Rancho Murieta CSD
Community Services District

PIPELINE

VOLUME 27 ISSUE 11

A Monthly Newsletter

November 2026

Serving the Community

"Your Independent Local Government Agency Providing Water, Wastewater, Drainage, Security and Solid Waste Services"

District Meeting Schedule For November 2026

All Meetings in Person

Committee Meetings

Tuesday November 10th 9:00a.m.—Personnel

Wednesday November 11th - 8 a.m. Improvements

Thursday November 12th 9:00 a.m. Security

10:00 a.m. Communications & Technology

11:00 a.m. Finance

Board Meeting Wednesday November 18th - 5:00 p.m.

The public is invited to attend.

Allmeeting dates andtimes are subject to change. Check our website, www.rmcsd.com for any changes.

MESSAGE FROM THE GENERAL MANAGER

November 2026

Dear Rancho Murieta Residents:

As we welcome Marti Brown to the District, I want to take a moment to express my deepest gratitude to all of you. It has been an absolute honor to serve the Rancho Murieta community as your Interim General Manager during this transition.

Stepping into this role came with its share of responsibilities, and I could not have navigated it without the incredible support of both our dedicated District staff and the wonderful members of this community. Your patience, collaboration, and encouragement have meant the world to me.

While this chapter is closing, I am incredibly grateful for the opportunity to have served in this capacity, and I am excited to continue my journey and future with the District as we step into this next phase together. Thank you for everything!

PLEASE JOIN US IN WELCOMING MARTI BROWN, OUR NEW GENERAL MANAGER TUESDAY, NOVEMBER 17TH AT 5:30 P.M. AT THE DISTRICT OFFICE.

We are thrilled to officially welcome Marti Brown as our new General Manager! Marti steps into the role with more than two decades of proven local government leadership experience, bringing a wealth of knowledge and expertise to the Rancho Murieta Community Services District (RMCSD).

For the past five years, Marti served as the City Manager for the City of Willows, overseeing the city's overall administration, operations, and financial planning.

Her impressive track record there includes:

- Strengthening long-term financial stability and infrastructure planning.
- Advancing major capital improvement projects.
- Modernizing municipal operations with new technology and administrative systems.

This isn't Marti's first time navigating a special district, either. She previously served as the General Manager of the Kensington Police and Community Services District—a governance structure very similar to RMCSD—as well as the City Manager of historic Marysville in Yuba County.

Our staff is excited to welcome Marti to the team as we enter this next phase of building a stronger, more efficient CSD. Please join us in giving her a warm Rancho Murieta welcome!

THE GOOD NEWS

- **Lago Gate is Still Working**
- **Board Approved Expanded ABDI System to Aliveate Gate Crowding**
- **Remaining Security Staff Are Doing a Great Job**
- **The Community is Beautiful in the Fall!**

OCTOBER 21, 2026 BOARD MEETING HIGHLIGHTS

- No Action was taken in Closed Session
- Approved Board Meeting and Committee Meeting Minutes
- Approved Bills Paid Listing
- Approved District Appointments
- Approved Repairs of Pump at Wastwater Tank
- Approved Repair at De La Cruz
- Approved Funds for Replacement of 12" Check Valve for Rio Oso Tank
- Approved Termination of Emergency Declared in June 2026 - Murieta Equestrian Center Culvert Repair (Work Completed)
- Approved Closure of El Dorado Savings Bank Account
- Approved Proposed Adjustment of Water and Sewer Connection Fees and New Fire Flow Availabiltiy Letter Fee
- Discussed Nomination of Special District Representative for the GSRMA Board of Directors
- Discussed Authorizing District Water Counsel to Advise on Revision of Clementia Reservoir Permits, Including a Possible Not-To-Exceed Amount
- Click here for audio link

OCTOBER 2026 COMMITTEE MEETING HIGHLIGHTS

October 1, 2026 Security Committee — Click here for audio link

- Received Security Report

October 1, 2026 Communications & Technology Committee — Click here for audio link

- Received update on Website and Social Media
- Discussed Pipeline, “The Good News”
- Discussed Community Letter
- Discussed Emergency Resiliency Plan

October 7, 2026 Improvements Committee — Click here for audio link

- Discussed Emergency Repair of Pump at Wastewater Tank
- Discussed Emergency Repair at De La Cruz
- Discussed Emergency Repair to Replace 12" Check Valve for Rio Oso Tank
- Discussed Emergency Repair Wastewater Treatment Plant Spray Field Main Line
- Dismissed MEC Culvert Repair
- Discussed Clementia Conversion to Potable

October 8, 2026 Finance Committee — Click here for audio link

- Discussed Audit Preparation Status for FY25 and FY26
- Discussed Financial Update - July to August 2026 (FY27)
- Discussed Proposed Adjustment of Water and Sewer Connection Fees and New Fire Flow Availability Letter Fee

EXPECTING GUESTS BEHIND THE GATES THIS HOLIDAY?

Be sure to call in your guests! It is important that you notify the District Security Gate Officers if you expect service personnel or guests at your home in order to avoid delays and traffic congestion. North Gate: 916-354-3742. South Gate: 916-354-3743. You can register guests yourself at www.gateaccess.net. Using www.gateaccess.net you can then send your guests the electronic Fastpass that will get your guests through the gate even faster. The Fastpass is only available at the North Gate.

