



**A Monthly Newsletter**

**April 2021**

**Serving the Community**

*“Your Independent Local Government Agency Providing Water, Wastewater, Drainage, Security, and Solid Waste Services”*

**District Meeting Schedule For April 2021**

**April 6, 2021**

Personnel @ 7:30 a.m.

Improvements @ 8:00 a.m.

Finance @ 10:00 a.m.

**April 8, 2021**

Communication & Technology @ 8:30 a.m.

Security @ 10:00 a.m.

**April 1, 2021**

**Special Board Meeting—Budget @ 2:00 p.m.**

**April 21, 2021**

**District Board Meeting @ 5:00 p.m.**

**The public is invited to attend.**

*All meeting dates and times are subject to change. Be sure to check our website, [www.rmcsd.com](http://www.rmcsd.com) for any changes*

**BE SURE TO LIKE US ON FACEBOOK!**

**SECURITY**

**Informational Bulletins**

Crime is on the rise in Rancho Murieta, with crimes from Golf Cart Thefts to Hit and Run to Vandalism! The Security Department is asking for your help!

**HIT & RUN**

On February 13, 2021, a resident/pedestrian was walking along Murieta North Parkway, from the North exit gate. A white vehicle with a sunroof was traveling south from the North exit gate and struck a pedestrian, who sustained a minor injury. The vehicle/driver continued without stopping, and fled the scene. There may be damage to the passenger side tires or door(s) to the vehicle.



**VANDALISM**



From February 18 through February 20, 2021, we experienced a rash of vandalisms throughout the District. Vandals have caused thousands of dollars in damage to equipment, hardscapes and to various areas throughout the community.

We have also experienced vandals throwing items (a portable toilet, which was thankfully cleaned earlier in the day, so contained no waste) into Lake Calero and Lake Chesbro, our drinking water sources.

**GOLF CART THEFT**

On March 15, 2021, a green Yamaha golf cart was stolen from the Murieta Inn and Spa. The vehicle was later recovered in the District with \$1,000 in damage to it. Surveillance video reveals five (5) subjects stealing the golf cart.



**We are requesting anyone who may have information on these criminal activities to contact the RMCS D Security Department at (916) 354-3710 (including anonymously).**

**RMA Residents— Check out what RMA’s new Newsletter at [www.ranchomurieta.org](http://www.ranchomurieta.org)**

**BE WATER SMART WEBINARS**

The Regional Water Authority (RWA) in partnership with local water suppliers will be hosting regular educational webinars throughout 2021. The webinars are free and open to all local water supplier customers in the Sacramento region. Please see details below.

**Drought Tolerant/Mediterranean Climate Gardens**

**Date:** March 31, 2021 – noon to 1 pm  
**Register at:** [bit.ly/Climate-Garden](http://bit.ly/Climate-Garden)

**Creating a Pollinator Garden**

**Date:** April 14, 2021 – noon to 1 pm  
**Register at:** [bit.ly/Pollinator\\_Garden](http://bit.ly/Pollinator_Garden)  
<http://bewatersmart.info/webinars/>



## GENERAL MANAGER'S CORNER

### Rebates

To assist in conservation, the District is offering several rebates and free conservation handouts; information is available at the District office and our website <https://www.ranchomurietacsd.com/rebates>.

- **Toilet Rebate:** You can receive a rebate of up to \$100 when you purchase and install a water efficient toilet.
- **Water Pressure Reducing Valve:** You can receive a rebate of up to \$100 when you purchase and install a water pressure reducing valve.
- **Weather-Based Sprinkler Controller:** You can receive a rebate of up to \$100 when you purchase and install a weather-based sprinkler controller.
- **Rotator Head Sprinkler:** You can receive a rebate of up to \$50 when you purchase and install a rotator head sprinkler system.
- **Drip System:** You can receive a rebate of up to \$50 when you purchase and install a drip system.
- **Hot Water Recirculation Pump Rebate:** You can receive up to a \$100 rebate when you purchase and install a Comfort System UP 15-10 S17P TLC Hot Water Circulation System or equivalent.

### Employee Spotlight – Gate Officer —Karen Hessler

**KAREN HESSLER** started with the District as a Gate Officer in December of 2004. She spends her days at the District manning the gatehouse, checking in Residents and their guests, dispatching CSD Patrol and outside agencies to help the Community, and training new Officers. Her dedication to helping others shines through and she always says, “You don’t need to know all the information, you just need to know how to get the information.” While working at the District for the past 17 years, she has seen many changes, noting the new dispatch system as the biggest one for her position. It allows better and easier communication between the Gate and Patrol. Karen is lucky to live in Rancho Murieta, as well as work here, and she loves helping people in the Community. Her favorite thing to do is go to the lakes with her husband of 38 years with their rescue dog.



