



## RANCHO MURIETA COMMUNITY SERVICES DISTRICT

15160 Jackson Road, Rancho Murieta, CA 95683

Office - 916-354-3700 \* Fax - 916-354-2082

### SPECIAL SECURITY COMMITTEE

*(Director Linda Butler and John Merchant)*

Regular Meeting

April 2, 2026, at ~~9:00 a.m.~~ 11:00 a.m.

All persons present at District meetings will place their cellular devices in silent and/or vibrate mode (no ringing of any kind). During meetings, these devices will be used only for emergency purposes and, if used, the party called/calling will exit the meeting room for conversation. Other electronic and internet enabled devices are to be used in the "silent" mode. Under no circumstances will recording devices or problems associated with them be permitted to interrupt or delay District meetings.

### AGENDA

**1. Call to Order**

**2. Comments from the Public**

*If you wish to speak during Comments from the Public, on items not on the agenda, or would like to comment regarding an item appearing on the meeting agenda, please complete a public comment card and submit to the Board Secretary prior to Public Comments.*

**3. Discussion Item Security Report**

**4. Discussion Item Security Tradeshow Report from Branden Arino**

**5. Discussion Item Camera Workshop Update**

**6. Discussion Item Security Guard Job Description Change**

**7. Discussion Item Update Meeting with OE3**

**8. Discussion Item RMA Gate Procedures**

**9. Director and Staff Comments/Suggestions**

**10. Adjournment**

"In accordance with California Government Code Section 54957.5, any writing or document that is a public record, relates to an open session agenda item and is distributed less than 24 hours prior to a special meeting, will be made available for public inspection in the District offices during normal business hours. If, however, the document is not distributed until the regular meeting to which it relates, then the document or writing will be made available to the public at the location of the meeting."

In compliance with the Americans with Disabilities Act if you are an individual with a disability and you need a disability-related modification or accommodation to participate in this meeting or need assistance to participate in this teleconference meeting, please contact the District Office at 916-354-3700 or [dfleet@rmcsd.com](mailto:dfleet@rmcsd.com). Requests must be made as soon as possible.

Note: This agenda is posted pursuant to the provisions of the Government Code commencing at Section 54950. This Agenda was posted on March 26, 2026, at the District Office at 4:00 p.m.

## MEMORANDUM

---

**Date:** March 23rd, 2026

**To:** Board of Directors

**From:** Branden Arino, Security Supervisor

**Subject:** Security Department Update – April 2026

---

### Operations Update

The Security Department continues to prioritize staffing stability, operational readiness, and proactive community engagement. Key updates are as follows:

- All full-time Security Department positions are currently filled.
- **Current staffing levels:**
  - 7 Full-Time Gate Officers
  - 7 Part-Time Gate Officers
  - 4 Full-Time Patrol Officers
  - 17 Total Employees (including 6 probationary employees)
- One (1) part-time employee has been hired and is currently in training.

The department is currently updating emergency after-hours contact information for businesses within the District to improve response efficiency.

- The practice of publishing schedules one month in advance has been implemented. Schedules are now distributed every third Friday of the month to improve staffing consistency and assignment coverage.
  - Vehicle Unit 53 has been repaired and returned to service following repairs completed by Caliber Collision. Vehicle decals and logos will be reinstalled.
  - Security Supervisor Arino will be attending ISC West from March 24, 2026, through March 27, 2026, to evaluate security technologies, compare vendors, and identify solutions to enhance District operations. Findings and recommendations will be presented to the Board upon return.
- 

### Rancho Murieta Association (RMA) Coordination

The Security Department continues to collaborate closely with RMA leadership to strengthen rule enforcement, compliance coordination, and community safety initiatives. Key efforts include:

- Ongoing non-architectural rule enforcement in coordination with RMA Compliance (see Violation Summary Report).
- Weekly speed enforcement operations conducted in accordance with RMA guidelines.
- Continued attendance and participation in RMA Compliance Committee meetings.

