



March 2024

Serving the Community

“Your Independent Local Government Agency Providing Water, Wastewater, Drainage, Security and Solid Waste Services”

District Meeting Schedule For March 2024

All Meetings Will Be Held in Person

**March 12, 2024
8:00 a.m.—Improvements**

***Regular Board Meeting
March 20, 2024
@ 5:00 p.m.***

The public is invited to attend.

All meeting dates and times are subject to change.

Check our website, www.rmcsd.com for any changes

MESSAGE FROM THE GENERAL MANAGER

March 2024

Dear Rancho Murieta Residents –

The Pipeline is only arriving electronically this month (and also late!) due to Covid-related disruptions at the District over the last few weeks.

We have good news to share: the 20-21 Audit is finalized! You can follow [this link](#) and review it yourself on our website. The key points are:

- The auditors issued a qualified opinion on two of the District’s five funds (Water and Waste Water) due to the District’s failure to capitalize (include in our books) infrastructure that was completed by developers over the past several years which is required to be turned over to the District upon completion of their developments. Because this failure spans many years before 2020-2021, it will be a long term project to work on. Processes are now in place for the Board to recognize and accept development infrastructure;
- The auditors issued an unqualified opinion on the other three funds (Drainage, Solid Waste, and Security).
- The Reserve Balance, excluding net capital plant and equipment was \$7.2 million on 6/30/21;
- The District operated at a loss in 20-21, with expenses exceeding resources by almost \$324,000. This was an improvement over 19-20 which had a bigger loss of just over \$970K. A big part of the expenses in both fiscal years was the administrative costs. We have been working to rein in administrative costs for the past nine months to keep administrative expenses at a more reasonable level and have expenses below revenues in Fiscal Year 23-24 and all future fiscal years.

The 62-page document is informative for anyone interested in the details regarding the District’s finances and operations. I recommend reading the Management Discussion and Analysis section if you don’t have time for the full document.

Work is underway on both the 21-22 and 22-23 audits and we expect those to take substantially less time than the 20-21 audit.

Thank you for taking the time to read this message.

Best wishes,

Mimi Morris

General Manager

AVOID CREDIT CARD FEES BY SIGNING UP FOR BANK DRAFT/ACH PAYMENTS!

Setting up bank draft/ACH payments is easy and can be done by simply filling out the form on the back of your monthly statement and submitting it along with a voided check by mail or in person to the District office. Please be sure to write your District account number clearly on the voided check or on the sign-up form.

Sign-up Form on Back of Monthly Bill:

Address / Email Information / Phone Number	Electronic Funds Transfer (EFT): To enroll in this program complete and sign this agreement and enclose a voided check.
_____	Name of the Financial Institution: _____
_____	Routing#: _____
_____	Account#: _____
_____	Name on Account: _____
Email Address:	
_____	I hereby authorize Rancho Murieta CSD to deduct funds from my account at the above indicated institution to pay my monthly billing on the 15th of the month. I understand I may stop the EFT in writing at any time.
Phone Number:	Signature: _____
_____	Date: _____

The balance due will be debited from your bank account on the 15th of each month with no transaction or convenience fees. Voided checks received by the 10th of the month will allow enough time for setup and autopayment of your current bill. For example, a voided check submitted on March 10th will allow for enough time to facilitate setup and automated payment of your February bill.

Paying your bill automatically via credit card is also an option and comes with a \$4 fee per transaction. In 2023, the District switched to a new system for online credit card payments called PAYMENTECH. The old system, Paymentus, is no longer available so please be sure to switch your payment method to PAYMENTECH or the no fee bank draft/ACH method discussed above. One time or recurring credit card payments can be set up at <https://www.municipalonlinepayments.com/ranchomurietacsvdca>.

DISCOVER THE BEST ORGANIC WASTE TIPS FOR YOU

As part of our continued partnership with the Community of Rancho Murieta, Cal-Waste wants to share some information regarding organic food waste with your community.

Sorting organic waste away from trash may be a new concept to you.

The team at Cal-Waste Recovery Systems has compiled some sorting practices that may help you handle organic waste in your house and in your curbside cart:

- **Wrapping Food Scraps:** Before discarding food scraps into the organics cart, wrap them in materials like paper napkins, towels, newspaper, or a paper bag. This helps form a barrier between the food scraps and the cart. This minimizes direct contact and reduces the chances of lingering odors.
- **Layering Yard Trimmings:** Placing yard trimmings at the bottom and throughout the organics cart acts as a practical measure to prevent food waste from adhering to the inner surfaces. This method creates a protective barrier, mitigating the likelihood of food scraps sticking to the cart's interior.
- **Storing Food Scraps in the Freezer or Refrigerator:** Before disposing of them in the organics cart, store food scraps in the freezer or refrigerator. Cold temperatures slow down decomposition, reducing the possible odors.

By using some or all of these simple yet effective strategies, you can keep your organics cart clean, smell-free, and ready for proper waste disposal. Plus, these practices help make your environment healthier and more enjoyable for you and your community.



Board of Directors

Tim Maybee
President
tmaybee@rmcsd.com

Randy Jenco
Vice President
rjenco@rmcsd.com

Linda Butler
Director
lbutler@rmcsd.com

Martin Pohll
Director
mpohll@rmcsd.com

Stephen Booth
Director
sbooth@rmcsd.com



A Monthly Newsletter

March 2024

Serving the Community

BUSINESS HOURS
Monday - Thursday
8:00 a.m. to 5:30 p.m.
Friday
8:00 a.m. to 12:00 p.m.

