

A Day in the Life of a Security Officer

Do you recall your first visit to Rancho Murieta? Most of us would say that the first impression we had was that a uniformed officer welcomed us, while limiting access to the residential areas to invited guests and family members.

Gate Officers have the responsibility to be sure that those entrants have been authorized, logged by vehicle license plate, and video taped (driver, automobile, and license). Every day hundreds of vehicles come and go – residents, construction workers, lawn care providers, nannies, housekeepers, Country Club, RMA and CSD employees. Keeping track of the thousands of entrants is a full-time job.

As examples of what Gate and Patrol Officers encounter in their work, here are descriptions of what occurs during a shift.

Gate Officer Jeremy Hawk has been employed by the CSD for almost five years – he works the 3 to 11 p.m. swing shift, alternating weeks between the North and South Gates. Jeremy came to Rancho Murieta from the South Bay area to visit his parents who lived here. He worked for a medical transport company as an EMT, and became a paramedic in the spring of 2000.

At the North Gate, his duties include processing or refusing guests, monitoring the gazebo area by camera, and

taking phone requests and inquiries. He recommends calling ahead when you know you will be having guests, even if it's a year ahead of time — the computer system can accommodate future dates. A major part of the job is to ensure efficient handling of traffic, especially during the 4:00 to 6:45

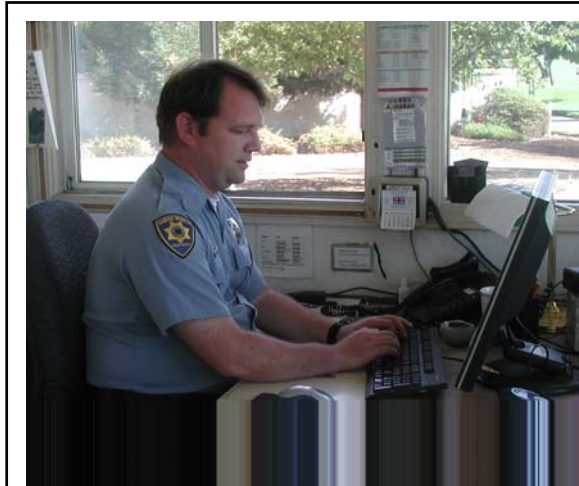
p.m. commute period, so traffic doesn't back up onto Highway 16, creating a safety hazard.

At the South Gate, his duties include processing guests and acting as dispatcher for calls for service (water, wastewater and security), contacting Patrol Officers or other

department employees as necessary.

Jeremy likes the interaction with people – he's a "people person". He knows the faces and most of the names of the residents he sees every week. When asked what he likes least about his job, he replied "the hours worked – I'm not home in the evenings for

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Gate Officer, Jeremy Hawk, working the 3 to 11 p.m. swing shift at the South Gate.

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dinner with my family, but the trade-off is that I get to spend a lot of time with my three-year old daughter.”

When asked if he had any words of advice, his quick response was “be patient and be civil.” This makes life more bearable for everybody and affects interaction among people.

Patrol Officer David “Bo” Hobart has been a CSD employee for the past nine months, after working for five years as a Deputy Sheriff in Yuba County, assigned to the jail. Prior to that, he worked in juvenile corrections at the Boys’ Ranch in Placerville. Bo was an EMT volunteer in the Wilton Fire Department from 1994 to 2002 and is a 1990 graduate of Elk Grove High School. Bo has AA degrees in Administrative Justice and Fire Technology and hopes to complete his Bachelor’s Degree. He is a member of the Ione Band of Miwok Indians.

A typical day includes patrolling areas prone to vandalism: parks, the lakes and back area, along the Cosumnes River, and in the commercial areas. The patrol vehicle is

equipped with emergency equipment, including pumps for small fires, shovels, communication equipment, flares and traffic related items, and various pieces of equipment to handle emergency situations.

Bo likes to know the residents and is quick to smile, talk and joke. His low-key approach is non-judgmental and is helpful in mediating prickly situations between neighbors.

Patrol Officers also provide breaks for the Gate Officers to help keep the Gate Officers fresh. A large part of a Patrol Officer’s duties include observing daily activities and noting anything that appears “out of the ordinary”. A good relationship with others in the community is essential. Bo remarked that the Operating Engineers are quick to cooperate and provide help when asked.



Patrol Officer David “Bo” Hobart can be found patrolling the streets in Rancho Murieta for your safety.

Patrol Officers are responsible for public safety and are authorized to issue citations in the court system when there are safety violations.

Bo’s only complaint is that he feels the community should have a minimum of two patrol officers on every shift to be able to respond to critical situations, especially as the population grows.

