



RANCHO MURIETA COMMUNITY SERVICES DISTRICT

15160 Jackson Road, Rancho Murieta, CA 95683

Office - 916-354-3700 Fax – 916-354-2082

COMMUNICATION & TECHNOLOGY COMMITTEE

(Director Linda Butler)

Regular Meeting

May 7, 2026, at 10:00 a.m.

All persons present at District meetings will place their cellular devices in silent and/or vibrate mode (no ringing of any kind). During meetings, these devices will be used only for emergency purposes and, if used, the party called/calling will exit the meeting room for conversation. Other electronic and internet enabled devices are to be used in the “silent” mode. Under no circumstances will recording devices or problems associated with them be permitted to interrupt or delay District meetings.

AGENDA

1. Call to Order

2. Comments from the Public

If you wish to speak during Comments from the Public or would like to comment regarding an item appearing on the meeting agenda, please complete a public comment card and submit to the Board Secretary.

3. Discussion Item Update on Website and Social Media

4. Discussion Item Pipeline -

a. Good News

5. Discussion Item Living in Harmony

a. Community Letter

6. Discussion Item Audio Communication Improvements

a. Nellie Bloom Correspondence

7. Directors & Staff Comments/Suggestions

8. Adjournment

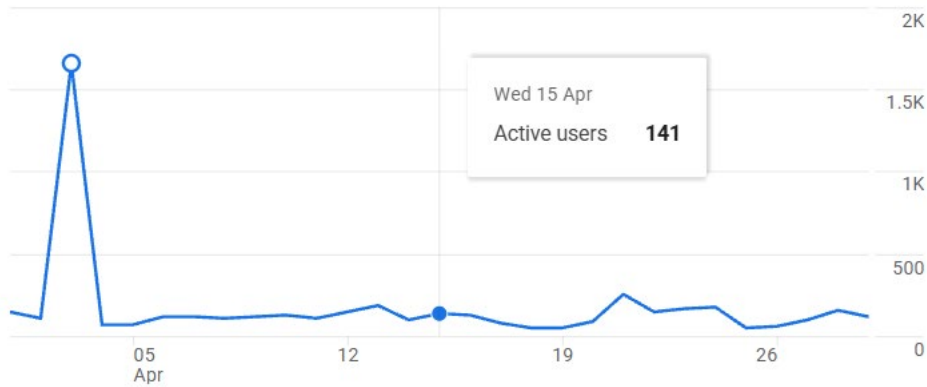
"In accordance with California Government Code Section 54957.5, any writing or document that is a public record, relates to an open session agenda item and is distributed less than 24 hours prior to a special meeting, will be made available for public inspection in the District offices during normal business hours. If, however, the document is not distributed until the regular meeting to which it relates, then the document or writing will be made available to the public at the location of the meeting."

In compliance with the Americans with Disabilities Act if you are an individual with a disability and you need a disability-related modification or accommodation to participate in this meeting or need assistance to participate in this teleconference meeting, please contact the District Office at 916-354-3700 or dfleet@rmcsd.com. Requests must be made as soon as possible.

Note: This agenda is posted pursuant to the provisions of the Government Code commencing at Section 54950. This Agenda was posted on May 1, 2026, at the District Office at 3:00 p.m.

[Active users](#) [?]
 [New users](#) [?]
 Average engagement time | [?]

4.4K
 4.2K
 22s



Active users [?] by Country



COUNTRY	ACTIVE USERS
United States	3.8K
Singapore	245
China	103
United Kingdom	61
Norway	52
Vietnam	37
Germany	23

Map Data ©2026 [Terms](#)

[View countries](#) →

Views by Page title and screen class



PAGE TITLE AND SCREEN ...	VIEWS
Homepage Rancho Murieta ...	1.6K
DEER CREEK/SCOTT ROAD ...	797
Board of Directors Meetings ...	352
Pay A Utility Bill - Rancho M...	329
Board of Directors Meeting - ...	316
Employment Opportunities - ...	311
Improvements Committee M...	311

