



A Monthly Newsletter

February 2024

Serving the Community

“Your Independent Local Government Agency Providing Water, Wastewater, Drainage, Security and Solid Waste Services”

District Meeting Schedule For February 2024

All Meetings Will Be Held in Person

February 1, 2024

8:30— Communications

February 6, 2024

8:00 a.m.—Improvements

February 8, 2024

9:00— Finance

Regular Board Meeting

February 21, 2024

@ 5:00 p.m.

The public is invited to attend.

All meeting dates and times are subject to change.

Check our website, www.rmcsd.com for any changes

MESSAGE FROM THE GENERAL MANAGER

February 2024

Dear Rancho Murieta Residents –

Thank you to those of you who are helping us improve our direct customer communication by updating your email and cell phone numbers with us. We have roughly 2,000 emails from our over 2,500 customer accounts and a smaller portion of cell phone numbers. We will be careful not to overwhelm you with emails, but we hope to send the Pipeline to you electronically starting next month, along with a notice regarding the availability of your bill through your online account.

Verification emails are also being sent out to confirm that we have your preferred email accounts and cell phones. Thank you for your help in streamlining our communications with you.

We still receive over 1,500 paper check payments per month and encourage everyone to switch to electronic bill payment through an online account. Last week we successfully deployed our multi-document check scanner which will help to reduce substantially the manual effort required with paper checks. However, the scanner software struggles to interpret cursive handwriting and so this process still requires manual effort to correct the check amounts.

It would be very helpful if customers transitioned to electronic bill paying and Customer Service staff is ready to assist you in transitioning to electronic payments at any time. Meanwhile, if you are sending in paper checks, please be sure to write clearly and include the payment stub so your payment gets applied to the right account.

As promised, a drawing was held from the accounts with updated email information and we have two winners this month: Stanley Williams and Manuel Vasquez, Jr. Both will be receiving checks for \$50. Another raffle will be held next month. If you haven't yet updated your contact information, please do so and you'll have a chance in the raffle!

We have been open Friday mornings from 8 a.m. to noon since January 5th and hope this has been helpful for customers. Staff is temporarily working from the Board Room as we improve the Customer Service Counter and the workspace for the Customer Service Team. Thanks for your patience while we refresh this space. Thank you for taking the time to read this message.

Best wishes,

Mimi Morris
General Manager

MANAGING YOUR KIDS GATE ACCESS

Are your kids calling in their guests at all times of the day and night?

Do you wish you had a little more control over who is visiting, and when?

There is currently no RMA limitation on juveniles calling the gate and giving access to their guests. If you want to limit your child's access you can call the South Gate and add limitations. The number is 916-354-3743.

TIPS TO SAFEGUARD YOUR HOME FROM FLOODING

While planning for a major flood due to a storm or river overflow is difficult, you can take some small precautions to ensure your home is protected against small to mild rain and flooding conditions:

- Keep your rain gutters and downspouts clear of leaves and debris.
- Ensure your downspouts direct water away from your basement or foundation.
- Be certain the ground slopes away from your home.
- Watch for small leaks in your roof, windows, doors and foundation and fix them promptly.

JANUARY 9, 2024 SPECIAL BOARD MEETING HIGHLIGHTS

- Discussed Security Budget

JANUARY 17, 2024 REGULAR BOARD MEETING HIGHLIGHTS

- Approved Purchase of Comminutor for Main Lift North
- Approved contract with WorkSmart Automation for Supervisory Control and Data Acquisition (SCADA) Evaluation
- Approved electrical work with Prodigy Electric for Chesbro Aeration Station
- Voted to not hold a Parks Committee Meeting
- Approved transfer of Other Postemployment Benefits (OPEB) from Public Agency Retirement Services (PARS) to California Employers' Retiree Benefit Trust (CERBT)
- Discussed Wooden Bridge Transfer

JANUARY 19, 2024 SPECIAL BOARD MEETING HIGHLIGHTS

- Approved replacing current Indirect Cost Rate with Indirect Cost Rate #2 for current and open prior fiscal years

JANUARY 2024 COMMITTEE MEETING HIGHLIGHTS

Personnel Committee

- Discussed changing Part-Time Information Technology Manager Position to Full-Time Information Technology Manager Position—Recommended moving to the Board for Approval

Improvements Committee

- Discussed Electro Fishing Testing
- Discussed CIP Matrix
- Discussed Contract for SCADA Water Treatment Plant Evaluation—Recommended moving to the Board for Approval
- Discussed Comminutor Main Lift —Recommended moving to the Board for Approval
- Discussed Levee Report
- Discussed Chesbro Aeration Station Electrical Work—Recommended moving to the Board for Approval

Communications Committee

- Received update on Website and Social Media
- Discussed Draft Communications Strategy

Finance Committee

- Received Update on FY20-21 Audit
- Received Update on FY23-24 Budget to Actual Report
- Discussed OPEB Liability
 - ◇ Annual Contributions
 - ◇ New Trust Manager Recommendation—Recommended moving to the Board for Approval
- Discussed District 24-25 Budget
 - ◇ Draft Indirect Cost Rate Analysis
 - ◇ Service Rates—Regional Service Rate Increase Analysis

Security Committee—Canceled

Board of Directors

Tim Maybee
President
tmaybee@rmcsd.com

Randy Jenco
Vice President
rjenco@rmcsd.com

Linda Butler
Director
lbutler@rmcsd.com

Martin Pohll
Director
mpohll@rmcsd.com

Stephen Booth
Director
sbooth@rmcsd.com



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Serving the Community

BUSINESS HOURS
Monday - Thursday
8:00 a.m. to 5:30 p.m.
Friday
8:00 a.m. to 12:00 p.m.