Board of Directors

Linda Butler	Bill Gere	John Merchant	Tim Maybee	Randy Jenco
Vice President	Director	President	Director	Director
lbutler@rmcsd.com	bgere@rmcsd.com	jmerchant@rmcsd.com	tmaybee@rmcsd.com	rjenco@rmcsd.com

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BUSINESS HOURS

Monday - Thursday 8:00 a.m. to 5:30 p.m.
Friday
Closed

Marti Brown
General Manager
mbrown@rmcsd.com

Amelia Wilder
Clerk of the Board
awilder@rmcsd.com

Cecilia Min
Director of Finance and Administration
cmin@rmcsd.com

Travis Bohannon
Interim Director of Operations
tbohannon@rmcsd.com

Dyanne Fleet
Interim District Secretary
dfleet@rmcsd.com

Branden Arino
Security Supervisor
barino@rmcsd.com

Travis Bohannon
Chief Plant Operator
tbohannon@rmcsd.com

Corey Carskaddon
Utilities Supervisor
ccarskaddon@rmcsd.com

KEEP HOLIDAY F.O.G. OUT OF YOUR KITCHEN SINK

Turkey Day is just around the corner and Rancho Murieta Community Services District encourages you to keep your sink **fat-free** this holiday season.

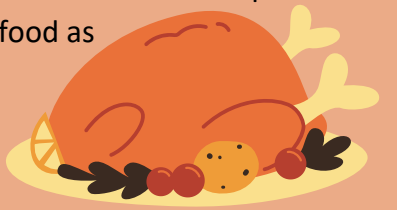
Throughout the year, especially during the holidays, people pour the by-products of cooking down the sink drain. Fats, oils and grease (F.O.G.) can coat and clog pipes which can cause sewer lines to back up into homes. That could mean costly clean-up and repair costs.

F.O.G. can also cause blockages further down sewer lines. And that can result in overflows or sewage back-ups into yards or streets, creating a public health risk. Oil making its way to wastewater treatment plants can disrupt the treatment process and increase the need for maintenance.

To prevent these problems, the District encourages you to dispose of your leftover F.O.G. properly. Here are some suggestions that many of your neighbors may already be following:

- Do not put fats, oil, grease or greasy food down the garbage disposal.
- Place small amounts of fat, oil, and grease in a brown paper bag and dispose of it in your organic waste container.
- Turkey fryers leave a large amount of oil. Rancho Murieta residents can call Cal-Waste Customer Service (916-354-4154) to request a 1-gallon container for disposal of used cooking oil, and separately, used motor oil. Cooking oil and motor oil cannot be collected in the same container. (In the instance that a resident would like a container for both cooking oil and motor oil, they would receive two containers.) The container will be dropped off on the day of waste collection. Residents can then fill the container at their leisure and set at the curb when the container is full on their next collection day.

If you are soaking a greasy pan, first pour off grease into a container. Then place paper towels over the drain basket to catch grease and food as you pour the soaking water down the drain.





The District Administration Office will be closed
November 26 & 27, 2026

Are Your Water Bills Higher?

A higher water bill doesn't always mean you have a leak. Water usage rates have changed from $2.71 per 100 cubic feet to $3.93 per 100 cubic feet. Check your bill to confirm how the rate change applies to your account. If your usage is higher than expected, follow these steps to check for a leak before calling the office:

- **Turn off all water: Make sure faucets, appliances, irrigation, and other water-using fixtures are off.**
- **Check your meter: Note the meter reading, wait 30–60 minutes without using water, then check it again. If the reading changes, water may still be flowing.**
- **Look for running toilets: Add a few drops of food coloring to the toilet tank. If color appears in the bowl without flushing, the toilet may be leaking.**
- **Inspect faucets and fixtures: Look for drips under sinks, around appliances, and at outdoor faucets.**
- **Check your irrigation system: Look for soggy spots, broken sprinkler heads, or watering that runs longer than scheduled.**
- **Review your recent usage: Compare your current bill with past bills and consider whether guests, seasonal watering, or other changes could explain increased use.**

If you find a leak, arrange for repairs and check whether your meter stops moving afterward. If you still have questions after completing these checks, contact the office with your meter reading and billing information.



Why Your Timely Payment May Still be Leading to Delinquency Penalties

Payments for your CSD bill each month are due upon receipt and no later than the 25th of the following month. What you may not know, however, is why a payment that you made on the 15th may still be delinquent on the 25th. This has to do with how your payments are being made and is specifically an issue for those choosing to make their payments via ONLINE BANKING. Although in most cases online banking is an instantaneous transaction, when it comes to paying the District that transaction must often pass through several clearing houses before we receive it, and those steps can take as long as two weeks to process. This has to do with a number of factors, but they all combine to make it so that your payment that was on time when you sent it is now late when we receive it.

HOW TO CONTACT THE DISTRICT

Visit us on the web at www.rmcsc.com!
The District's Administration Office is located at: 15160 Jackson Road, Rancho Murieta
Our mailing address is: P.O. Box 1050, Rancho Murieta, CA 95683; Main Office: 916-354-3700
South Gate: 916-354-3743 *Contact the South Gate for after-hours water problems.*