

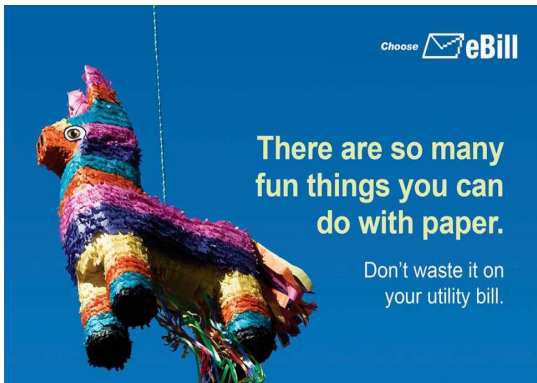


PIPELINE

IMPORTANT TAX INFORMATION

With the approval of Measure J & K in 1998, the Security and Drainage charges on your CSD bill are Special Taxes. Consequently, the amount a **property owner** pays for these charges may be deductible. If you itemize your deductions on IRS Form 1040, Schedule A, you may deduct the aggregate sum paid for the Security and Drainage Taxes during 2019.

In order to determine the amount that is deductible, use the **WORKSHEET** available on the District's website at <https://www.ranchomurieta.csd.com/annual-tax-worksheets> or the form included in your billing statement. This information should assist you and/or your tax preparer in preparing your 2019 tax return.



E-BILLING – Save Paper and Reduce District Costs

Help the environment and reduce District costs by enrolling in our e-billing service. You can enroll in this service by completing the form at the bottom of your monthly statement or through the District website at <https://www.ranchomurieta.csd.com/sign-up-for-e-billing>. For each billing statement that is sent by email rather than regular U.S. Postal Service, saves approximately \$0.70 per month; which will help keep your rates down! This savings includes the cost of the paper statement, printing, envelopes and postage. Currently 15% (448 of 3,049) statements are delivered electronically! Please help us increase this number and keep costs low!

EXTRA GREEN WASTE PICKUP SERVICE MONTHS UPDATE!!

If you have more leaves and green waste than your container can handle, you can at no additional cost place the leaves in a plastic bag which is securely fastened and place alongside your gray container on your regular pickup day during the months of November, December, March and April. **PLEASE NOTE CHANGE TO THE MONTHS WHEN THIS SERVICE IS AVAILABLE AT NO ADDITIONAL COST:** The free green waste pickup months are changed so the service is offered during the heaviest months of community green waste disposal needs!



District Meeting Schedule For February 2020

February 4, 2020
Personnel @ 7:30 a.m.
Improvements @ 8:00 a.m.
Finance @ 10:00 a.m.

February 6, 2020
Communication &
Technology @ 8:30 a.m.
Security @ 10:00 a.m.

February 19, 2020
District Board Meeting @ 5:00 p.m.
February TBD, 2020
Special Board Meeting (Budget)

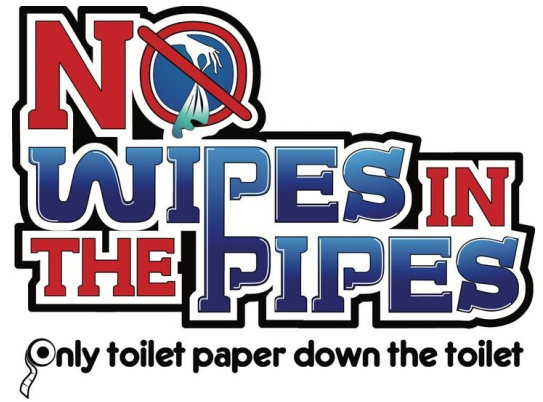
The public is invited to attend.

All meeting dates and times are subject to change. Be sure to check our website, www.rmcsd.com for any changes

KEEP YOUR WASTEWATER/SEWER LINES OPEN

Although we flush human waste down the toilet it does not mean sewers are waste disposal units. Sewers are not designed to cope with modern *disposable* products, and as a result these items can cause blockages. The drains connecting your home to the main sewer are only big enough to carry water, toilet paper, and human waste. They are often no wider than four inches. Around 75 percent of blockages involve *disposable* items. Avoid sewer line blockages which can be a drain on your finances due to expensive plumbing repairs.

