



## **RANCHO MURIETA COMMUNITY SERVICES DISTRICT**

15160 JACKSON ROAD  
RANCHO MURIETA, CA. 95683

### **BOARD GOAL WORKSHOP**

**Tuesday, January 23, 2007**  
**CSD Administration Building**  
**8:30 a.m.**

**NOTICE IS HEREBY GIVEN** that the Board of Directors of the Rancho Murieta Community Services District will hold a Special Meeting on Tuesday, January 23, 2007 at 8:30 a.m., at the Rancho Murieta CSD Board Room at 15160 Jackson Road, Rancho Murieta.

### **AGENDA**

- 8:30 a.m.
1. Call to Order, Roll Call
  2. Comments from the Public - The public shall have the opportunity to comment on any item of interest that falls within the jurisdiction of the Board.
  3. Department Year End Updates and 2007-2008 Projections
  4. Goal Planning (**Discussion**)
    - Review Last Year's Goals
    - Review Strategic Plan
    - Identify New Goals
  5. Director Comments/Suggestions
- 11:30 a.m.
6. Adjournment

Note: This agenda is posted pursuant to the provisions of the Government Code commencing at Section 54950. The date of this posting is January 19, 2007. Posting locations are: 1) District Office; 2) Plaza Foods; 3) Rancho Murieta Association; 4) Murieta Village Association.

**BOARD GOALS**  
**2006-2007**  
**01/01/07**

Priority	District Goal	Start Date	Due Date	% Comp	Major Accomplishments	Outstanding Issues, Questions
	Clean-up Bass Lake	April 2003	Jan. 2005	100%	RMCC completed 12/06	Tule removal; shore lining; algae growth
	Evaluate New Ways to Use PTF Swap Parcel	Jan. 2001				Hold
	Prepare an integrated water master plan	Jan. 2005	July 2005	100%	Completed 11/06	
	Pursue recycled water for residential use	Jan. 2005	Open		Part of IWMP strategy	
	Increase technology for new gate	Jan. 2005	July 2006	HOLD	Meet with N. Gate Planning Committee	1. Include Security Strategic Planning 2. work with RMA

**Color Key:** **New Goal**  
**Carryover Goal**

**STRATEGIC PLAN ACTION ITEMS  
JANUARY 2004**

<b>ACTION ITEM</b>	<b>WHO</b>	<b>DUE</b>	<b>COMPLETED</b>	<b>COMMENTS</b>
Consider Consolidating Rancho Murieta Service Functions	Ed Crouse	Consultant on board by Summer 2004		
Implement Solid Waste Collection	Ed Crouse	01/06	11/05	
Expand CSD Parks and Recreation authority	Ed Crouse	After considering consolidation of functions		
Evaluate and widen cable TV and Broadband	President & General Manager			
Develop Security Strategic Plan	Committee & Chief	April 2004	08/05	
Develop Facilities Master Plan	Staff	January 2005		
Evaluate ways to use the PTF swap parcel	N/A	After transfer has occurred		
Water supply actions – prepare IWMP	Staff & consultants	Spring 2004	11/05	
Optimize use of technology for operations and communications	Ed Crouse & Les Tyler	March 2004		
Increases depth of management team	Staff	March 2004		Prepared succession plan and career development plan
Improve employee relations	Personnel Committee Ed Crouse & Les Tyler	Spring 2004	04/04	
Clarify CSD's role in community	Communications Committee	Spring 2004	On-going	Focus group activity completed
Communicate information about CSD activities to residents	Communications Committee	ASAP and ongoing		
Develop a more active role for the Communications Committee	Communications Committee	Spring 2004	11/04	
Develop Financial Master Plan	Finance Committee	Fall 2004 – with placeholders for pending studies		

## Board Goal Definition Dialogue sheet 2007

WATER	COMMUNITY RELATIONS	RMA/RMCC RELATIONS	EMPLOYEE RELATIONS	DEVELOPMENT	SECURITY	DISTRICT/ BOARD
Conclude communication avenues through which the community can be assured that water supply is not a problem and how water storage is being dealt with.	Within 6 months distribute a new customer opinion survey.	The current monthly GM/ President meetings are not believed to be beneficial. Either stop the meetings or generate new guidelines for matters to be dealt with and reported to the public.	Conclude as liberal a union contract as is being financially responsible and do so within 60 days with an aim toward making salaries (across the board) more competitive and to reduce turnover by at least 50% in the first year of the contract.	Identify some incentive that can induce the PTF to negotiate infrastructure improvement and or construction.	Prepare for the increase of our patrol staff by one full officer by year end.	Supplement the effectiveness of our committee operations by instituting a community advisory group made up of both technically qualified and CSD oriented experienced residents.
Conclude communication avenues through which the community can be assured that wastewater matters are not as cumbersome as they are lead to believe and how its storage is being dealt with.	Provide website broadcast of BOD meetings absent of public comment.	Identify a means through which there can be Board to Board communication.	How are we progressing with our contract negotiations?	Conclude within 30 days an absolute position of the district regarding the CDO 'No Spill' matter.	Consider some manner of incentive to induce additional VIP's.  Discuss with SSD the development of some incentive to induce making our Safety Center a full sheriff's security dept.  Find incentives adequate to induce CHP to domicile their office in our SC.	We need to be a more pro-active Board than re-active. Look more to the future needs of the area.

Denotes new goal for 2007 – Dick Taylor

Denotes new goal for 2007 – Wayne Kuntz

Denotes new goal for 2007- Bobbi Belton

Provide assurance to the community that district plans include probable consideration for additional water and wastewater storage reservoirs.	What have we received from our resident that we have not addressed?	The meetings that we are having with the Presidents and General Mgrs. have begun to resolve many differences.	Conduct exit interviews with each staff that leaves - ascertain specific reasons for departure.	I think we need to look at new contact with Ryan to support our current system and new systems.	We need to move forward with our WIFI systems.	Open/honest 2-way communication between G.M. and Board.
We need to look at tiered pricing to start on water conservation.	Outreach information sharing - determine most effective methods.	Deal with common issues.  Don't second guess their decisions on area outside purview of CSD.	Review salary structure to assure we are not a "training ground". New hires should be treated/groomed for long-term employment.	Outline status of CSD relations/ interactions with ALL players.	Prepare cost comparisons for security as is vs. full peace officer status - distribute to ratepayers; i.e., how much additional tax required to obtain full peace officer powers.	Staff to provide timely information to Board of Directors to avoid Board being blindsided.
CDO: cost comparisons – "big" fix vs. permit critical. Pros and cons of each.	Reinstate customer satisfaction survey to ascertain current pulse of RM.	Imperative that all local entities come to a "meeting of the minds".	Do we have sufficient staff?  A lot of consultants. Can any "out sourced" work be accomplished in-house?	Identify items "prepaid" i.e., is there left over money from previous developer's contributions?	Pro-active stance dealing with problems/ needs of teen population.	Broader Board member representation on external groups, i.e., LAFCo.
Need accurate timeline of current problems resulting in CDO were identified and steps taken at the time to resolve.	Outreach-education regarding water conservation, safety, and other pertinent topics.	Routinely invite interested players to pertinent meetings.	Assess needs and use of IT consultant.	BOD: set policy for G.M. interaction with development players.	Eliminate redundancies by canceling the quarterly Joint Security Meetings.	Board sets policy & monitors G.M.'s adherence to same.
	Consider rate-payer membership on standing/ad hoc committees.					

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Separate/special meeting re: CDO from A to Z with all steps.						
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