



# RANCHO MURIETA COMMUNITY SERVICES DISTRICT TOILET REBATE APPLICATION

**Important:** Please read the application materials carefully and keep a copy for your records. Please type or print clearly in ink, then mail completed application and original cash register receipt and/or plumber's invoice to the water provider listed below. Use one application per property location. Residential, commercial, industrial institutional and multi-family applicants are eligible. The number of rebates is dependent upon the availability of program funds. All information on this application form is considered confidential. Applications are processed in the order received. Funding is limited, therefore, rebates are not guaranteed.

WATER ACCOUNT NUMBER \_\_\_\_\_ ASSESSOR'S PARCEL NUMBER \_\_\_\_\_  
 APPLICANT NAME (REBATE CHECK PAYABLE TO) \_\_\_\_\_ SSN / FED. TAX IDENTIFICATION (ID) (only necessary if the rebate amount s sum exceeds \$600) \_\_\_\_\_  
 COMPANY NAME (BUSINESSES ONLY) \_\_\_\_\_ APPLICATION DATE \_\_\_\_\_  
 PHONE \_\_\_\_\_ PHONE (EVE) \_\_\_\_\_ BEST TIME TO CALL \_\_\_\_\_  
 MAILING ADDRESS \_\_\_\_\_ YEAR BUILT \_\_\_\_\_  
 City \_\_\_\_\_ STATE \_\_\_\_\_ Zip \_\_\_\_\_

### Name and address of property where toilets will be installed:

PROPERTY / SITE NAME (IF APPLICABLE) \_\_\_\_\_  
 ADDRESS \_\_\_\_\_ CITY \_\_\_\_\_ ZIP \_\_\_\_\_  
 NUMBER OF TOILETS ON PROPERTY \_\_\_\_\_ NUMBER OF TOILETS FOR REBATE \_\_\_\_\_  
 MAKE(S) AND MODEL(S) REMOVED \_\_\_\_\_ FLUSH VOLUME \_\_\_\_\_ Gallons QUANTITY \_\_\_\_\_  
 MAKE(S) AND MODEL(S) INSTALLED \_\_\_\_\_ FLUSH VOLUME \_\_\_\_\_ gallons QUANTITY \_\_\_\_\_  
 TYPE OF PROPERTY:  
 House  Apartments (No. of units \_\_\_\_\_)  Mobile Home  
 Townhouse / Condominium  Business / Commercial  Schools and Institutions

**Are you the water bill recipient for the account number listed above?**  Yes  No

If NO, please provide the name and phone number of the water bill recipient.

WATER BILL RECIPIENT NAME \_\_\_\_\_ PHONE NUMBER \_\_\_\_\_

### AGREEMENT

I have read and understand the program information as stated in the attached application materials. I certify that I have installed said toilet(s) at the subject property. I also understand that by signing here I agree to have an official of my water provider verify the installation of the ultra-low flush toilet(s) at said property. I agree to hold Rancho Murieta Community Services District and the Regional Water Authority harmless from any and all liability or claims for damage resulting from or alleged to result from the installation of the ULFT, the inspection of the premises to verify proper installation, and any other activity related to this program.

\_\_\_\_\_  
 AUTHORIZED SIGNATURE TITLE (IF APPLICANT IS A BUSINESS) DATE

Mail the application and **original** cash register receipt and/or plumber's invoice to the address listed below. For more information, call Rancho Murieta Community Services District at the number below.

### Send application to Rancho Murieta Community Services District at:

P.O. Box 1050  
 Rancho Murieta, CA 95683  
 916-354-3700

### FOR OFFICIAL USE ONLY

APPLICATION ID (For internal use only):

Application received by \_\_\_\_\_ Date received \_\_\_\_\_

Approved  Denied Reason for denial \_\_\_\_\_

Toilets \_\_\_\_\_ Rebate amount \_\_\_\_\_ RMCS D amount \_\_\_\_\_ Original receipt \_\_\_\_\_