Remember to bag it and put in the garbage ... don't flush it!



GENERAL MANAGER'S CORNER

Winterizing Your Plumbing

Although winter comes as no surprise, many of us may not be ready for its arrival. Take these steps for your plumbing:

Upgrade to a Frost-Free Hose Bib: Installing a frost-free hose bib is one of the smartest long-term investments a homeowner could make. A frozen hose bib can be very dangerous and costly if it were to burst.

Close Foundation Vents: Do you have vents that lead into your home's foundation? It's a smart idea to have those vents closed up during the winter. Not only will this help prevent your water line from freezing, but it will also keep the warm air inside the crawl space. Most homes come with installed louvers that slide closed. However, if you're missing those, we suggest either investing in louvers or a screen that will cover the vent.

Insulate Water Pipes: Another way to avoid water pipes from freezing is pipe insulation. There are a variety of products you can find at any home improvement store at an affordable price.

Winterize Irrigation System: If you have any water that is not drained out of your irrigation system then it has the potential to freeze, expand and crack the pipe. In order to prevent this from happening, there are multiple ways to remove the water: auto drain, manual drain, or blowout. All three of these methods are effective in clearing the water out of your irrigation pipes.

By taking care of these steps, you are setting up your home for a safe winter and minimizing the chance of any unexpected issues. If there are any concerns over whether or not you properly did each step, don't hesitate to call a professional to have your home thoroughly inspected.



JANUARY 2020 BOARD MEETING HIGHLIGHTS

- Amelia Wilder was appointed District Secretary
- Bid for 3 Water Plant #1 Effluent Pump Replacements was approved
- Bid for Chemical Feed Pump Skids, CIP 18-07-2 was approved
- Bid for Chemical Tank Purchase, CIP 18-07-2 was approved

BOARD OF DIRECTORS

Les Clark

President

lclark@rmcsd.com

Randy Jenco

Vice President

rjenco@rmcsd.com

Tim Maybee

Director

tmaybee@rmcsd.com

John Merchant

Director

jmerchant@rmcsd.com

Linda Butler

Director

lbutler@rmcsd.com

REBATES

To assist in conservation, the District is offering several rebates and free conservation handouts; information is available at the District office and our website <https://www.ranchomurieta.com/rebates>.

- **Toilet Rebate:** You can receive a rebate of up to \$100 when you purchase and install a water efficient toilet.
- **Water Pressure Reducing Valve:** You can receive a rebate of up to \$100 when you purchase and install a water pressure reducing valve.
- **Weather-Based Sprinkler Controller:** You can receive a rebate of up to \$100 when you purchase and install a weather-based sprinkler controller.
- **Rotator Head Sprinkler:** You can receive a rebate of up to \$50 when you purchase and install a rotator head sprinkler system.
- **Drip System:** You can receive a rebate of up to \$50 when you purchase and install a drip system.
- **Hot Water Recirculation Pump Rebate:** You can receive up to a \$100 rebate when you purchase and install a Comfort System UP 15-10 S17P TLC Hot Water Circulation System or equivalent.

The District Administration Office Will Be Closed
Monday February 17, 2020 in observance of President's Day



DEER CREEK/SCOTT ROAD CROSSING STREAM GAUGE

Here is a link you can save to check the stream level of Deer Creek and Scott Road due to rains and possible flooding. This is also available at www.rmcsd.com.

http://www.sacfflood.org/sensor.php?site_id=1133&device_id=7&view_id=1

HOW TO CONTACT THE DISTRICT

Visit us on the web at www.rmcsd.com!

- * The District's Administration Office is located at: 15160 Jackson Road, Rancho Murieta
- * Our mailing address is: P.O. Box 1050, Rancho Murieta, CA 95683; Main Office: 916-354-3700
- * South Gate: 916-354-3743 **Contact the South Gate for after-hours water problems.**

BUSINESS HOURS

Monday - Friday
8:00 a.m. to 12:00 noon
& 1:00 p.m. to 5:00 p.m.
Closed for Lunch -
12:00 p.m. to 1:00 p.m.