We are fortunate to have fine, dedicated Gate and Patrol Officers who take pride in serving our community.

Time Change Coming

October 29th is the end of daylight savings time – just as the children are “trick or treating” for Halloween. Please watch for the ghosts and goblins who may be dressed in dark clothing. Drivers need to be especially observant as the time change takes effect!



Candidates’ Night

Do you know who is running for the CSD Board of Directors? You will have the opportunity to meet the candidates on October 24th at 7:00 p.m. at the CSD Board Room. There are eight candidates running to fill the three positions available. Terms are four years.

Each candidate will make an opening statement and answer questions put to them. The audience may write questions to individuals or to the whole, as time permits. The election will be held on November 7.

What Is Your Water Pressure?

Do you have high water pressure at your home? The average pressure runs 70 psi, but if your pressure is high, you should have a pressure reducing valve (PRV) installed. CSD water personnel will be happy to check the pressure at your home.

This PRV, which limits the amount of pressure, looks like a bell, is the size of a fist, and usually sits on top of the main water valve into the home. The PRV requires annual maintenance by the homeowner to ensure it is working properly.

Pressure varies, depending on elevation, so if yours is one of approximately 680 homes in Rancho Murieta with high water pressure, it pays to have a PRV so broken connections don't result in water damage to your home and/or landscaping.

As a reminder, in case of an emergency, know where the main



The PRV requires annual maintenance by the homeowner to ensure it is working properly.

water valve is located at the front or side of the house. Look for a pipe coming out of the ground and going into the house with a shut-off valve on it. This can be closed so extensive damage is avoided. Complete information is on the District website at rmcsd.com.

Review Your Emergency & Visitor Information

How long has it been since you provided emergency and visitor information to Security? Is your information up to date? A review of your personal information could save time when there is an emergency.

Every family should check the computer screen at the South Gate. The Gate Officer will call up your name and you may privately review and correct the information, such as: names of occupants of each address, home and cellular telephone numbers, emergency notification names and numbers,

pets, permanent guests, and all vehicles, including golf cars.

Frequently, automobiles are sold within the community, and Security is not notified. Then, when there is an infraction, the former owner receives a citation or advisal. "I sold that car months ago" is a common refrain.

This information is available at all times, so make a point to stop by the South Gate to review your information.

Groundwater Monitoring Wells Contract Awarded

In response to the Cease and Desist Order issued by the Regional Water Quality Control Board (RWQCB), the District has awarded a contract to PC Exploration, Inc. in the amount of \$10,806.00 to drill additional monitoring wells.

Three 2" diameter wells will be installed to monitor potential groundwater quality impacts at sites up gradient and southwest of the wastewater reclamation plant. These wells are in addition to the five existing monitoring wells.

Following well installation, PC Exploration will submit a Groundwater Monitoring Well Installation Report to the RWQCB. This Plan will describe the drilling details, monitoring well design, well development procedure, well survey and sampling and analysis of groundwater samples collected from the wells which will facilitate evaluation of the groundwater quality up gradient and down gradient of the wastewater reclamation plant. It is anticipated the wells will be drilled by the end of October and tested for nearly a year. A detailed analyses of the data will be submitted to the

Regional Board in
January
2008.

Free CSD DVD Available

RMCS, RMCC, RMA – who's on first? If you are one of many residents confused by the "alphabet soup" of acronyms at Rancho Murieta, the District has prepared an eleven minute DVD describing the services provided by the District. Stop by the CSD Administration Building to pick up your free copy.

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Efforts To Reduce Carryover Storage

In order to comply with the Cease and Desist Order issued by the Central Valley Regional Water Quality Control Board, the CSD has embarked on efforts to reduce the amount of water stored at the wastewater plant.

14 evaporative fountains and 3600 linear feet of evaporative sprinklers are currently spraying water inside the reservoirs. The total flow rate is 7.2 million gallons per day, or roughly 22 acre feet.

Depending on heat and humidity, three to five acre feet of water can be evaporated every 24 hours.

This year the heavy winter and spring rains delayed the need for golf course irrigation, resulting in excessive water in the reservoirs. However, despite the Country Club now taking a million gallons of water each day for each golf course, plus the evaporation, there will still be some carry over volume by October 15th.

Appliances That Are Energy Efficient



If you are considering the purchase of new appliances, there is an interesting newsletter comparing products offered by Whirlpool, KitchenAid, Maytag, Jenn-Air, and Amana. Several cash back promotions are offered. You may read about these appliances at www.insideadvantage.com or read the entire newsletter from Whirlpool Corporation at the District's website rmcsd.com.