

# **2014 Year in Review**



**Rancho Murieta Community Services  
District Security Department**

# Mission Statement

***The mission of the Rancho Murieta Community Services District Security Department is to protect life and property and to also provide prompt, courteous and professional service to the public within the Rancho Murieta Community Services District.***

# 2014 in Review

- ❖ Hired a full-time Patrol Officer and rehired a temporary Patrol Officer, along with hiring a new Gate Officer.
- ❖ Officers have attended community events, including :
  - ❖ Summerfest
  - ❖ Easter Festivities
  - ❖ Kiwanis Kid's Fishing Day
  - ❖ Provided traffic control for the Little League Parade
  - ❖ Golf Expo at the Country Club
  - ❖ Rancho Murieta Fishing Club meeting
- ❖ Off-Duty Sheriff's Deputies have been scheduled as necessary:
  - ❖ Primarily for holidays and special events
- ❖ The VIPS community patrol has continued. Although small in numbers they are available for assistance with reports and other community needs.
- ❖ Officers have completed their state required training.
  - ❖ Guard Card, Firearms Card, yearly Refresher Course
- ❖ Continued in-house training with both Gate & Patrol Officers.
- ❖ Continued working with RMA compliance on speeding/stop sign/parking enforcement.

# 2015 Goals

- ❖ Complete/update:
  - ❖ Surveillance Camera Implementation, Integration, and Expansion Plan
  - ❖ RMA Gate Policy including entities within the North & South Gates
  - ❖ Security Impact Fee policy
  - ❖ Security Operations Manuals-Administrative, Patrol, Gate
- ❖ Work with local entities to address community needs-both short term and long term
- ❖ Complete long term maintenance plan and funding for repair and/or replacement-Safety Center, South Gate
- ❖ Purchase new portable two-way radios
- ❖ Continue use of on-body cameras, including new downloading equipment
- ❖ Employees:
  - ❖ Increase/update training
  - ❖ Increase communication between staff
  - ❖ Solicit feedback & suggestions
  - ❖ Provide timely recognition and support



# Gate Officers

Officer	Date Hired
Rick Dias	May 1994
Melissa Bennett	August 1994
Jeremy Hawk	January 2002
Henry McDaniel	January 2004
Karen Hessler	December 2004
Brenda Murphy	April 2008
Sharde' Taylor	June 2012
Ray Lammlein	July 2012
Denise Bridges*	Resigned March 2014
Zayda Quevedo	August 2013
Gamel Ansari	December 2014



# Non-Resident Vehicles, North & South Gates

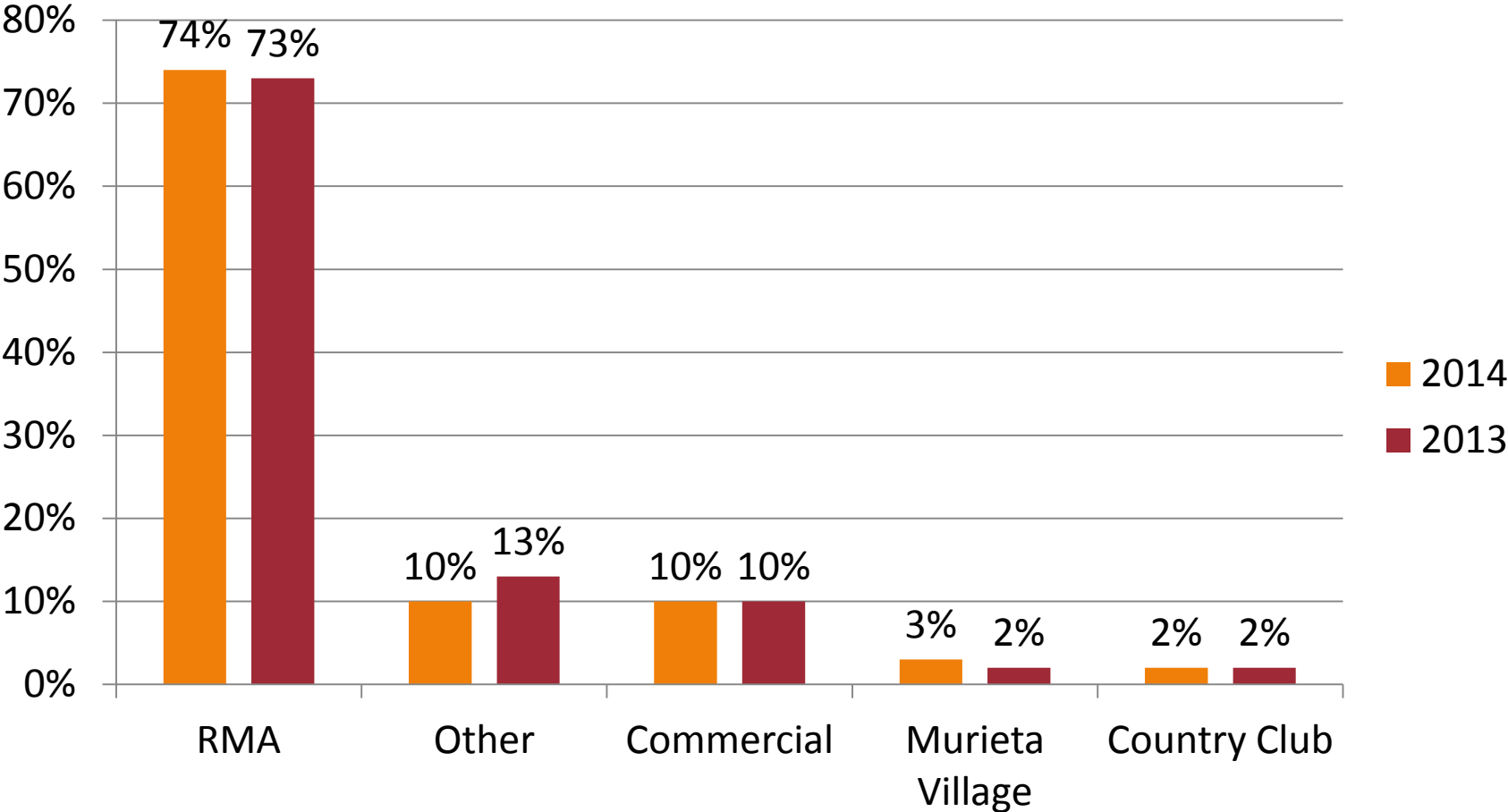
	<b>2014</b>	<b>2013</b>
Guest	77,846	85,674
Vendor	23,784	28,820
Country Club	6,194	7,848
Special Event	3,032	3,204
Construction	1,426	2,174
Real Estate	550	742
<b>Total</b>	<b>112,832</b>	<b>128,462</b>