**BE SURE TO LIKE US
ON FACEBOOK!**

DISTRICT OBSERVED HOLIDAYS

- * New Year's Day (January 1)
- * President's Day (3rd Monday in February)
- * Memorial Day (last Monday in May)
- * Fourth of July
- * Labor Day (1st Monday in September)
- * Thanksgiving Day (4th Thursday in November)
- * Day after Thanksgiving
- * Christmas Day (December 25th)

HAVE HOUSEHOLD JUNK? TRY OUR NEW SCHEDULING TOOL!



Download Our Free App "Cal-Waste Recycles Right"
To Digitally Schedule Your Large Item Pick Up!

Learn more about your Free Large Item Pick Up now! Read this flyer for instructions on how to schedule a Large Item Pick Up with our app. Or, visit us online at www.cal-waste.com.

It is FREE & Easy To Use!

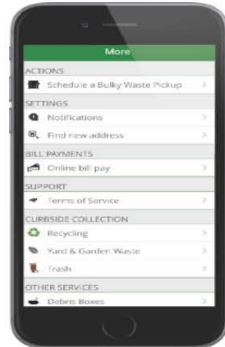
Getting started with the Cal-Waste app is simple! Available for free in both the Apple App and Google Play Stores, you can download it on most smart devices. Once you have it on your phone or tablet, please open up the app, input your home address, and choose the type of alert that best fits your busy schedule.

IT IS FULL OF CONVENIENT FEATURES!

- View Your Collection Schedule
- Get Collection Day Reminders
- Search Our Waste Wizard to ensure you are placing your items in the correct cart
- **NEW! Schedule Your Large Item Pick Ups For the Year**

TO SCHEDULE YOUR LARGE ITEM PICK UP WITH THE APP:

1. Click the ●●● at the bottom right corner of your screen.
2. Tap Schedule a Large Item Pick Up.
3. Tell us what you would like to have collected.
4. Choose your Large Item Pick Up Date
5. You will receive a confirmation e-Mail verifying the date and details.



What Is A Large Item Pick Up?

Large Item Pick Ups are for oversized items that will not fit into a Cal-Waste collection cart during your regular weekly waste collection. Large Item Pick Up materials must not exceed four feet by four feet by two feet (4'x4'x2') and sixty (60) pounds.

Oversized Items Accepted for Large Item Pick Up Include:

- Carpet
- Furniture & Mattresses
- Electronics at the end of their useful life (Computers, Televisions, VCE's, Stereos, Copiers, Fax Machines, etc.)
- Appliances: Refrigerators, Ranges, Water Heaters, Freezers, etc.

ACCEPTABLE



ITEMS MUST BE BOXED OR BAGGED, NOT PLACED AT THE CURB LOOSE.

Please visit our website for specific guidelines including a list of acceptable and unacceptable items.

www.cal-waste.com



customerservice@cal-waste.com



(916)354-4154

RANCHO MURIETA COMMUNITY SERVICES DISTRICT

"Your Independent Local Government Agency Providing
Water, Wastewater, Drainage, Security, and Solid Waste Services"

DISTRICT STAFF

Mark Martin
General Manager

mmartin@rmcsd.com

Tom Hennig

Director of Administration

thennig@rmcsd.com

Cindy Chao, CPA

Controller

cchao@rmcsd.com

Jeff Werblun
Security Chief

jwerblun@rmcsd.com

Rick Tompkins

Patrol Sergeant

rtompkins@rmcsd.com

Amelia Wilder

District Secretary

awilder@rmcsd.com

Paul Siebensohn
Director of Field Operations

psiebensohn@rmcsd.com

Travis Bohannon

Chief Plant Operator

tbohannon@rmcsd.com

Ron Greenfield

Utilities Supervisor

rgreenfield@rmcsd.com