



**VOLUME 25 ISSUE 1** 

# **A Monthly Newsletter**

# **January 2024**

"Your Independent
Local Government
Agency Providing
Water, Wastewater,
Drainage, Security and
Solid Waste Services"

District Meeting Schedule For January 2024

All Meetings Will Be Held in Person

> January 9, 2024 8:00 a.m.— Special Improvements 10:00 a.m.— Special Finance

January 11, 2023 10:00 a.m.—Special Security

January 16, 2024 8:30— Special Communications

Regular Board Meeting January 17, 2024 @ 5:00 p.m.

The public is invited to attend.

All meeting dates and times are subject to change.
Check our website,
www.rmcsd.com for any changes

# **Serving the Community**

## MESSAGE FROM THE GENERAL MANAGER

January 2024

Dear Rancho Murieta Residents -

Some of you may have wondered at the inconsistent timing of our statements and this Pipeline. The goal is to send out the statements and the Pipeline by the 25<sup>th</sup> of each month. However, the statements require the completion of our meter readings to be finalized. The District has over 2,000 meters and the majority of them must be read manually, by driving through the entire district to pick up the data. The device often misses a meter or two and that requires a special trip to capture the missing data. New "smart" meter technology exists, but the cost of conversion is over \$1 million. We hope to move toward a more efficient approach to data capture by gradually replacing our outdated meters with "smart" meters over the next few years.

Meanwhile, as this Pipeline will most likely reach you in January, I send my best wishes for a positive and productive start to the New Year!

Thank you to those of you who are helping us with our productivity by signing up for the online billing system and automatic bank draft payments. We have over 1,500 paper check payments per month and they are a very time-consuming payment method. Customer Service staff is ready to assist you in transitioning to electronic payments at any time.

The District had been closed to the public every Friday (though training every other Friday), but starting January 5<sup>th</sup> our doors will be open every Friday from 8 a.m. to noon.

Our email gathering campaign continues and we will be sending out email confirmation notices by the end of January and holding our email raffles in a few weeks. Thank you for your help in streamlining our communications with you.

Thank you for taking the time to read this message. Best wishes.

Mimi Morris General Manager

## **HELP KEEP OUR DRAINAGE DITCHES CLEAN**

District staff maintains several miles of drainage ditches and is stretched thin at keeping all the leaves under control and out of the drainage ditches. Recently, staff observed landscape workers blowing leaves out of residents' yards and into drainage ditches. This yard waste then blocks the drainage ditch and prevents it from its primary purpose: protecting the water supply from unintended inflows of drainage water. Please ask your gardeners to vacuum or rake up your yard waste and remove it from your yard instead of blowing it into public drainage ditches.

## **KEEP YOUR WASTEWATER/SEWER LINES OPEN**

Although we flush human waste down the toilet it does not mean sewers are waste disposal units. Sewers are not designed to cope with modern disposable products, and as a result these items can cause blockages. The drains connecting your home to the main sewer are only big enough to carry water, toilet paper, and human waste. They are often no wider than four inches. Around 75 percent of blockages involve disposable items. Avoid sewer line blockages which can be a drain on your finances due to expensive plumbing repairs.









# **DECEMBER 20, 2023 BOARD MEETING HIGHLIGHTS**

- Adopted Resolution R2023-18 Surplus Property
- Adopted Policy 2023-02 District Investment Policy
- Approved IT Specialist Job Description

### **DECEMBER 2023 COMMITTEE MEETING HIGHLIGHTS**

#### Personnel Committee

 Discussed Addition of Part-Time Information Technology Specialist Position—Recommended moving to the Board for Approval

### Improvements Committee

- Discussed 39 Acre Parcel Easement
- Discussed Granlees Forebay Project
- Discussed Lumos & Associates Capital Improvement Program
- Discussed Integrated Water Master Plan Town Hall
- Discussed Van Vleck Repair Investigation Task Order
- Discussed Air Flotation Bearing Rehab
- Discussed Surplus Vehicles—Recommended moving to the Board for Approval

#### **Communications Committee**

- Received update on Website and Social Media
- Discussed Draft Communications Strategy

#### **Finance Committee**

- Received Update on FY20-21 Audit
- Received Update on FY23-24 and FY22-23 Budget to Actual Report and discussed report format
- Discussed Financial Management Policies and Objectives
- Discussed Financial Accounting System analysis
- Discussed District 24-25 Budget
- Discussed Letter from Brad Beer

Security Committee—Canceled

# **Board of Directors**

# **A Monthly Newsletter**

**January 2024** 

# **Serving the Community**

### **BUSINESS HOURS**

Monday - Thursday 8:00 a.m. to 5:30 p.m. Friday 8:00 a.m. to 12:00 p.m.