# Patrol Officers

Officer	Date Hired
Sergeant Jim Bieg	2000
Officer Tom Coyle	2003
Officer Rick Tompkins	2008
Officer Mike Scarzella	2009
Officer Steve Nunez	2013
Officer Mike Fuentes*	Returned PT 2014
Officer Jay Truelock	2014

# Patrol Time-Area





# Most Common Calls for Service

	2014	2013
Key Service	3,325	3,035
Business Checks	2,649	2,541
RMA Complaints/Violations	1,536	1,581
Vehicle Related	646	581
Public Assists	532	520
Loose/Barking Dogs	501	506
Alarms	399	356
Crime Complaints	374	461
Suspicious Circumstances	197	250
Malicious Mischief	62	131
Other	2,647	2,647
<b>Total</b>	<b>12,868</b>	<b>12,609</b>

# Vehicle Related Calls

	2014	2013
Suspicious	200	146
Abandoned/Disabled	94	95
Parking	87	79
Motorcycle Escort	75	101
Accident	40	68
Motorist Assist	32	31
DUI Arrests	3	3
Other	117	58
<b>Total</b>	<b>648</b>	<b>581</b>



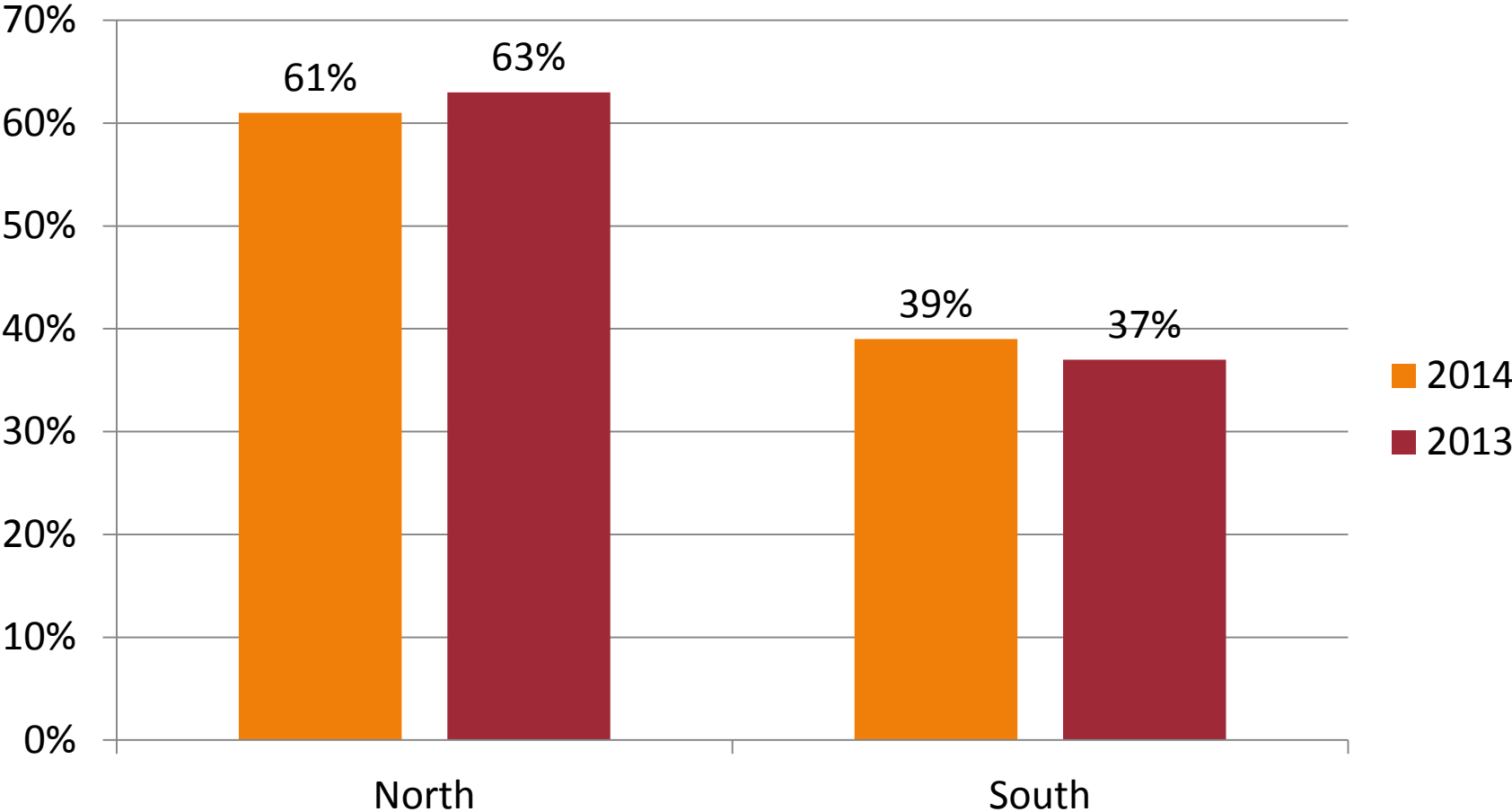
# Crime Complaints

	<b>2014</b>	<b>2013</b>
Disturbance	146	164
Trespass	100	103
Theft	37	56
Vandalism	34	39
Drugs/Alcohol	25	33
Burglary	10	14
Other	34	52
<b>Total</b>	<b>386</b>	<b>461</b>

# Animal Calls

	<b>2014</b>	<b>2013</b>
Loose/Off Leash Dogs	346	341
Barking Dog	156	165
Deer	76	69
Snake	73	50
Mountain Lion	3	9
Other	103	109
<b>Total</b>	<b>757</b>	<b>743</b>

# RMA Patrol Time





# RMA Calls for Service

	<b>2014</b>	<b>2013</b>
