Residential Base (excluding reserves)	\$ 42.84	\$ 52.26	\$ 9.42	22.0%
Reserve Contribution	14.00	14.00	-	0.0%
<i>Water Base Charge</i>	56.84	66.26	9.42	16.6%
Water Usage (per 100 cubic foot)      \$2.17 → \$3.26	31.92	47.87	15.96	50.0%
<b>Total Water</b>	88.76	114.14	25.38	28.6%
<b>WTP Debt Service Charge</b>	6.00	6.00	-	0.0%
<b>Wastewater</b>				
Residential Base (excluding reserves)	54.12	59.53	5.41	10.0%
Reserve Contribution	14.00	14.00	-	0.0%
<i>Wastewater Base Charge</i>	68.12	73.53	5.41	7.9%
<b>Solid Waste (avg. 65 Gallon Container)</b>	38.96	44.75	5.79	14.9%
Solid Waste Administrative Fee	3.00	3.00	-	0.0%
<b>Security Tax</b>	32.18	32.82	0.64	2.0%
<b>Drainage Tax</b>	5.64	5.75	0.11	2.0%
<b>Total RMCS D Bill</b>	<b>\$ 242.66</b>	<b>\$ 280.00</b>	<b>\$ 37.34</b>	<b>15.39%</b>

*The actual rate increases may be less than but in no case more than the proposed rates above.*

Average Monthly Customer Bill				
<b>Murieta Village</b>				
	Current Monthly Rates	Proposed Monthly Rates	\$ Change	% Change
	July 1, 2023	July 1, 2024		
<b>Water</b>	<i>Average Usage in CF</i>			
	<b>516</b>	<b>516</b>		
Residential Base (excluding reserves)	\$ 42.84	\$ 52.26	\$ 9.42	22.0%
Reserve Contribution	14.00	14.00	-	0.0%
<i>Water Base Charge</i>	56.84	66.26	9.42	16.6%
Water Usage (per 100 cubic foot)      \$2.17 → \$3.26	11.20	16.81	5.60	50.0%
<b>Total Water</b>	68.04	83.07	15.03	22.1%
<b>WTP Debt Service Charge</b>	6.00	6.00	-	0.0%
<b>Wastewater</b>				
Residential Base (excluding reserves)	54.12	59.53	5.41	10.0%
Reserve Contribution	14.00	14.00	-	0.0%
<i>Wastewater Base Charge</i>	68.12	73.53	5.41	7.9%
<b>Solid Waste (avg. 35 Gallon Container)</b>	32.76	38.25	5.49	16.8%
Solid Waste Administrative Fee	3.00	3.00	-	0.0%
<b>Security Tax</b>	7.76	7.92	0.16	2.0%
<b>Drainage Tax</b>	3.77	3.85	0.08	2.0%
<b>Total RMCS D Bill</b>	<b>\$ 189.45</b>	<b>\$ 215.61</b>	<b>\$ 26.16</b>	<b>13.81%</b>

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**SAMPLE BILL**  
**Proposed FY 24-25**

**RANCHO MURIETA COMMUNITY SERVICES DISTRICT**

Average Monthly Customer Bill		Current Monthly Rates	Proposed Monthly Rates	\$	%
		July 1, 2023	July 1, 2024	Change	Change
<b>Murieta Gardens II</b> <b>(Outside the gates)</b>					
<b>Water</b>	<b>Average Usage in CF</b>	<b>1,471</b>	<b>1,471</b>		
Residential Base (excluding reserves)		\$ 42.84	\$ 52.26	\$ 9.42	22.0%
Reserve Contribution		14.00	14.00	-	0.0%
<i>Water Base Charge</i>		56.84	66.26	9.42	16.6%
Water Usage (per 100 cubic foot)	\$2.17 → \$3.26	31.92	47.87	15.96	50.0%
<b>Total Water</b>		88.76	114.14	25.38	28.6%
<b>WTP Debt Service Charge</b>					
<b>Wastewater</b>					
Residential Base (excluding reserves)		54.12	59.53	5.41	10.0%
Reserve Contribution		14.00	14.00	-	0.0%
<i>Wastewater Base Charge</i>		68.12	73.53	5.41	7.9%
<b>Solid Waste (avg. 35 Gallon Container)</b>		32.76	38.25	5.49	16.8%
Solid Waste Administrative Fee		3.00	3.00	-	0.0%
<b>Security Tax</b>		7.76	7.92	0.16	2.0%
<b>Drainage Tax</b>		3.77	3.85	0.08	2.0%
<b>Total RMCS D Bill</b>		<b>\$ 204.17</b>	<b>\$ 240.68</b>	<b>\$ 36.52</b>	<b>17.89%</b>

