



RANCHO MURIETA COMMUNITY SERVICES DISTRICT

15160 Jackson Road, Rancho Murieta, CA 95683

Office - 916-354-3700 * Fax - 916-354-2082

SECURITY COMMITTEE

(Directors Les Clark and Tim Maybee)

Regular Meeting

June 7, 2019 at 9:00 a.m.

All persons present at District meetings will place their cellular devices in silent and/or vibrate mode (no ringing of any kind). During meetings, these devices will be used only for emergency purposes and, if used, the party called/calling will exit the meeting room for conversation. Other electronic and internet enabled devices are to be used in the "silent" mode. Under no circumstances will recording devices or problems associated with them be permitted to interrupt or delay District meetings.

AGENDA

1. **Call to Order**
2. **Comments from the Public**
3. **Monthly Updates**
 - ✚ Operations
 - ✚ Incidents of Note
 - ✚ RMA Citations/Admonishments
 - ✚ RMA Compliance/Grievance/Safety Committee
 - ✚ Contract Security
4. **Rancho Murieta Association Enforcement Requests/Priorities**
5. **Update on Community Security Survey/Matrix Feedback on Security Priorities**
6. **Driveway Parking Citations**
7. **Discuss Rancho Murieta Association's Proposal to Increase Motorcycle Escorts in Murieta North**
8. **Discuss Murieta Gardens "78" Homes Impact of Potential Annexation to RMCS D Security**
9. **Discuss Schedule for Implementation of Improved Gate Access Technology**
10. **Director and Staff Comments/Suggestions [no action]**
11. **Adjournment**

In accordance with California Government Code Section 54957.5, any writing or document that is a public record, relates to an open session agenda item and is distributed less than 72 hours prior to a regular meeting will be made available for public inspection in the District offices during normal business hours. If, however, the document is not distributed until the regular meeting to which it relates, then the document or writing will be made available to the public at the location of the meeting. Note: This agenda is posted pursuant to the provisions of the Government Code commencing at Section 54950. The date of this posting is June 3, 2019. Posting locations are: 1) District Office; 2) Post Office; 3) Rancho Murieta Association; 4) Murieta Village Association.

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MEMORANDUM

Date: May 31, 2019
To: Security Committee
From: Jeffery Werblun, Security Chief
Subject: Security Update Report for the Month of May 2019

OPERATIONS UPDATE

May is Peace Officer Memorial Month. May 6, 2019 honored California Officers who gave the ultimate sacrifice. May 15, 2019 was National Peace Officer Memorial Day. Staff was authorized to wear mourning bands or blue ribbons in honor and flags were flown at half-staff on those two (2) days.

May 3, 2019, I attended the 19th Annual Public Safety and Community Appreciation Luncheon hosted by Sacramento County District Attorney Anne Marie Schubert. I was personally invited by Assemblyman Ken Cooley as the Public Safety representative of Rancho Murieta, which is in Assemblyman Cooley's district. There were well over 500 people in attendance at the event held in Sacramento. Members of law enforcement and the community were recognized for their community involvement and work. Family members of fallen public safety members were also in attendance and were recognized.

We are in the process of setting up meetings and training. I will be meeting monthly with Danise Hetland, Rancho Mureita Association (RMA) Assistant General Manager to discuss and address RMA/Security enforcement issues. Dates to be determined.

District Security will be setting up training sessions on Customer Service and Dealing with Upset/Difficult People with techniques to effectively communicate and disengage if necessary. This training will be mandatory for all Security Department staff. We will also be having an all staff meeting during one of these sessions. Training is expected to begin in July.

The new "Written Advisory Notification" form or warning notice, was placed into use. The Patrol Officers were provided with the intent of the form and direction on when to use it. The next day, Patrol Officers issued several notices for being in the park after hours. The design of the form and process was a collaborative effort between RMA and myself. The Patrol Officers were also given direction on how to use the technology we currently have available to them to log these warning contacts so Patrol Officers and Gate Officers/Dispatchers can search the database and determine if any prior warnings were issued.

We conducted a 60 day trial period for a new body camera for the Patrol Officers. The camera is color day and night, 1080p quality with the ability to take still pictures, record audio with no video, motion or manual activation, pre-record capabilities and 170-degree field of view, to name the highlights. All Patrol Officers had time to use the camera. The results of the demo were very positive. We are looking at purchasing some new cameras to replace our old outdated and more expensive cameras. The old cameras work but are not repairable, so we are looking to begin to replace them with newer technology and at a cheaper cost per camera with this company; a 2:1 cost difference with more options including the infra-red night camera. We

also do not need specific software to download and view the images and video from the cameras, unlike the current cameras. The goal is to begin purchasing new cameras and issue each Patrol Officer a camera as per our body camera policy, which currently we do not.

We hired a full-time Gate Officer and a Patrol Officer. Both Officers are currently in training. This brings our staffing at the gates and patrol to full staffing levels.

Volunteers have spent approximately 44 hours on graffiti cleanup around the community.

