

**Security Department
Assessment and CCTV
Strategy**



**Resident Input Meeting
February 23, 2017**

Agenda

Agenda

- ▶ **Introductions**
- ▶ **This Project**
- ▶ **Project Methodology**
- ▶ **Resident Input**
- ▶ **Questions - Closing**

Introductions

Introductions – Project team

- ▶ **Rancho Murieta CSD**
 - **Paul Wagner**
 - ▶ Security Chief
- ▶ **Burns & McDonnell**
 - **Brandon Kehl**
 - ▶ Project Manager
 - **Terry Harless**
 - ▶ Electronic Security Lead
 - **Kevin Whaley**
 - ▶ Physical Security Lead

Introductions – Consulting firm

▶ Burns & McDonnell

- Engineering, architecture, and consulting firm
- Founded in 1898
- 100% employee owned with 5,700+ EO
- 11 global practices
 - ▶ Business & Technology Services
 - Security Consulting

This Project

Who – What – When – Where – Why

Who – What – When – Where – Why

Why is this project being performed?

- ▶ To evaluate whether the current security staffing and camera programs are capable of meeting RMCSO goals and to provide a plan for modifying program components if necessary.
- ▶ RMCSO Goals:
 - To protect life and property
 - Provide prompt, courteous and professional service

Who – What – When – Where – Why

What is this project?

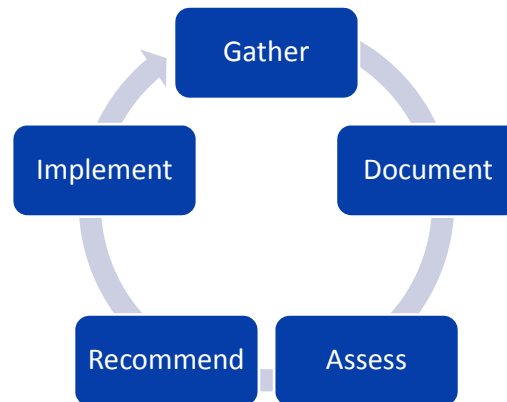
▶ Assessment of:

- Security Department staffing
 - ▶ Staff levels
 - ▶ Operations (duties and expectations)
- Surveillance camera program
 - ▶ Strategy development
 - Where should cameras be used?
 - What should they do?
 - Security program implications

Project Methodology

What about the “How”?

Burns & McDonnell uses this basic methodology:



Project Methodology

Steps 1 & 2 – Gather data, document conditions

- ▶ Data gathering includes:
 - Stakeholder workshops & interviews
 - Site visits / data gathering
 - Review of previous assessments and/or incidents
 - Documentation requests
 - Outside agency communications

Project Methodology

Step 3 – Assess

- ▶ **Developing findings**
 - Security governance and program management
 - Security staffing evaluation
 - Security technology in place
 - Practices and culture
 - Identified risks and threats
 - Gap analysis to standards, guidelines and best practices

Project Methodology

Step 4 – Recommend

- ▶ **Type 1 – Based on level of protection desired**
 - Policy & procedure changes
 - Technology
 - Staffing
 - Governance
- ▶ **Type 2 – Minimum security standards**
 - Facility / department use and need

Project Methodology

Step 5 – Implement

- ▶ Right sizing security to the environment
 - Escalation / De-escalation path
- ▶ Long term improvements
 - Capital improvements
 - Operations and maintenance (lifecycle costing)

Resident Input

YOUR input is the key!

Resident discussion

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YOUR input is the key!

▶ Watch for a survey link from CSD.

- **Survey questions will help establish:**
 - ▶ **Current & disparate expectations**
 - ▶ **Future needs and priorities**
- **Survey questions will NOT:**
 - ▶ **Identify participants**

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Closing

Communication

▶ Burns & McDonnell

- Brandon Kehl, CPP, CSS, LEO - Project Manager

▶ Rancho Murieta Community Services District

- Paul Wagner - Security Chief

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