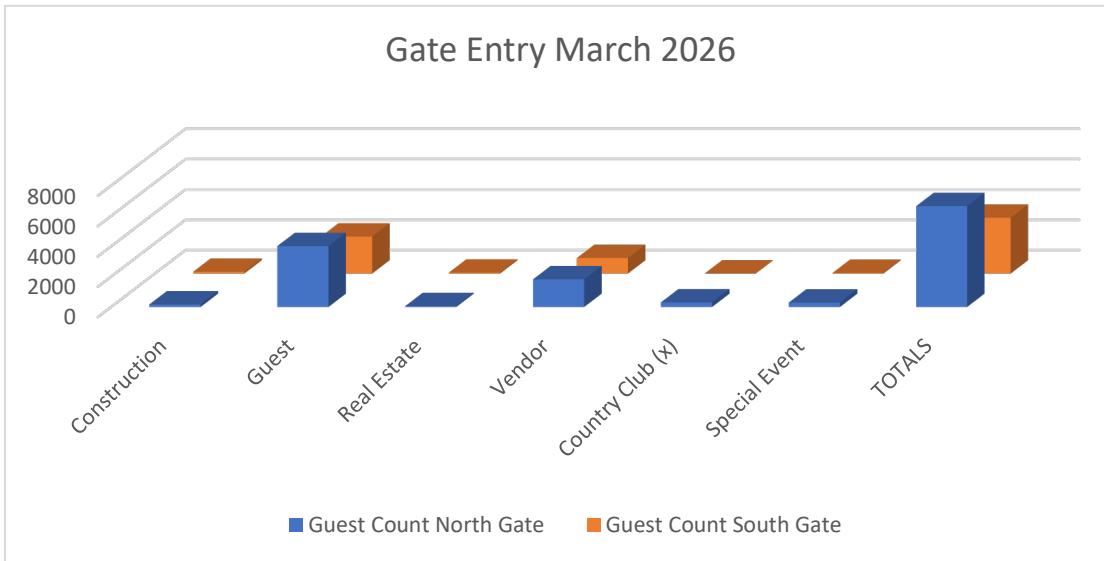
## Gate Entries by Type

**3/1/2026 - 3/23/2026**

| Pass Type        | Guest Count North Gate | Guest Count South Gate | Count by Pass Type |
|------------------|------------------------|------------------------|--------------------|
| Construction     | 169                    | 116                    | 285                |
| Guest            | 4,013                  | 2,439                  | 6,452              |
| Real Estate      | 54                     | 64                     | 118                |
| Vendor           | 1,824                  | 1,023                  | 2,847              |
| Country Club (x) | 303                    | 1                      | 304                |
| Special Event    | 290                    | 39                     | 329                |
| <b>TOTALS</b>    | <b>6,653</b>           | <b>3,682</b>           | <b>10,335</b>      |

Prior Month Totals:

|              |              |               |
|--------------|--------------|---------------|
| <b>6,756</b> | <b>3,432</b> | <b>10,188</b> |
|--------------|--------------|---------------|









**Rancho Murieta CSD Security**

15160 Jackson Rd  
Rancho Murieta, CA 95662

**Cases - Breakdown by Type**

|                          |     |
|--------------------------|-----|
| ABANDONE D DISABLE D VEH | 2   |
| ALARM                    | 9   |
| ANIMAL COMPLAINT         | 15  |
| BOAT/WATER ACCIDENT      | 1   |
| BURGLARY                 | 1   |
| CIT ATION                | 19  |
| DISTURBANCE              | 4   |
| ESCORT                   | 7   |
| EXTRA PATROL             | 108 |
| FIRE                     | 1   |
| FOLLOW UP                | 1   |
| LOST/FOUND PROPE RT Y    | 7   |
| MEDICAL AID              | 2   |
| MISCELLANE OUS           | 6   |
| PARKING                  | 2   |
| REFUSED E NTRY           | 35  |
| RESIDE NT COMPLAINT      | 15  |
| RMA RULE VIOLATION       | 6   |
| SAFE TY ADVISAL          | 1   |
| SPEE DING COMPLAINT      | 4   |
| SUSPICIOUS A CTIVIT Y    | 1   |
| SUSPICIOUS PE RSON       | 4   |
| SUSPICIOUS VE HICLE      | 2   |
| TRAFFIC ENFORCE ME NT    | 6   |



