

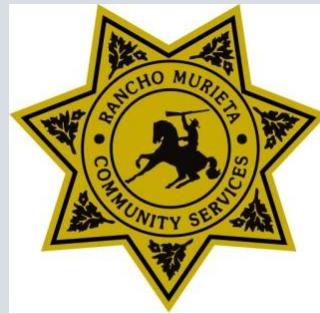
2016 Year in Review

Rancho Murieta Community Services District Security Department



Mission Statement

The mission of the Rancho Murieta Community Services District Security Department is to protect life and property and to also provide prompt, courteous and professional service to the public within the Rancho Murieta Community Services District.



2016 in Review

- ❖ Security Chief Remson retired in July and was replaced by Paul Wagner.
- ❖ 2 Gate Officers were hired (Julia Fuller & Donna Edwards). One retired, Brenda Murphy.
- ❖ One new Patrol Officer hired (Steve Egesdal)
- ❖ Officers and/or the Security Chief have attended community events, including:
 - ❖ Summerfest
 - ❖ Easter Festivities
 - ❖ Provided traffic control for the Little League Parade
 - ❖ Murieta Village Board meeting
 - ❖ Rancho Murieta Fishing Club meeting
 - ❖ Law enforcement and Emergency Services Open House at Deer Creek Hills
- ❖ Off-Duty Sacramento County Sheriff's Deputies (SSD) have been scheduled as necessary:
 - ❖ Primarily for holidays and special events
- ❖ The VIPS community patrol has continued. Although small in number, they are available for assistance with reports and other community needs.
- ❖ Officers have completed their state required training. In addition, 3 have completed additional firearms training by "Team3Tactical". The remaining Officers will complete in early 2017.
- ❖ Continued working with RMA compliance on speeding/stop sign/parking enforcement.

2017 Goals

- ❖ Complete and submit to the board the Security Department Assessment and CCTV Strategy by consulting firm Burns & McDonnell. Begin follow up and possible Departmental changes/improvements based on review study.
- ❖ Study and purchase a reporting/recording/mapping software for the accurate and seamless recording and reporting of all incidents within the District with a real time mapping and incident tracking system.
- ❖ Use the new recording and reporting software to better meet the needs of the District and improve the use of limited District manpower in the input and deployment of resources.
- ❖ Work with local entities to address community security needs-both short term and long term.
- ❖ Purchase new portable two-way radios (County Radio Frequencies changing).
- ❖ Purchase new patrol vehicle.

- ❖ Employees:
 - ❖ Increase/update training
 - ❖ Increase communication between staff
 - ❖ Solicit feedback & suggestions
 - ❖ Provide timely recognition and support

Gate Operations

8 full-time, 1 part-time, and 1 temporary Gate Officers staff the North and South Gates 24 hours a day, every day.

Their duties and responsibilities include:

- ❖ Enforcing the RMA Gate Policy.
- ❖ Checking in and recording names and license plate numbers for guests and vendors.
- ❖ Dispatching Patrol Officers.
- ❖ Answering telephones.
- ❖ Issuing barcodes.
- ❖ Assisting walk-in customers.
- ❖ Communicating with local law enforcement and fire personnel.

Patrol Operations

The primary responsibility of the Security Patrol Officer is to proactively deter crime and rule violations, and to respond to calls for service and to observe and report any serious crimes. 1 Patrol Sergeant and 5 Patrol Officers provide 24/7 patrol coverage to the District.

Security Patrol Officers respond to calls that include:

- ❖ RMA Homeowners Association violations
- ❖ Business checks
- ❖ Suspicious persons and vehicles
- ❖ General public assistance
- ❖ Medical and fire calls

Crime Complaints

DUI = 7

Vehicle Theft = 3

Burglary = 2

Assault & Battery = 3

Weapon Related = 1

Uncooperative/combative person = 2

Major Vandalism = 3

RMA Non-Architectural Rule Citations

	2016	2015
Stop Sign	88	139
Driveway Parking	70	65
Speeding	29	51
Overnight Street Parking	89	40
Guest Parking	26	12
Park Hours	39	33
Total	341	340

RMA Non-Architectural Rules Complaints/Admonishments

	2016	2015
Loose/Off Leash Dogs	297	393
Open Garage Door	115	323
Speeding	97	159
Barking Dogs	125	150
Park Hours	126	112
Stop Sign	89	101
Back Area w/o Resident	48	81
Parking	64	67
Unlicensed Driver	29	58
Skateboarders	12	6
Gate Entrance/Denied Entry	135	25
Total	1,137	1,451

James L. Noller Safety Center

Volunteers In Partnership with the Sheriff

The Volunteers In Partnership with the Sheriff are available to assist in taking crime reports and also provide community patrol throughout the District.

Contact the VIPS office at 354-8509.



Call or stop by anytime

Rancho Murieta Security Department

15160 Jackson Road

Rancho Murieta, Ca. 95683

North Gate 916.354.3742 (Guest Registration)

South Gate 916.354.3743 (Guest Registration)

Security Assistance (Dispatch) 916.354.2273 (CARE)

We are here to help you 24 hours a day.

Visit us at www.rmcsd.com