Mimi Morris
General
Manager
mmorris@rmcsd.com

Mark Matulich
Director of Finance
and Administration
mmatulich@rmcsd.com

Michael Fritschi
Director
of Operations
mfritschi@rmcsd.com

Kelly Benitez
Security Supervisor
kbenitez@rmcsd.com

Amelia Wilder
District Secretary
awilder@rmcsd.com

Travis Bohannon
Chief Plant Operator
tbohannon@rmcsd.com

Ron Greenfield
Utilities Supervisor
rgreenfield@rmcsd.com

Cal-Waste WINTER WEATHER TIPS:

Keep Waste Cart Lids CLOSED:
Ensure the lids of your trash and recycling carts are fully closed at all times to protect them from collecting rain. A cart lid left ajar can also lead to gusts of wind picking up waste and creating litter.



Break Down Cardboard Before Recycling:
Before placing cardboard boxes in your recycling cart, break them down to optimize cart space. Cardboard boxes are one of the main causes of lids being left ajar and over-filling of carts.

Hold Lid When Rolling Out Carts:
On windy days, use one hand to firmly hold onto the lid of your cart while rolling it out. This precautionary measure reduces the risk of items being lifted out of the cart and scattered by the wind, aligning with our shared goal of preventing unintended litter.

Thank you for your help in keeping these beautiful neighborhoods safe and clean.

WHO TO CALL?

In heavy storms, like the one we experienced a few weeks ago, sometimes there is flooding or problems for residents. There can be confusion about “who to call?”

Rancho Murieta Community Services District (RMCS D) manages several services including:

- Water
- Sewer
- Drainage
- Waste Management
- Security

These services are for the whole District, including behind the gate as well as the area across the Jackson Hwy.

RESERVOIR LEVELS

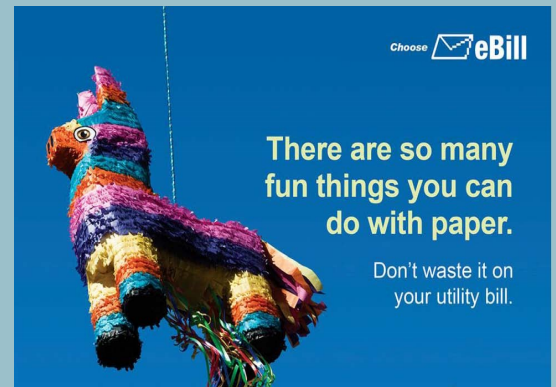
We understand that the Community is very interested in the levels of the Reservoirs, so we plan to keep you updated on those levels through the winter and spring. As of January 25, 2024 we are pumping from the river and continue to pump daily (if possible) to fill the Reservoirs. Without the stoplogs, the reservoirs are:

- Calero is 75.7% full
- Chesbro is 79.9% full
- Clementia is 100% full

The District can fill the Reservoirs from the Cosumnes River from November 1st until May 31st. The flow at Michigan Bar must be 70 cubic feet per second, and the water must be free from debris. You can monitor the flow at:
https://waterdata.usgs.gov/ca/nwis/uv/?site_no=11335000

E-BILLING – Save Paper and Reduce District Costs

Help the environment and reduce District costs by enrolling in our e-billing service. You can enroll in this service by completing the form at the bottom of your monthly statement or through the District website at <https://www.ranchomurieta.com/sign-up-for-e-billing>. For each billing statement that is sent by email rather than regular U.S. Postal Service, saves approximately \$1.10 per month, per statement; which will help keep your rates down! This savings includes the cost of the paper statement, printing, envelopes and postage. Please help us increase the number of statements delivered electronically, and keep costs low!



REBATES

To assist in conservation, the District is offering several rebates and free conservation handouts; information is available at the District office and our website <https://www.ranchomurieta.com/rebates>.

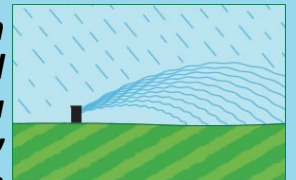
- **Toilet Rebate**: You can receive a rebate of up to \$100 when you purchase and install a water efficient toilet.
- **Water Pressure Reducing Valve**: You can receive a rebate of up to \$100 when you purchase and install a water pressure reducing valve.
- **Weather-Based Sprinkler Controller**: You can receive a rebate of up to \$100 when you purchase and install a weather-based sprinkler controller.
- **Rotator Head Sprinkler**: You can receive a rebate of up to \$50 when you purchase and install a rotator head sprinkler system.
- **Drip System**: You can receive a rebate of up to \$50 when you purchase and install a drip system.
- **Hot Water Recirculation Pump Rebate**: You can receive up to a \$100 rebate when you purchase and install a Comfort System UP 15-10 S17P TLC Hot Water Circulation System or equivalent.

The District Administration Office will be closed February 19, 2024 in observance of President's Day



REMINDER:

During the rainy season, turn off your sprinklers and irrigation system or install a rain sensor to automatically shut off your irrigation system and eliminate unnecessary watering.



NEW DISTRICT OFFICE HOURS

Beginning January 1, 2024, the District Office will be open Monday through Thursday from 8:00 a.m. until 5:30 p.m. And Fridays from 8:00 a.m. until 12:00 p.m. We will no longer close for lunch.

HOW TO CONTACT THE DISTRICT

Visit us on the web at www.rmcsd.com!

- *The District's Administration Office is located at: 15160 Jackson Road, Rancho Murieta
- *Our mailing address is: P.O. Box 1050, Rancho Murieta, CA 95683; Main Office: 916-354-3700
- *South Gate: 916-354-3743 *Contact the South Gate for after-hours water problems.*