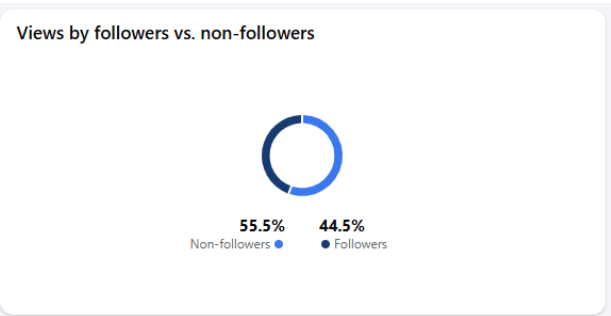
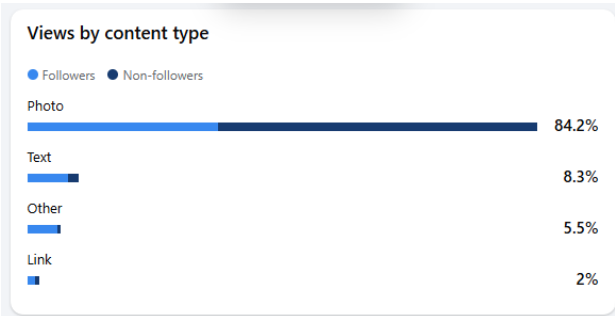
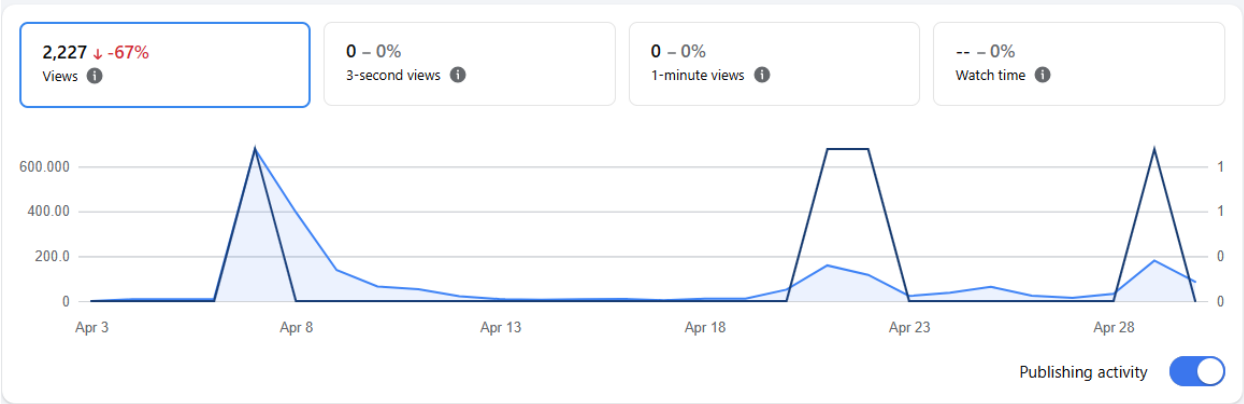
[View pages and screens: page path and scree...](#) →

Active users by City



CITY	ACTIVE USERS
Boardman	1.6K
San Jose	331
Rancho Murieta	317
Singapore	243
Sacramento	168
Los Angeles	88
Seattle	69
-	

[View cities](#) →



Recent posts

<p>Wed Apr 29, 3:15pm 239 Views</p>	<p>Wed Apr 22, 10:53am 139 Views</p>	<p>Tue Apr 21, 1:38pm 164 Views</p>	<p>Tue Apr 21, 12:43pm 2 Views</p>	<p>Tue Apr 21, 12:43pm -- Views</p>	<p>Tue Apr 7, 3:16pm 1,343 Views</p>
---	--	---	--	---	--

Subject: Request for Immediate Improvements to Public Meeting Access and Communication Practices

Dear Rancho Murieta Community Services District Board of Directors and Staff,

I am writing as a resident to respectfully ask the District to prioritize improving public access to Board and committee meetings.

At present, too many District meetings are difficult to follow because:

- audio quality is poor
- portions of recordings are corrupted or missing
- meetings are often very long
- there are no reliable transcripts with speakers identified
- Zoom or similar live remote access no longer appears to be available for regular public participation

These are not minor inconveniences. They create real barriers to public participation, especially in a community like Rancho Murieta, where a large share of residents are older adults.

Community Demographics

According to current population data, Rancho Murieta has approximately 2,100 seniors among a total population of roughly 5,633, and the community's median age is 58.3 years — well above the statewide median. (See [U.S. Census Bureau QuickFacts: Rancho Murieta CDP, California](#) and [World Population Review: Rancho Murieta](#).)

For many residents, particularly seniors, people with hearing loss, people with mobility limitations, caregivers, and those unable to attend long meetings in person, the District's current meeting access is not meaningfully usable.

This is not simply a matter of convenience. It is an issue of accessibility, transparency, and public participation.

Applicable Federal Law

ADA Title II: State and Local Government Services

Under Title II of the Americans with Disabilities Act, local governments must provide people with disabilities an equal opportunity to benefit from government services, programs, and activities:

<https://www.ada.gov/topics/title-ii/>

ADA Effective Communication Requirements

The U.S. Department of Justice states that public entities must ensure communication with people with disabilities is as effective as communication with others:

<https://www.ada.gov/resources/effective-communication/>

DOJ Web Accessibility Rule (2024)

The Department of Justice's web accessibility rule makes clear that state and local governments, including special districts, are expected to make online public content accessible. Under this rule, all special districts regardless of size must comply with WCAG 2.1 Level AA standards by April 26, 2027:

<https://www.ada.gov/resources/2024-03-08-web-rule/>

Applicable California Law

The Brown Act: Agenda Accessibility (Government Code § 54954.2)

California's Brown Act requires meeting agendas to provide the public with information about how to request disability related accommodations in order to participate in public meetings. This section was amended and updated by SB 707 effective January 1, 2026:

https://leginfo.ca.gov/faces/codes_displaySection.xhtml?lawCode=GOV§ionNum=54954.2

SB 707: Major Brown Act Modernization (Effective 2026)

On October 3, 2025, Governor Newsom signed Senate Bill 707 (Durazo), the most significant update to the Brown Act in decades. SB 707 modernizes public meeting requirements to expand accessibility, hybrid participation, and transparency. While the most extensive new mandates apply to "eligible legislative bodies" (cities and counties with populations of 30,000 or more, and large special districts meeting certain employee and revenue thresholds), SB 707 also imposes important requirements on all legislative bodies subject to the Brown Act, including smaller special districts like the RMCS D.