INCIDENTS OF NOTE

May 11, 2019, 1159 hours. A resident was pulling into the middle resident lane at the North Gate when for unknown reasons, she drifted to the right, straddled the raised lane divider and struck a "Resident Only" sign, the license plate reader camera and pole and the barrier pole. The collision knocked down the sign and camera pole and came to rest up against the barrier pole. The driver then proceeded to drive away and continue home. Her vehicle suffered major damage. Another resident that saw the accident, followed the crashed vehicle, and notified District Security as to where the vehicle parked. District Patrol and California Highway Patrol (CHP) responded. Sacramento Metro Fire was called to respond to evaluate the female driver for injuries. CHP took a report. The driver said the accident was possibly caused by a new medication she was on.

Olaf, from Watchdogs Surveillance, arrived on Monday, May 13, 2019 to assess the damage to the camera and pole. He was able to reinstall the pole. The camera appeared to still work so it was reinstalled as well. RMA was notified of the damage to their "Resident Only" sign and pole.

May 17, 2019. I received an email from a resident praising Patrol Officer Brandon Owen's calm professionalism and conduct regarding a disturbance call involving two residents on Guadalupe Drive; one that had her dog off leash and the dog scared the other resident who was out for a walk. The owner of the dog proceeded to curse and yell at the other resident after he asked her to get her dog. A few minutes later, the dog owner returned to the area in her car and began following the resident all the while yelling and harassing the resident. Officer Owen responded and mediated the situation.

May 24, 2019, at 2024 hours. We received a call of a disturbance in the area of 150xx Reynosa Drive. There was a report of a male suspect in a cream-colored golf cart that brandished a silver revolver handgun at the reporting party (R/P). The suspect was upset over vehicle noise from the R/P's house. The suspect was gone, and the R/P was advised to call Sacramento County Sheriff's Department (SSD) for a report.

May 27, 2019, at 1320 hours. Patrol responded to shots fired call. The victims were working on the Van Vleck cabin across the river from the beach area of Rancho Murieta. The victims heard what sounded like small caliber or pellet gunfire along with rounds hitting the brick side of the cabin where they were working. The victims yelled at the unknown suspect(s) that was doing the shooting. The suspect(s) yelled back racial slurs towards the workers and then fired more shots. Patrol checked the area and did not locate anything. Patrol did locate some suspicious items that appeared to be related to an attempt to start a fire. Unknown if this was related to the shots call. That information was forwarded to Sac Metro Fire. There was no suspect information in either of these incidents.

May 27, 2019, at 0010 hours, Patrol Officer Tyler was driving on Stonehouse Rd. at the RMA maintenance yard when a deer ran across the road in front of him. He tried to stop in time but struck the deer. The deer suffered fatal injuries and the patrol vehicle sustained minor damage to the bumper and fender.

May 30, 2019, at 2115 hours, a vehicle was stolen out of the driveway at 147xx Plano Drive. Area was checked with negative results. Owners called CHP for a report. The vehicle was seen on camera leaving through the Lago gate around 9:00 p.m.

RANCHO MURIETA ASSOCIATION COMPLIANCE MEETING

My appearance was canceled this month by the RMA Chairperson.

CONTRACT SECURITY

We are still using PDF on a limited basis for the gate and patrol.

JOINT SECURITY MEETING

I received 11 responses back from residents regarding their top 5 security concerns.

Today, while out for a walk, I had an encounter with a woman and her large unleashed dog over on Guadalupe. The encounter was particularly unpleasant as I have a fear of dogs, particularly when they're running directly at me. The woman insisted that the loose dog wasn't the problem, but my apparent unreasonable insistence that the dog be leashed and physically restrained. After an exchange of words which are not suitable for this note, I moved on with my walk. Shortly thereafter, I discovered the woman following me in her car and refusing to leave me alone. More words were exchanged and we both called RM Security.

Without rehashing the details, I wanted to tell you that the officer's (Owen) calm, professional conduct was very much appreciated, particularly after being harassed by a crazy lady. The officer told me he would return to the lady's home and advise her to stop bothering me and to leash her dog.

After 30 years in Rancho Murieta, I believe that RM Security doesn't get enough credit for having to deal with a lot of self-involved, self-important and emotionally "challenged" residents.

So, at least for myself, let me say thank you.