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Average Monthly Customer Bill		Current Monthly Rates	Proposed Monthly Rates	\$	%
		July 1, 2023	July 1, 2024	Change	Change
<b>Villas</b> <b>(Inside the gates)</b>					
<b>Water</b>	<b>Average Usage in CF</b>	<b>516</b>	<b>516</b>		
Residential Base (excluding reserves)		\$ 42.84	\$ 52.26	\$ 9.42	22.0%
Reserve Contribution		14.00	14.00	-	0.0%
<i>Water Base Charge</i>		56.84	66.26	9.42	16.6%
Water Usage (per 100 cubic foot)	\$2.17 → \$3.26	11.20	16.81	5.60	50.0%
<b>Total Water</b>		68.04	83.07	15.03	22.1%
<b>WTP Debt Service Charge</b>					
<b>Wastewater</b>					
Residential Base (excluding reserves)		54.12	59.53	5.41	10.0%
Reserve Contribution		14.00	14.00	-	0.0%
<i>Wastewater Base Charge</i>		68.12	73.53	5.41	7.9%
<b>Solid Waste (Communal Pickup w/ Alt. Hauler)</b>					
Solid Waste Administrative Fee					
<b>Security Tax</b>		32.18	32.82	0.64	2.0%
<b>Drainage Tax</b>		3.77	3.85	0.08	2.0%
<b>Total RMCS D Bill</b>		<b>\$ 178.11</b>	<b>\$ 199.27</b>	<b>\$ 21.16</b>	<b>11.88%</b>

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**SAMPLE BILL**  
**Proposed FY 24-25**

**RANCHO MURIETA COMMUNITY SERVICES DISTRICT**

<b>Average Monthly Customer Bill</b>		Current Monthly Rates	Proposed Monthly Rates	\$	%
<b>Retreats, Residences, and Riverview (Inside the Gates)</b>		July 1, 2023	July 1, 2024	Change	Change
<b>Water</b>	<i>Average Usage in CF</i>	<b>1,471</b>	<b>1,471</b>		
Residential Base (excluding reserves)		\$ 42.84	\$ 52.26	\$ 9.42	22.0%
Reserve Contribution		14.00	14.00	-	0.0%
<i>Water Base Charge</i>		56.84	66.26	9.42	16.6%
Water Usage (per 100 cubic foot)	\$2.17 → \$3.26	31.92	47.87	15.96	50.0%
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<b>WTP Debt Service Charge</b>					
<b>Wastewater</b>					
Residential Base (excluding reserves)		54.12	59.53	5.41	10.0%
Reserve Contribution		14.00	14.00	-	0.0%
<i>Wastewater Base Charge</i>		68.12	73.53	5.41	7.9%
<b>Solid Waste (avg. 65 Gallon Container)</b>		38.96	44.75	5.79	14.9%
Solid Waste Administrative Fee		3.00	3.00	-	0.0%
<b>Security Tax</b>		32.18	32.82	0.64	2.0%
<b>Drainage Tax</b>		5.64	5.75	0.11	2.0%
<b>Total RMCS D Bill</b>		<b>\$ 236.66</b>	<b>\$ 274.00</b>	<b>\$ 37.34</b>	<b>15.78%</b>

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<b>Average Monthly Customer Bill</b>		Current Monthly Rates	Proposed Monthly Rates	\$	%
<b>Townhomes (Inside the gates)</b>		July 1, 2023	July 1, 2024	Change	Change
<b>Water</b>	<i>Average Usage in CF</i>	<b>516</b>	<b>516</b>		
Residential Base (excluding reserves)		\$ 42.84	\$ 52.26	\$ 9.42	22.0%
Reserve Contribution		14.00	14.00	-	0.0%
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<b>Wastewater</b>					
Residential Base (excluding reserves)		54.12	59.53	5.41	10.0%
Reserve Contribution		14.00	14.00	-	0.0%
<i>Wastewater Base Charge</i>		68.12	73.53	5.41	7.9%
<b>Solid Waste (avg. 35 Gallon Container)</b>		32.76	38.25	5.49	16.8%
Solid Waste Administrative Fee		3.00	3.00	-	0.0%
<b>Security Tax</b>		32.18	32.82	0.64	2.0%
<b>Drainage Tax</b>		5.64	5.75	0.11	2.0%
<b>Total RMCS D Bill</b>		<b>\$ 215.74</b>	<b>\$ 242.43</b>	<b>\$ 26.68</b>	<b>12.37%</b>

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