Requirements that apply to ALL legislative bodies, effective January 1, 2026:

The District must provide a copy of the Brown Act to all elected and appointed Board members (Gov. Code § 54952.7). **Any legislative body using teleconferencing must provide two way audiovisual or telephonic access and a live webcast allowing the public to both see and hear the meeting.** The names of members participating remotely and the legal basis for remote participation must be recorded in meeting minutes. Board members with disabilities may now participate remotely as a reasonable accommodation, with this being treated as equivalent to in-person attendance for quorum purposes (Gov. **Code § 54953**). The public’s right to record open meetings has been broadened by removing references to outdated recording technologies (Gov. Code § 54953.5).

Additional requirements for “eligible legislative bodies,” effective July 1, 2026:

Although RMCS D may not meet the size thresholds for “eligible legislative body” status, the standards SB 707 sets for larger agencies reflect the direction California expects all public agencies to move toward. Eligible bodies must offer hybrid meetings with two-way telephone and video access for every open meeting; adopt a formal written policy for technology disruptions, including a requirement to recess for at least one hour to restore service before proceeding; translate agendas and participation instructions into any language spoken by 20% or more of the local population with limited English proficiency; and maintain an accessible, dedicated webpage for public meeting information.

For full text and analysis of SB 707, see:

[California Lawyers Association: SB 707 Analysis](#)

[BBK Law: Major Brown Act Updates Under SB 707](#)

[BBK Law: New Digital Accessibility Requirements in 2026](#)

The Practical Problem

The District’s own pages show the gap between current practice and emerging standards:

Rancho Murieta CSD home page: <https://www.ranchomurieta.com/>

March 18, 2026 Board of Directors meeting page: <https://www.ranchomurieta.com/2026-03-18-board-of-directors-meeting>

April 2, 2026 Communications & Technology Committee meeting page: <https://www.ranchomurietacsd.com/2026-04-02-communications-committee-meeting>

When the public record depends heavily on low-quality audio, incomplete recordings, or lengthy recordings without accurate speaker identified transcripts, residents are effectively asked to work around barriers the District is in a position to reduce.

Requested Actions

Respectfully, I ask the District to take the following actions:

1. **Restore Zoom or comparable live remote public access** for every Board and committee meeting, consistent with the hybrid meeting standards set by SB 707.
2. **Provide a complete written transcript** for every Board and committee meeting, with speakers clearly identified.
3. **Improve the quality and reliability of meeting audio recordings**, so they are complete, intelligible, and preserved without corrupted or missing portions.
4. **Post the agenda, packet, audio or video, and transcript together** in one clearly labeled location for each meeting, so residents do not have to search multiple pages to reconstruct the public record.
5. **Provide real-time captioning** for live and recorded meetings to support residents with hearing loss, consistent with ADA effective communication requirements and the direction of SB 707.
6. **Review and update the District's website for accessibility**, including compliance with WCAG 2.1 Level AA standards in advance of the federal April 2027 deadline for special districts.
7. **Maintain a dedicated, accessible webpage** for public meeting information, including the meeting calendar, participation instructions, and links to agendas, packets, recordings, and transcripts — following the model SB 707 requires of eligible legislative bodies.
8. **Adopt a formal written technology disruption policy** that establishes clear procedures for restoring remote access during meetings if service is interrupted.
9. **Publish a public update within 30 days** on both the District website and in The Pipeline explaining what steps the District will take, on what timeline, to improve meeting access, recording quality, remote participation, captioning, website accessibility, and transcript availability.

Models and Best Practices

Sacramento County's ADA public notice provides a useful example of the kind of clear, public-facing accessibility commitment local agencies should be making:

<https://personnel.saccounty.net/Pages/DCOADAPublicNotice.aspx>

The California Special Districts Association (CSDA) has published guidance on meeting transparency and public engagement best practices for districts of all sizes. Even where SB 707's enhanced mandates do not technically apply, CSDA encourages all special districts to voluntarily adopt hybrid meeting formats, post complete meeting materials online, and proactively communicate with residents about access options.

This request is made in good faith and with respect for the work the District is doing. But the current situation is not adequate for a community that depends on meaningful access to public meetings in order to understand decisions affecting rates, infrastructure, governance, and public services.

The legal landscape is shifting. SB 707 represents a clear signal from the California Legislature that public agencies — including special districts — must modernize their meeting practices to ensure genuine public access and participation. The federal ADA web accessibility rule reinforces this with specific compliance deadlines.

Accessible public meetings should not depend on whether a resident can hear a flawed recording, sit through hours of unclear audio, or physically attend in person. Rancho Murieta residents deserve better access than that.

Thank you for your attention to this matter.

Sincerely,

N. Bloom

Rancho Murieta Resident