#### March 2021 BOARD MEETING HIGHLIGHTS

- In Closed Session approved settlement with former employee Debby Bradberry
- Approved Security Supervisor Job Specification
- Approved CalPERS Retired Annuitant Specialist Job Specification
- Approved Contract with Telstar Instruments for On-Call Electrical Services
- Approved Contract with Domenichelli & Associates for On-Call Engineering and Construction Inspection Services
- Reviewed District Goals
- Reviewed Actions proposed for addressing Laguna Joaquin Management Options

#### March 2020 COMMITTEE MEETING HIGHLIGHTS

##### Communications & Technology Committee

- The Reservoir Information and Education Ad Hoc Committee was discussed
- Reviewed Vandalism to Calero Reservoir

##### Security Committee

- Reviewed Plans to issue County citations
- Discussed Security Opinion Poll

##### Improvements Committee

- Discussed the costs of reviewing RMA's Architectural Review
- Discussed Laguna Joaquin
- Discussed Riverview COA's and MMRP's
- Recommended Approval of contract with Domenichelli & Associates On-Call Engineering and Construction Inspection Services
- Reviewed District's Water Shortage Contingency Plan

##### Finance Committee

- Discussed March Budget Activities—There will be a Special Board Meeting March 30, 2021 at 10:00 to review the Budget
- Expect to have the Reserve Study complete by March 30, 2021—for Budget presentation

## Board of Directors

**Tim Maybee**  
President  
tmaybee@rmcsd.com

**Randy Jenco**  
Vice President  
rjenco@rmcsd.com

**Linda Butler**  
Director  
lbutler@rmcsd.com

**John Merchant**  
Director  
jmerchant@rmcsd.com

**Martin Pohll**  
Director  
mpohll@rmcsd.com



## A Monthly Newsletter

**APRIL 2021**

**Serving the Community**

### BUSINESS HOURS

Monday - Friday  
8:00 a.m. to 12:00 noon  
& 1:00 p.m. to 5:00 p.m.  
Closed for Lunch -  
12:00 p.m. to 1:00 p.m.

### DISTRICT STAFF

**Tom Hennig**  
General Manager  
[thennig@rmcsd.com](mailto:thennig@rmcsd.com)

**Amelia Wilder**  
District Secretary  
[awilder@rmcsd.com](mailto:awilder@rmcsd.com)

**Controller**  
Recruiting

**Accounting Supervisor**  
Recruiting

**Security Supervisor**  
Recruiting

**Tina Talamantes**  
Security Administration  
[ttalamantes@rmcsd.com](mailto:ttalamantes@rmcsd.com)

**Rick Tompkins**  
Patrol Sergeant  
[rtompkins@rmcsd.com](mailto:rtompkins@rmcsd.com)

**Paul Siebensohn**  
Director of Field Operations  
[psiebensohn@rmcsd.com](mailto:psiebensohn@rmcsd.com)

**Travis Bohannon**  
Chief Plant Operator  
[tbohannon@rmcsd.com](mailto:tbohannon@rmcsd.com)

**Ron Greenfield**  
Utilities Supervisor  
[rgreenfield@rmcsd.com](mailto:rgreenfield@rmcsd.com)

### COMMUNITY FORUM

#### Safety and Security:

These are the categories of responsibility RMCS D manages which residents depend on and expect will keep order in the community. This includes the entire District...Retail Centers, the Village, the Gardens, the airport etc. We are the only Community Services District in California that has this responsibility. Safety and Security is provided at a high cost to the District, and providing these services is a key element of our overall responsibility.

-In the ungated areas vandalism, vagrancy and theft have increased as the area becomes more populated and non-residents entering the community become more prevalent.

- In the gated areas we have continuous issues with:

- Speeding; no stopping at signs
- Cart and REV underage drivers, carelessness and recklessness.
- Contaminants and trash are being dumped into our Reservoirs
- The back Reservoirs, which is the source of our drinking water have become a playground for irresponsible residents and their guests.
- We have hit and run accidents, thefts, vandalisms and other criminal activities

District Security Staff is responsible to enforce the CC&R's for the RMA areas as well as the Community south of Hwy. 16. When necessary, local law enforcement officials are called to assist with enforcement of local and State Laws.

These situations are caused by Residents and guests...not by "outsiders". No amount of Gate Officers or Patrol can possibly contain these actions. Additional cameras are being installed at various locations, Patrol and Gate Officers continue to receive updated training. We are also considering a other variety of preventative measures within the CSD/RMA area.