**Cases - Breakdown by Type**

From 2/27/2026 to 3/23/2026

|                  |     |
|------------------|-----|
| TRE SPASSING     | 4   |
| VEHICLE ACCIDENT | 5   |
| WATER LEAK       | 3   |
| WEATHER RELATED  | 1   |
| WELFARE CHECK    | 6   |
| Total            | 278 |





## Rancho Murieta Community Services District

15160 Jackson Road • P.O. Box 1050 Rancho Murieta, CA 95683 • 916-354-3700 • Fax 916-354-2082

Visit our website [www.rmcsd.com](http://www.rmcsd.com)

### March 2026 Incidents of Note

---

On **February 27<sup>th</sup>, 2026**, at approximately 7:14pm, RMCS D Patrol notified Dispatch of a vehicle collision at the intersection of Murieta Drive and Jackson Highway (Hwy 16). The incident involved a resident operating a golf cart traveling southbound across Highway 16 toward nearby businesses, who entered the intersection and was struck by a van traveling westbound on Highway 16.

The resident sustained a head injury with visible bleeding as a result of the collision. South Gate personnel immediately contacted 911. Emergency medical services responded to the scene and transported the injured resident for further medical evaluation and treatment.

RMCS D Patrol remained on scene to assist until emergency responders arrived.

On **March 20<sup>th</sup>, 2026**, at approximately 12:03am, Dispatch received a report from a resident of a possible traffic collision near the county bridge on Highway 16. RMCS D Patrol was dispatched and located a vehicle on the golf course near Hole 18 on the south side of the community, beyond a damaged fence line.

Upon arrival RMCS D Patrol located a silver 2013 Honda Accord with significant damage. The driver, identified as a 16-year-old resident, was standing outside the vehicle and reported no injuries.

The driver stated he lost control of the vehicle, overcorrected, and drove through the fence line, entering the golf course. CHP responded to the scene at approximately 12:32am. Rancho Murieta Association (RMA) was notified regarding the damaged fence and property.

RMCS D Patrol remained on scene until the situation was stabilized. The incident was documented and referred to CHP for further investigation.

On **March 22<sup>nd</sup>, 2026**, at approximately 5:00am, RMCS D Patrol observed a U-Haul truck parked in front of Murieta Nail Lounge located within the Murieta Plaza. Upon inspection, Patrol discovered the front glass door of the business had been shattered.

Further assessment revealed signs of forced entry and burglary, including damage to an ATM machine near the entrance and tampering with the business cash register. Patrol immediately notified Dispatch of a possible active burglary and remained on scene to monitor the vehicle and area in the event suspects returned.

The business owner arrived on scene at approximately 5:15am and advised that his alarm system activated at approximately 4:48am. The business owner reported observing two suspects via his Ring camera, described as masked individuals wearing black hooded sweatshirts and masks, using a crowbar to force entry into the business. Video footage was not retrievable due to the system not having an active subscription.

Patrol further observed that the driver-side door lock of the U-Haul truck had been tampered with, indicating the vehicle was likely stolen and used in the commission of the crime.

The incident was documented and appropriate notifications were made. Sheriffs later responded after 8:00am.

*Serving the Community for over 30 years*

Board of Directors: John Merchant, President •, Linda Butler, Vice-President • Randy Jenco • Tim Maybee • Bill Gere

## Community Safety Warning - Vehicle Tampering ⚠️

I want to share something serious that happened to me so everyone in our community is aware.

My car is normally parked in my garage and not accessible, but during Spring Break I had it parked in front of my house for about a week. During that time, someone placed firecrackers inside the brakes of my car (see pictures.)

While driving to work on Dillard Road, they exploded while the vehicle was in motion, nearly causing an accident. Because my car is electric, I genuinely thought the car itself had exploded — and the driver behind me later said they thought the same thing. Thankfully I was able to maintain control and no one was hurt, but this could have easily resulted in a serious crash or cost someone their life.

Afterward, I had to take the vehicle in for a safety inspection, which cost \$250, where technicians discovered the firecracker debris inside the braking system.

If this was meant as a prank, I want to be very clear: this is extremely dangerous and not harmless fun. Tampering with a vehicle — especially its brakes — creates a real risk of injury or death for drivers, passengers, pedestrians, and other families on the road.