David Monti Sr
Rancho Murieta



Rancho Murieta Community Services District

RMA Rule Violation Sections Enforced by RMCS Security Department

RULE I SECTION 5: IDENTIFICATION

RULE I SECTION 6: INTERFERENCE WITH CSD/RMA EMPLOYEE

RULE II SECTION 1: USE OF STREETS

RULE II SECTION 2: UNLICENSED DRIVER

RULE II SECTION 3: SPEED LIMIT VIOLATION

RULE II SECTION 4: ENHANCED SPEED

RULE II SECTION 5: STOP SIGN VIOLATION

RULE II SECTION 6: BUS STOP

RULE II SECTION 8: NO BARCODE

RULE II SECTION 9: TRAILERS AND COMMERCIAL VEHICLE PARKING

RULE II SECTION 10: OVERNIGHT STREET PARKING

RULE II SECTION 11: STORING OF VEHICLES

RULE II SECTION 12: MOTOR VEHICLE REPAIRS

RULE II SECTION 14: CARRYING OF PASSENGERS

RULE II SECTION 15: UNAUTHORIZED VEHICLES, NO 24 HR. PASS

RULE III SECTION 2: UNLEASHED PETS

RULE III SECTION 5: PET NOISE

RULE VI SECTION 1: COMMERCIAL SIGNAGE

RULE VII SECTION 6: BASKET BALL STANDARDS

RULE VII SECTION 9: NOXIOUS ACTIVITIES

RULE IX SECTION 1: GUEST WITHOUT RESIDENT

RULE IX SECTION 2: SWIMMING IN CHESBRO/CALERO

RULE IX SECTION 3: PARK HOURS

RULE IX SECTION 5: FISHING VIOLATIONS

RULE IX SECTION 6: FIREWORKS

RULE IX SECTION 8: SKATEBOARDING/SCOOTERS

RULE IX SECTION 9: CURFEW

RULE IX SECTION 10: VANDALISM

RULE XIII SECTION 1: DRIVEWAY PARKING

ARTICLE VII SECTION 12(B): GUEST PARKING

ARTICLE VII SECTION 13: BON FIRE

2019 RMA Rule Violation Citations by CSD

Violation	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Back Area w/o Resident				1									1
Basketball Standard													
Commercial Vehicle Signage													
Construction Hours/Days													
Curfew													
Driveway Parking	30	5	2		20								57
Fishing License/Fish & Wildlife													
Guest Parking													
Loose/Off Leash Dog		1											1
Motorcycle North Streets													
Overloaded Golf Cart													
Overnight Street Parking	7	9			4								20
Park Hours					2								2
Speeding	39	39	5	4	7								94
Stop Sign	6	7	1	1	1								16
Unauthorized Vehicle													
Unlicensed Driver													
Unsafe Driving	1				2								3
Intereference													
Parking Citations			12	13	3								28
Total	83	61	20	19	39								222

MEMORANDUM

Date: June 5, 2019
To: Security Committee
From: Jeffery Werblun, Security Chief
Subject: Update on Community Security Survey/Matrix Feedback on Security Priorities

RECOMMENDED ACTION

No action.

BACKGROUND

In March 2019 we released the Joint Security Committee's Security Matrix and the Burns and McDonnell Security Survey and asked residents to provide feedback on their top five (5) security concerns. We opened the comment period for approximately 60 days, posting it to our website; made hard copies available at the RMA and Murieta Villages locations, and posted on the District's Facebook page. We issued reminders at the beginning of May, mid-May and again a week before the closing date. The comment period was held open until June 3. Out of 2,546 households and commercial interests, we received a total of 13 responses.

The summary of the comments ranges from concern over pedestrians walking into the community to the District spending more time on traffic enforcement to spending less time on traffic enforcement and more on patrol time. Concerns over the security budget running out of money to needing more patrol officers. Other issues that pertain to Rancho Murieta Association (RMA) such as the Escuela Gate, changing some of the rules or enforcement policies related to the District, including turning all aspects of rule enforcement, including hearings and fines over to the District. Other responses related to a wish for increased use of surveillance cameras and drones and comments in support stating no issues at all with security.

MEMORANDUM

Date: June 5, 2019
To: Security Committee
From: Mark Martin, General Manager
Subject: Discuss Potential Impacts of the Annexation of the Murieta Gardens II – Residential Development to the Rancho Murieta Association (RMA) HOA on RMCS D Security Services

RECOMMENDED ACTION

No recommendation - discussion.

BACKGROUND

One condition of approval by Sacramento County for the Murieta Gardens II Subdivision calls for the Murieta Gardens developer to apply for annexation to the Rancho Murieta Association (RMA) for inclusion in their Homeowner's Association. The specific language from the conditions of approval are found below.

SECTION 405: HOMEOWNER'S ASSOCIATION. The Murieta Gardens developer shall apply to the RMA for annexation, prior to approval of improvement plans or recordation of the final map. The Murieta Gardens developer shall make a good faith effort to reach an agreement.

Of potential concern to the District is the potential impact to the CSD Security function in the event the annexation occurs. If no annexation occurs, meaning no access through the RMA gates, it would not be unreasonable to assume each household in the residential subdivision would be charged the same Security tax rate monthly as the Murieta Villages Association (MVA) which also lies outside the gate and is not annexed into the RMA.

The current Security tax rate for MVA is \$7.03/month. MVA receives patrol services only. RMA residents pay \$29.15/month helping to cover the additional costs of operating two 24/7 security gates in addition to patrol. In the event of annexation of the Murieta Gardens 78 (MG78) homes, there may need to be a hybrid fee assessed that covers only those specific benefits accruing to the 78 homes. The difference being that RMA residents pass through the gates regularly while MG78 residents may only access the RMA area on a periodic basis or have limited access to facilities depending on the finalized annexation agreement.

The purpose of this item is to bring this forward to start the discussion on this matter.