Key Service	19%	17%
Rule Violations	17%	17%
Animal Calls	10%	1 %
Other	11%	10%
Vehicle Code/Calls	9%	7%
Crime Calls	7%	9%
Outside Agency Assists	7%	5%
Public Assists	6%	6%
Business Checks	6%	6%
Gate Assists	5%	7%
Persons	2%	3%
Alarms	1%	1%

# RMA Non-Arch Observe & Report Citations

	<b>2014</b>	<b>2013</b>
Driveway Parking	186	145
Stop Sign	179	174
Speeding	143	95
Overnight Street Parking	100	108
Guest Parking	5	22
Other	64	34
<b>Total</b>	<b>677</b>	<b>578</b>

# RMA Non-Arch Complaints/Admonishments

	<b>2014</b>	<b>2013</b>
Loose/Off Leash Dogs	359	374
Open Garage Door	334	534
Barking Dogs	152	160
Speeding	110	100
Unlicensed Driver	70	48
Park Hours	67	53
Back Area w/o Resident	67	46
Stop Sign	64	49
Parking	56	36
Skateboarders	15	21
Other	193	144
<b>Total</b>	<b>1,487</b>	<b>1,565</b>



James L. Noller Safety Center  
**V**olunteers **i**n **P**artnership with the **S**heriff

Contact the **VIPS** office at 354-8509.





## Contact Us!

### ***Rancho Murieta Security Department***

15160 Jackson Road

Rancho Murieta, Ca. 95683

North Gate 916-354-3742 (Guest Registration)

South Gate 916-354-3743 (Guest Registration)

Security Assistance (Dispatch) 916-354-2273 (CARE)

***Remember that we are available 24 hours a day.***

*Visit us at [www.rmcsd.com](http://www.rmcsd.com)*