Mimi Morris
General
Manager
mmorris@rmcsd.com

Mark Matulich
Director of Finance
and Administration
mmatulich@rmcsd.com

Michael Fritschi
Director
of Operations
mfritschi@rmcsd.com

Kelly Benitez
Security Supervisor
kbenitez@rmcsd.com

Amelia Wilder District Secretary awilder@rmcsd.com

Travis Bohannon
Chief Plant Operator
tbohannon@rmcsd.com

Ron Greenfield Utilities Supervisor rgreenfield@rmcsd.com

# **DISTRICT BOARD/COMMITTEE ASSIGNMENTS FOR 2024**

President	Tim Maybee
Vice President	Martin Pohll
Communications & Technology	Linda Butler & Stephen Booth
	Martin Pohll & Stephen Booth
Improvements	Randy Jenco & Martin Pohll
Joint Security	Tim Maybee
	Randy Jenco & Tim Maybee
Parks	Linda Butler with Randy Jenco as alternate
	Tim Maybee
Regional Water Authority	Mimi Morris with Tim Maybee as alternate
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Personnel, Improvements and Finance Committee meetings will be held on the first Tuesday of the month at 7:30 a.m., 8:00 a.m., and 10:00 a.m. respectively.

### HERE COMES THE RAIN!!!

### **SANDBAGS**

Protect your property from recurring flooding by placing sandbags in high risk areas. The District has resources for your use – sandbags, sand, and a shovel are available for you at the District Office. See map for

specific location just before the back gate on the right. Please help yourself!



### DEER CREEK/SCOTT ROAD CROSSING STREAM GAUGE

Deer Creek and Scott Road flood every year. Be aware of this risk and check stream level conditions before you head out at this link: http://www.sacflood.org/sensor.php?site\_id=1133&device\_id=7&view\_id=1

### **KEEP GUTTERS, DRAIN INLETS & STORM DRAINS CLEAR**

During the autumn & winter months, roof gutters and drain inlets can be easily covered and clogged with leaves and other debris, causing property and street flooding. You can help prevent this problem by keeping leaves and other debris away from the storm drain inlets in your yard and neighborhood.



### **RESERVOIR LEVELS**

The community relies on the reservoirs for its water supply. The District was authorized to begin pumping from the river starting on November 1<sup>st</sup>, but had to wait until the flow rate of the river at Michigan Bar is 70 cubic feet per second (70 cfs) - sufficient to allow pumping. With the recent rains, pumping is now occurring daily and can continue as long as the flow is 70 cfs. The current reservoir levels are listed below. These percentages do not include the capacity added by stoplogs, which are devices that build up the height of the reservoir and allow it to hold more water.

- Calero is 66% full
- Chesbro is 77% full
- Clementia is 98% full

You can monitor the flow at:

https://waterdata.usgs.gov/ca/nwis/uv/?site no=11335000

### **UTILITY NEWS**

The District must have access to all utility enclosures such as meter boxes, valve boxes, sewer manholes, etc., in order to collect data and perform maintenance and repair work. Staff recently had to hunt for a manhole cover during a water emergency only to find it entirely obscured underneath landscaping turf. Timing is critical during water and wastewater emergencies. It is the responsibility of the property owner to ensure that all District infrastructure on his/her property is fully visible and accessible.

#### **Accessible**



### Help Improve Utility Access by:

**Trimming trees, bushes and plantings** Trim bushes, trees, and grass surrounding the utility enclosure. During the growing season, plants can cover utility enclosures very quickly.

**Keeping pets away** from the path that leads to the utility enclosure. If you have a guard dog for security, please let the District know so that employees are aware.

**Removing objects that cover or block enclosures** Ensure that no objects cover or block access to the utility enclosure. Items that have been found blocking enclosures include cars, trailers, construction materials, fences, landscape bark, gravel, and plants.

**Providing District access to areas behind locked gates** If the utility enclosure is located behind a gate that is normally kept locked, the District will contact you to arrange access to the meter.

#### WATER LEAKS

The Utility Crews repair leaks as quickly as they can. If you notice water leaking, please call the District as soon as possible at 916-354-3700 so that we can assess the leak.

### **CHRISTMAS TREE DISPOSAL**

Live Christmas tree pickups will occur **from Tuesday, December 26th through Thursday, January 18, 2024.** Please have your trees set at the curb by 7:00 am on your service day. Natural trees must have all decorations including light strands and bases removed before being placed at the curb. Please note that broken light strands should be treated as e-waste and disposed of at an e-waste recycling site. Artificial trees will not be picked up with natural trees, but should be disposed of in Trash cans.



### IMPORTANT TAX INFORMATION

The Security and Drainage charges on your CSD bill are Special Taxes per Measures J and K of 1998. If you are the property owner who has paid these special taxes and if you itemize your deductions on IRS Form 1040, Schedule A, you may be able to deduct the 2023 aggregate sum paid for the Security and Drainage Taxes.

More information is available at our website: https://www.ranchomurietacsd.com/annual-tax-worksheets

## **NEW DISTRICT OFFICE HOURS**

The District is open Monday through Thursday from 8:00 a.m. until 5:30 p.m. And, starting January  $5^{th}$ , Fridays from 8:00 a.m. until 12:00 noon.

### HOW TO CONTACT THE DISTRICT

Visit us on the web at www.rmcsd.com!

\*The District's Administration Office is located at: 15160 Jackson Road, Rancho Murieta

\*Our mailing address is: P.O. Box 1050, Rancho Murieta, CA 95683; Main Office: 916-354-3700

\*South Gate: 916-354-3743 Contact the South Gate for after-hours water problems.