Mimi Morris
General Manager
mmorris@rmcsd.com

Mark Matulich
Director of Finance and Administration
mmatulich@rmcsd.com

Michael Fritschi
Director of Operations
mfritschi@rmcsd.com

Vacant
Security Supervisor

Amelia Wilder
District Secretary
awilder@rmcsd.com

Travis Bohannon
Chief Plant Operator
tbohannon@rmcsd.com

Ron Greenfield
Utilities Supervisor
rgreenfield@rmcsd.com

FEBRUARY 21, 2024 BOARD MEETING HIGHLIGHTS

- Approved Repair to Cathodic Protection Rods in the Rio Oso Water Storage Tank
- Adopted Resolution R2024-01 Approving Adoption of CalPERS 457 Plan
- Adopted Resolution R2024-02 declaring certain property exempt surplus land under the Surplus Land Act
- Approved full-time IT Manager Job Description/Position

FEBRUARY 2024 COMMITTEE MEETING HIGHLIGHTS

- Personnel Committee (January 24, 2024)
- Discussed changing part-time Information Technology Manager Position to full-time position —Recommended moving to the Board for Approval
- Improvements Committee
- Discussed CIP Matrix
 - Discussed Rio Oso Tank Cathodic Protection
 - Discussed SB 170 Projects
- Communications Committee
- Received update on Website and Social Media
 - Discussed Draft Communications Strategy
- Finance Committee
- Received Update on FY23-24 Budget to Actual Report
 - Discussed Draft Department Budgets
 - Discussed CIP Plan
 - Received Update on Audit
 - Discussed Regional Service Rates
- Security Committee—Canceled



RESERVOIR LEVELS

We understand that the Community is very interested in the levels of the Reservoirs, so we plan to keep you updated on those levels through the winter and spring. As of February 28, 2024 we are pumping from the river and continue to pump daily (if possible) to fill the Reservoirs. Without the stoplogs, the reservoirs are:

- Calero is 99% full
- Chesbro is 97% full
- Clementia is 100% full

The District can fill the Reservoirs from the Cosumnes River from November 1st until May 31st. The flow at Michigan Bar must be 70 cubic feet per second, and the water must be free from debris. You can monitor the flow at:
https://waterdata.usgs.gov/ca/nwis/uv/?site_no=11335000

FIX A LEAK WEEK

Leaks Can Run, but They Can't Hide

Are you ready to chase down leaks? Household leaks can waste nearly 1 trillion gallons of water annually nationwide, so each year we hunt down the drips during Fix a Leak Week. Mark your calendars for EPA's annual Fix a Leak Week, March 18 through 24, 2024—but remember that you can find and fix leaks inside and outside your home to save valuable water and money all year long.



Checking for Leaks

The average household's leaks can account for nearly 10,000 gallons of water wasted every year and ten percent of homes have leaks that waste 90 gallons or more per day. Common types of leaks found in the home are worn toilet flappers, dripping faucets, and other leaking valves. These types of leaks are often easy to fix, requiring only a few tools and hardware that can pay for themselves in water savings. Fixing easily corrected household water leaks can save homeowners about 10 percent on their water bills.

To check for leaks in your home, you first need to determine whether you're wasting water and then identify the source of the leak. Here are some tips for finding leaks:

- Take a look at your water usage during a colder month, such as January or February. If a family of four exceeds 12,000 gallons per month, there are serious leaks.
- Check your water meter before and after a two-hour period when no water is being used. If the meter changes at all, you probably have a leak.
- Identify toilet leaks by placing a drop of food coloring in the toilet tank. If any color shows up in the bowl after 10 minutes, you have a leak. (Be sure to flush immediately after the experiment to avoid staining the tank.)

Examine faucet gaskets and pipe fittings for any water on the outside of the pipe to check for surface leaks.

Find more information at <https://www.epa.gov/watersense/fix-leak-week>

CODERED EMERGENCY NOTIFICATION SYSTEM

Rancho Murieta Community Services District has instituted the CodeRED Emergency Notification System. The CodeRED Emergency Notification System is a high-speed telephone communication service for emergency notifications. This system allows us to telephone all or targeted areas of Rancho Murieta Community Services District in case of an emergency situation that requires immediate action (such as a boil water notice, law enforcement emergency or evacuation notices). The system is capable of dialing 50,000 phone numbers per hour. It then delivers our recorded message to a live person or an answering machine, making three attempts to connect to any number.

THIS SYSTEM WILL ONLY BE USED FOR DISTRICT EMERGENCY PURPOSES

Examples of times when the CodeRED system could be utilized: drinking water contamination, evacuation notice and route, missing children, fires or floods, law enforcement emergency, chemical spill or gas leak and other emergency incidents within the District where rapid and accurate notification is essential for life safety.

You can sign up for CodeRED alerts below:

<https://www.rancomurieta.com/new-way-to-enroll-in-codered-by-text>

NOTE: CodeRED IS FOR LOCAL EVENTS WITH MESSAGES CREATED BY THE DISTRICT!

All Residents are encouraged to additionally enroll in the Sacramento County Emergency Alert system, Reverse 9-1-1

Sacramento County residents are encouraged to register with Sacramento Alert (Reverse 911) at www.sacramento-alert.org. This service is operated by the Sacramento County Office of Emergency Services (Sac. OES) in partnership with the Yolo and Placer County Emergency Services. Registering only takes a few minutes.

HOW TO CONTACT THE DISTRICT

Visit us on the web at www.rmcsd.com!

*The District's Administration Office is located at: 15160 Jackson Road, Rancho Murieta

*Our mailing address is: P.O. Box 1050, Rancho Murieta, CA 95683; Main Office: 916-354-3700

*South Gate: 916-354-3743 **Contact the South Gate for after-hours water problems.**