**INSPECTION** —  Required  Waived Performed by \_\_\_\_\_ Date inspected \_\_\_\_\_

Approved  Denied Reason for denial \_\_\_\_\_

## How to get your ultra-low flush toilet (ULFT) or high efficiency toilet (HET) rebate.

1. You must first call the Rancho Murieta Community Services District's (District) customer service at 916-354-3700 to see if rebates are available.
2. To obtain a rebate, customers should consider a Water-Wise House Call. This service is at no direct cost to the customer.
3. Purchase and install the new toilet(s). You must be replacing a toilet using two (2) gallons per flush or greater (a non-ULFT) to be eligible.
4. You may install the toilet(s) yourself or you may also hire a licensed contractor.
5. Return the original dated receipt and/or plumber's invoice with the price, model and brand of each toilet listed individually, and the completed application. Keep a copy for your records.
6. Submitting a signed application represents agreement to have the District verify installation of the toilet, with your accompaniment. The District will schedule an inspection.
7. Rebates are up to **\$100** for **ULFT**, up to **\$100** for a **HET** and up to **\$100** for a **Commercial ULFT** or **Commercial HET**. Call RMCS D to verify the amount you are eligible for. Total rebate amount will not exceed money spent. Eligible expenses include 1.6 gallon per flush or less tank, bowl, seat, supply line, wax ring, caulking, bolts, bolt covers, tax, and cost of professional installation.
8. The District will issue rebate checks within eight to ten weeks of receipt of your completed application materials.
9. The District is required to send IRS form 1099 to the customer and the IRS when rebates total \$600 or more.

## Qualifications

1. Purchase of material must occur within the program period of **January 1, 2011 to December 31, 2012**. The number of rebates is dependent upon the availability of program funds. Call the District to see if funds are available.
2. The location of installation must be served by the District.
3. Residential, commercial, industrial, institutional and multi-family applicants are eligible.
4. Replacement of one ULFT with another ULFT is not eligible for rebate under this program.
5. New construction is not eligible for rebate under this program.

## Permitting

Building permits are not required when a residential customer simply removes and installs a toilet on existing plumbing. A permit is required when a plumbing fixture will be relocated or you are a business customer.

## Disclaimer

The District reserves the right to deny an application of any participant who does not meet all requirements as outlined. The District reserves the right to change the terms of this program at their discretion. The District is not responsible for receipts or paperwork lost in the U.S. mail. The District cannot guarantee that the installation of the ULFTs will result in lower water utility costs. The number of rebates is dependent upon the availability of program funds. Applications will be processed, when all required information is provided by the applicant; on a first-come, first-served basis.

## Customer Survey

We are surveying customers to understand why they are making their choices regarding the replacement of toilet fixtures. In order for your rebate to be processed in a timely manner, please complete the following questions:

1. Toilets are being installed in a:

- Home
- Business

2. How many toilets do you have in your home or business? If a business, please specify number of urinals also.

3. How many toilets are being replaced?

4. For efficient toilets already installed in the home, how would you rate their performance?

- Better than expected
- About what expected
- Below what expected
- Don't yet know

5. Primary reason for replacing existing toilet with a more efficient toilet (please check only one).

- Bathroom remodel
- Toilet broken or not performing well
- Heard about the rebate program
- Concerned about saving water
- Other \_\_\_\_\_

6. If there are toilets in the home/business that are not being replaced, (please check all reasons that apply below).

- Toilet is already 1.6 gallons per flush or less
- Existing toilet is working well
- New toilet too expensive
- Other \_\_\_\_\_

7. Would you consider replacing any toilets that are not efficient (greater than 1.6 gallons per flush) in the next 2 years if additional rebates are available?

- Yes
- No

8. For those purchasing a 1.6 gallons per flush toilet, please check all reasons that apply for not choosing a higher efficiency 1.28 gallon per flush or less toilet.

- Didn't know about them
- Didn't like the selection available
- Concerned about their performance (too new to market)
- Too expensive compared to the 1.6 gallons per flush models
- Other \_\_\_\_\_

9. How did you find out about the program? (Please check all that apply):

- Utility billing/Newsletter
- Newspaper/Publication
- Radio/TV
- Billboard
- At an event
- Friend/Neighbor
- Other