This type of action is also treated as a serious criminal offense, not a joke. Acts involving explosives and vehicle safety systems can be investigated as felony offenses. Law enforcement is involved, and incidents like this can carry severe legal consequences that could permanently impact someone's future.

Parents: please talk with your kids about how dangerous "pranks" involving vehicles or fireworks can be. What may seem funny for a moment can turn into tragedy in seconds.

Let's look out for each other and keep our neighborhood safe.

If anyone saw suspicious activity around parked vehicles recently, please reach out or notify local authorities.

Stay safe, everyone.

## ISC West 2026 – Technology Evaluation Report

**Prepared by:** Branden Arino, Security Supervisor

**Date:** March 24<sup>th</sup>-27<sup>th</sup> 2026

---

Attendance at ISC West 2026 provided a comprehensive opportunity to evaluate current and emerging security technologies, engage directly with vendors, and assess solutions applicable to Rancho Murieta Community Services District operations. The ability to review multiple systems side by side allowed for a more efficient and informed understanding of available technology, industry trends, and practical applications for the District.

A key highlight of the conference was engagement with Robotic Assistance Devices (RAD), which presented autonomous security units designed to supplement traditional patrol operations. These units are capable of conducting continuous patrols, monitoring designated areas, and providing real-time alerts through integrated cameras, sensors, and audio capabilities. The systems include features such as license plate recognition, motion detection, two-way communication, and automated incident notifications. RAD devices are designed to act as a visible deterrent while supporting an “observe and report” operational model, making them a potential tool for enhancing coverage in high-traffic or vulnerable areas without increasing staffing levels. The technology was demonstrated as reliable, highly configurable, and increasingly being adopted in both private and municipal environments.

DoorKing (DKS) systems were also reviewed and remain a strong and practical solution for access control within gated communities. DoorKing continues to offer well-established, durable gate operators and access systems with modern enhancements including cloud-based management, remote programming, and integration with telephone entry systems. The platform allows for efficient control of resident and guest access, supports integration with existing infrastructure, and provides scalable options for future upgrades. The overall quality and reliability of DoorKing systems were consistent with industry expectations, reinforcing their position as a viable long-term solution for the District’s gate operations.

Motorola Solutions showcased advanced communication systems and integrated security platforms designed to support real-time coordination and incident response. Their technology emphasizes reliability, clear communication, and the ability to integrate radio systems, video surveillance, and command software into a unified operating environment. These capabilities enhance situational awareness and allow for improved coordination between field personnel and dispatch, making them highly relevant to District operations.

Significant advancements were observed across all video surveillance vendors, including Axis Communications, Vicon Industries, Coram AI, and Alpha Vision. Camera technology has continued to improve in both image quality and operational efficiency, with high-resolution imaging, low-light performance, and wide dynamic range becoming standard. More notably,

the integration of artificial intelligence has greatly enhanced the functionality of these systems. Modern platforms are now capable of real-time object detection, behavioral analysis, facial and vehicle recognition, and automated alerting based on specific criteria. These capabilities allow for a shift from passive monitoring to proactive security operations, where incidents can be identified and addressed more quickly.

The overall efficiency of these systems has also improved, with reduced bandwidth usage, cloud and hybrid storage options, and centralized management platforms that allow operators to monitor multiple locations from a single interface. The technology demonstrated was highly advanced, reliable, and increasingly user-friendly, with clear potential to enhance situational awareness and response capabilities within the District.

Additional vendors presented technologies related to communications, infrastructure, and specialized detection systems, all of which contribute to a more integrated and connected security environment. These systems are increasingly designed to work together, allowing for seamless coordination between cameras, access control, and communication platforms.

Overall, ISC West 2026 demonstrated that the security industry is continuing to move toward more integrated, intelligent, and automated systems. Many of the technologies reviewed are not only more advanced but also more practical and scalable than in previous years. Continued attendance at industry conventions is strongly recommended, as it allows the Security Department to stay current with rapidly evolving technology, directly evaluate vendor capabilities, and make informed decisions that support long-term operational effectiveness and community safety.