What are the RESIDENT'S RESPONSIBILITIES ????

It is your responsibility as a resident to live within the State and Federal Laws and community CC&R's.

### Development Update

MG—Lot 9 (Taco Bell) - The Developer reports this project has been approved by CPAC. The owner intends to sell the property, at which point the new owner will submit a project application packet. They are seeking final county zoning approval at a 2/17/21 meeting.

MG- Lot 10 (PDF Office)—Plans have been submitted to Coastland Engineering for signatures.

MG – Lot 11 (Circle K Gas Station/carwash) - The project anticipates beginning on April 1, weather dependent.

MG—Legacy Villa's & Suites project – The Improvement plans are completed and signed. Start date pending weather.

Riverview— The development has 3 phased plan packages currently being processed. The District is waiting for a sewer modeling study from the project.

Rancho Murieta Airport - The project is nearly complete.

Retreats East and North - The project submitted improvement plans and the District is waiting on updated plans and deposits

Rancho Murieta North—The project reports they will complete their traffic study, and the greenhouse gas study.

*Detailed Updates can be found on our website:  
<https://www.ranchomurietacsd.com/development-projects>*

## WATER FORECAST

### WATER FORECAST:

Paul Siebensohn, Director of Field Operations, updated the Board of Directors at the March 17, 2021 Regular Board Meeting about the current drought condition and outlook. We continue to keep an eye out on the forecasts with potential lingering drought concerns. If needed, he will suggest a stage of our Drought Contingency Plan to the Board to be adopted. Here is the weblink to CSD's Water Shortage Contingency Plan:

<https://www.ranchomurieta.csd.com/water-conservation>

Additionally, the District received a letter from the State Water Resource Board on March 22, 2021, stating:

**“ONGOING DRY CONDITIONS IN MOST CALIFORNIA WATERSHEDS – PREPARE FOR DROUGHT IMPACTS STATEWIDE**

*After two years of low precipitation, the U.S. Drought Monitor now reports that 95 percent of California is experiencing Moderate to Exceptional Drought. Reservoir and groundwater levels are significantly below average, and despite recent storms, snowpack is only 58 percent of average as of March 10, 2021. Continued dry conditions can threaten water supplies, impair critical habitat, reduce recreational opportunities, and create uncertainty for all water users. Hydrologic conditions since 2020 have been very similar to the drought years of 2014 and 2015.*

*Your early efforts can help minimize the potential impact of water management actions on businesses, homes, farms, and California's public trust resources. Start planning now for potential water supply shortages later this year and identify practical actions you can take to increase drought resilience, such as increasing water conservation measures, reducing irrigated acreage, managing herd size, using innovative irrigation and monitoring technologies, or diversifying your water supply portfolio.”*

We urge you, the residents and customers of Rancho Murieta, to help conserve water. There are rebates on water saving devices available on our website at: <https://www.ranchomurieta.csd.com/rebates>

We currently have rebates available on:

- Ultra Low Flush Toilets
- Weather Based Sprinkler Controllers
- Hot Water Recirculation Pumps
- Rotator Head Sprinklers
- Drip System Installation

## SPRING TIME IS MOSQUITO TIME



We have all looked forward to those pleasant evenings when we can enjoy backyard and park activities, barbecuing, and socializing with friends and family. Unfortunately, some uninvited visitors also enjoy those pleasant evenings – those pesky mosquitoes.

Now is the time to be sure the mosquito breeding areas are minimized: ensure there is no standing water, such as in bird baths or fountains, empty flower pots or containers, and ditches or other low spots which hold water where mosquitoes can breed.

It is still early in the season for the mosquitoes (which can carry the West Nile Virus) to attack, but as the weather warms, they will be looking for dining sites, preferably on warm blooded mammals. Be prepared by eliminating breeding sites, using repellent, and wearing long sleeves and long pants during the early morning and evening hours when mosquitoes are most active.

## WE'RE HIRING!

The District currently has openings for Security Supervisor, Gate and Patrol Officer, Controller and Accounting Supervisor! Please visit our website at <https://www.ranchomurieta.csd.com/employment-opportunities> for more information!

With great benefits, a positive team work environment and flexible schedules, we are a great place to work, and right around the corner from where you live!



## HOW TO CONTACT THE DISTRICT

Visit us on the web at [www.rmcsd.com](http://www.rmcsd.com)!

\*The District's Administration Office is located at: 15160 Jackson Road, Rancho Murieta

\*Our mailing address is: P.O. Box 1050, Rancho Murieta, CA 95683; Main Office: 916-354-3700

\*South Gate: 916-354-3743 *Contact the South Gate for after-hours water problems.*